WELCOME. HAERE MAI.

Hamilton City Council’s Community Development Team produces this Hamilton New Settlers Guide to provide basic settlement information for people who have recently moved to the city to live, work, study or start a business. It is also for those who have been forced to flee their homeland and seek refuge in New Zealand.

Council plays an important role in helping new settlers forge new lives in the city. Council works with various settlement organisations and community groups in order to make settlement easier. This is a handy resource providing information on Hamilton City. It also lists a range of important services and agencies that you will find useful such as community groups, places of worship, employment services, schools, doctors and other important contacts.

For settlement enquiries

Settlement Centre Waikato
(formerly Waikato Migrant Resource Centre)
46G Boundary Road, Claudelands Park
PO Box 4340, Hamilton
Tel 07 853 2192
Email info@scw.org.nz
Web www.scw.org.nz

or

Citizens Advice Bureau Hamilton
55 Victoria Street
PO Box 19020 Hamilton 3244
Tel 07 839 0395
Email hamilton@cab.org.nz
Web www.cab.org.nz

For copies of this guide, changes to information, or information on how Hamilton City Council supports all new settlers and the ethnic and Pacific communities, please contact:

Ethnic Development Advisor
Community Development and Leisure Unit
Tel 07 838 6765
Email communitydevelopment@hcc.govt.nz
Hamilton City Council
Private Bag 3010
Hamilton 3240
www.hamilton.govt.nz

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Welcome to one of New Zealand’s most diverse cities. Hamilton is home to more than 20 ethnic communities, which have steadily grown as more people realise what our city has to offer them and their families. The city’s residents include people from more than 160 ethnicities.

Hamilton’s cultural diversity, and our efforts to embrace that, were recognised with the New Zealand Diversity Award in 2011. Our Council was among the first to appoint an Ethnic Community Advisor to strengthen connections between our ethnic communities and our organisation, and it’s an important position within the Council’s Community Group. Former Ethnic Community Advisor Philip Yeung was elected to Council in 2013, becoming the first ethnic Chinese Councillor in our city. He has since been re-elected for a second term and is deputy chair of Council’s new Community Committee.

The Council supports and works with settlement services such as the Settlement Centre Waikato (formerly Waikato Migrant Resource Centre), where new arrivals to our city can find information and resources to help them with their settlement.

The cultural and religious celebrations such as Diwali, Moon festival, New Year celebrations and others have become a regular feature of our community events calendar. We also have the annual NZ Ethnic Football Festival which brings our ethnic communities together in a celebration of football and it’s ability to bring people from across the world together.

With the quality of schools available, Hamilton is also an increasingly popular destination for international students attending our two tertiary education institutions, The University of Waikato and Wintec, as well as our primary and secondary schools.

The city has also welcomed refugee communities, with families from Afghanistan, Myanmar and Colombia all settling in Hamilton in recent years. Hamiltonians with refugee and migrant backgrounds have succeeded in our community, and several feature in our 30 Under 30 series, celebrating Hamilton’s young achievers.

From our world-renowned Hamilton Gardens and Waikato Museum, to our lively hospitality and entertainment area in the central business district, our international sporting venues (Claudelands, FMG Stadium Waikato and Seddon Park), to expansive green spaces and parks, Hamilton offers its residents a lifestyle of choice and enjoyment.

In recent years Hamilton has enhanced its reputation as a city of events and culture. We’ve hosted a range of major sporting tournaments and the annual Hamilton Gardens Arts Festival draws a significant crowd for a variety of entertainment and activity. Over the last four years, we’ve hosted three different world cups - Rugby World Cup 2011, ICC Cricket World Cup 2015 and FIFA U-20 World Cup New Zealand 2015 – all of which saw us play host to visitors from around the globe. In 2017 we’ll host two more major international sporting events the British and Irish Lions rugby tour and the 2017 Rugby League World Cup, giving us two further opportunities to showcase what we have to the world and welcome visitors who might see Hamilton as a feature in their future.

Our city was built by people who, like you, chose to move here and make Hamilton their home. On behalf of Hamilton I welcome you and wish you the best of success for the future in this beautiful city. I hope you take full advantage of everything our city has to offer and enjoy making Hamilton your new home.

Andrew King
Mayor of Hamilton
ABOUT HAMILTON CITY

Hamilton is the fourth largest city in New Zealand and the biggest in the Waikato Region. The Mighty Waikato River flows for 16 kilometres through the city with the eastern and western suburbs on either side. Hamilton is at the centre of one of the richest agricultural and pastoral areas in the world. Dairy industry is centred around Hamilton and Waikato - a world-class centre of agricultural biotech excellence. The city is within two hours drive of two of the country’s main sea ports (Auckland and Tauranga) and Auckland International Airport (New Zealand’s major inbound and outbound airport).

HISTORY

- Hamilton’s earliest settlers, Maaori from the Tainui waka called the area Kirikiriroa, which means long strip of gravel and is the Maaori name for the city today.
- The area has a 700 to 800 year history of Maaori occupation and settlement, highlighted by pa sites, traditional gardens and agricultural features along the Waikato river.
- In the 1860s the New Zealand wars and the NZ Settlement Act enabled land to be taken from Maaori by the Crown, a total of 1.2 million hectares confiscated in the Waikato region and provided the basis for subsequent European settlement in Hamilton.
- Formal European settlement began on 24 August 1864, when Captain William Steele disembarked from the gunboat Rangiriri and established the first redoubt near what is now Memorial Park.
- The name Kirikiriroa was changed to Hamilton in honour of Captain John Charles Fane Hamilton, a Crimean and Waikato war veteran and commander of the Esk, who was killed at Gate Pa in 1864.
- In 1867 the road was opened to Auckland and a regular coach service commenced, followed by railway from Auckland in 1877.
- The Borough of Hamilton was established on 27 October 1877 with a population of 1245 and an area of 752 hectares, through the combining of the East and West settlements. Sixty-eight years later on 13 December 1945, Hamilton became a city with 20,000 citizens.

FAST FACTS

- Hamilton’s population of 156,800 people (estimate at June 2015) is 3.3 per cent of NZ’s population.
- The city has a youthful population with around half of residents less than 30 years old.
- NZ European make up three quarters of the population and Maaori 19 per cent.
- The city is home to 160 ethnicities making up about 20 per cent of the population.
- Indian, Chinese, Samoan, Filipino and Tongan are major ethnic groups identified.
- The climate is mild and moderate year round rainfall keep the city and surrounding area very green.
- The city has more than 1,000 hectares of open space with 145 parks and gardens, 80 playgrounds and 63 sports areas.
- Hamilton has three international sports venues, the multi-purpose FMG Stadium Waikato, the boutique international cricket ground Seddon Park, and indoor sport venue Claudelands.
- Hamilton Gardens, which attracts thousands of visitors each year was 2014 International Garden of the Year.

See page 61 for more information about local leisure facilities.

COMMUNITY PROFILES

The Community Profiles provides a snapshot of our city’s communities. It is available on www.hamilton.govt.nz/Community-Profiles
Maaori are the tangata whenua or people of the land. The term emphasises the relationship of Maaori to a particular area of the land where they have ancestral connections. In Hamilton 20 per cent of the population identify as Maaori. The mana whenua for Hamilton are tribes that descend from Tainui in particular Ngaati Wairere, Ngaati Mahanga, Ngaati Hauaa, Ngaati Korokii Kahukura and Ngaati Tamainupoo tribes.

Te Reo the Maaori language and tikanga (customs, rules and regulations) provide the foundation for Maaori culture. Tikanga sets the codes of conduct for all situations, from important events such as welcome on a marae or the everyday interactions with people that make Maaori who they are.

Learning a few basic words of Te Reo* is a great way of understanding Maaori and the NZ culture.

**Formal Greetings**
- You to one person: Teenaa koe
- You to 2 people: Teenaa kurua
- You to 3 or more: Teenaa koutou

**Informal Greetings**
- Hello/Stay healthy: Kia ora
- Good morning: Moorena
- Goodnight: Poo marie
- Welcome: Haere mai

**Common words**
- European: Paakeehaa
- Family: Whaanau
- Sub-tribe: Hapu
- Tribe: Iwi
- Sacred/restricted: Tapu
- Elder: Kaumatua
- Female elder: Kuia
- Male elder: Koroua
- Prestige/dignity: Mana
- Meeting: Hui
- Welcome ceremony: Poowhiri
- Food: Kai
- Mountain: Maunga
- River: Awa
- Ocean: Moana
- Meeting house: Marae
- Family tree: Whakapapa
- Earth oven: Hangi
- Good/well done: Ka pai
- Love: Aroha
- Funeral: Tangihanga
- Thank you: Ngaa mihi nui

* Hamilton City Council uses the Tainui spelling and double vowels are used instead of macrons, so ‘Maaori’ instead of ‘Māori’
YOUR COUNCIL

Hamilton City Council is here to make Hamilton a great place to live, work and play. Understanding how Hamilton city is governed and managed gives you the opportunity to easily find information and allows you to get involved in decision-making. Council has two separate components - the political body of the Mayor and the Councillors, who are elected for a three-year term of office, and the corporate body which are the administrators (staff).

Council provides libraries, swimming pools, public parks, playgrounds, theatres, a museum, art gallery, a zoo, sports and events facilities, river walks, cycle tracks and supports a life style in a city with an active community and arts scene. We build and maintain local roads and provide a wide range of services funded by rates paid by property owners. Council operates and supports community houses and Citizens Advice Bureau, transport centre and i-SITE information services.

Hamilton City Council is your point of contact for:
- building permits
- community safety-hygiene, noise and dog control
- liquor permits
- local business development
- roads and foot paths
- rubbish disposal and recycling
- water supply, sewage and waste water
- town planning
- parks and open spaces, public swimming pools, libraries, museum and visitor information
- community groups
- community centres and hall hire.

RUBBISH AND RECYCLING

Every week Hamilton City Council collects rubbish and recycling. All recycling must be in the official green recycling bins, which can be purchased from Council, Waikato Environment Centre on Five Cross Roads and Waste Management NZ Ltd on 14 Edgar Street, Frankton. Residents can place two bags of rubbish on the kerbside. Free call: 0800 101 010 or visit www.fightthelandfill.co.nz.

HAVE YOUR SAY

You are able to attend meetings of Council and Council committees. A calendar of upcoming meetings is available on the Council’s website – www.hamilton.govt.nz. You can formally put forward your views on a topic or issue by making a submission. Hamilton City Council calls for public submissions when considering major new policies or changes to formal plans such as the 10 Year Plan, Annual Plans and District Plans. Contact Council on 07 838 6699 at any time with your ideas and feedback.

LOCAL ELECTIONS

In the local body elections people vote for those they want to manage the running of the city. Elections occur by postal ballot every three years. Please visit www.elections.org.nz for more information.
ELECTED MEMBERS OF HAMILTON CITY COUNCIL

Andrew King
Hamilton Mayor
T 07 838 6976
E andrew.king@hcc.govt.nz

Mark Bunting
Councillor - East Ward
M 021 922 927
E mark.bunting@council.hcc.govt.nz

Martin Gallagher
Deputy Mayor, Councillor - West Ward
M 021 241 8434
E martin.gallagher@council.hcc.govt.nz

James Casson
Councillor - East Ward
M 027 808 5173
E james.casson@council.hcc.govt.nz

Siggi Henry
Councillor - West Ward
M 027 808 5155
Email siggi.henry@council.hcc.govt.nz

Garry Mallet
Councillor - East Ward
M 021 741 021
E garry.mallet@council.hcc.govt.nz

Dave Macpherson
Councillor - East Ward
M 021 477 388
E dave.macpherson@council.hcc.govt.nz

Rob Pascoe
Councillor - East Ward
M 027 988 742
E rob.pascoe@council.hcc.govt.nz

Angela O’Leary
Councillor - West Ward
M 027 343 774
E angela.oleary@council.hcc.govt.nz

Paula Southgate
Councillor - East Ward
M 021 589 957
E paula.southgate@council.hcc.govt.nz

Geoff Taylor
Councillor - West Ward
M 027 808 5170
E geoff.taylor@council.hcc.govt.nz

Philip Yeung
Councillor - East Ward
M 027 808 1626
E philip.yeung@council.hcc.govt.nz

Leo Tooman
Councillor - West Ward
M 021 512 098
E leo.tooman@council.hcc.govt.nz
SETTLEMENT INFORMATION

FREEDOM FROM DISCRIMINATION

Discrimination on the basis of race, colour, ethnic or national origins is unlawful. Everyone has a right to protection from discrimination if you experience any of it.
Free phone 0800 496 877
Email infoline@hrc.co.nz
TXT 0210 236 4253

FOR EMERGENCY SERVICES: AMBULANCE, POLICE AND FIRE DIAL 111
Call from any phone including payphones and mobile phones, 24 hours a day, 7 days a week.

SAFETY AND POLICE SERVICES

Hamilton City Council operates a public safety plan to prevent crime and anti-social behaviour. The City Safe Operations Team works together to ensure that Hamilton is a vibrant and safe city. The Team in their hi-vis uniforms work in the Central City, Transport Centre and suburban retail areas. Camera Operators work to spot issues within the Central City and ensure that City Safe Patrols, Police or Ambulance are dispatched when issues escalate. The Team also ensures that anyone travelling by bus and using the Transport Centre feels safe. More information about safety is available in a number of languages on their website www.police.govt.nz/service/ethnic.

Neighbourhood support

Neighbourhood Support Hamilton work in your community to help make our homes, streets and communities safer, more caring places to live. With over 950 active groups in Hamilton City, joining an existing group is easy. And if there is no group in your street, they can help set one up. As part of a group, you’ll cope better in civil emergencies, provide safe environments for our vulnerable communities. For more information visit www.nshamilton.org.

DISASTER PREPAREDNESS

What would you do when disaster strikes? In the event of an emergency you may need to look after yourself for at least three days before the emergency services can reach you. Make sure you have enough water and food stored for you and your family. Some useful information about how to prepare for an emergency can be found on www.hamilton.govt.nz/our-services/civil-defence-and-emergency.

FINANCIAL ADVICE

There are many financial decisions to make when moving to a new country. Now that you are here it would make good financial sense to immediately seek FREE financial advice. You can get this from Authorised Financial Advisers (AFA) who can help you with budgeting and planning your finances, buying a car, a home and also advise on getting car, contents, house, health and other insurances appropriate for your needs. For a list of advisers check out www.fma.govt.nz or www.afa.org.nz.

You can also go to www.sorted.org.nz an online independent money guide offering free, impartial information and calculators to help you manage your money throughout life.
Pathways

your immigration partner

Over the past 20 years Pathways has successfully guided over 15,000 people from more than 100 countries on their migration journey to New Zealand.

Our 11 Licensed Immigration Advisers are reputable and experienced professionals who take a unique and personalised approach to assisting workers, students, visitors, families, employers, investors & entrepreneurs to achieve their immigration goals.

For your **FREE** initial Immigration Assessment:

Contact us
07 834 9222
info@pathwaysnz.com

Visit us
5th Floor, IRD Building
1 Bryce Street, Hamilton

www.pathwaysnz.com
ACCOMMODATION

Renting

It is a good idea to first rent a home while you decide where you wish to live or save up to buy a home. Most schools are zoned for a particular area so if you have children you also need to think about the zoning. Most rental homes are not furnished. As a tenant you must pay for services such as electricity, phone connection and gas.

Finding rental properties

You can look for a place to rent that suits your budget in the following places:
• Local newspapers: check the ‘To Let’ columns on Wednesdays and Saturdays
• Notice boards: rental home advertisements are often placed at supermarkets, community centre notice boards and in some school newsletters
• Some real estate agencies have houses to rent as well as to buy.

You can find home to rent on a range of websites:
• All Real Estate - www.realestate.co.nz
• Property Trade Me - www.trademe.co.nz
• Student rent - www.studentrent.co.nz.

Bonds and security deposits

A bond equivalent to two to four weeks rent is often required when you rent. The bond is for the landlord to cover any damage to the house or any unpaid rent. Both you and the landlord will sign a bond form that the landlord sends to the Tenancy Service Centre. The bond is paid back when you leave the house and only if there is no damage or any unpaid debts.

Tenancy agreements

Tenancy Services is part of the Ministry of Business Innovation and Employment (MBIE), a government agency that provides information on rights and responsibilities as a landlord or tenant. It also provides guidance on dealing with common tenancy issues. If you have a dispute that you can’t sort out together, they can arrange mediation to help resolve your issue. If you can not resolve it at mediation, it will be referred to the Tenancy Tribunal, which is managed by the Ministry of Justice.

It is important to have a written tenancy agreement (lease). Both you and your landlord sign this and keep a copy each. It is a good idea to know your legal rights and responsibilities before signing a tenancy agreement. Tenancy Services can provide free advice and information on bonds and tenancy agreements. Visit www.tenancy.govt.nz or call 0800 836 262.

Furniture and homeware

Houses and most flats are advertised as unfurnished. Second-hand furniture and household goods can be purchased from second-hand or Opportunity shops. Second-hand goods are advertised on www.buy-sell-exchange.co.nz or Trade Me on www.trademe.co.nz - an online auction site for people wanting to buy and sell goods. Garage Sales, which are usually held on weekends are also a way to buy cheap second-hand goods. Visit www.consumer.org.nz for information on your rights when buying used goods.
Buying a home

If you are thinking of buying a house, it is important to do your research thoroughly before you buy. Always get financial advice.

You can buy a house only if you can pay the full price of the property or arrange a long-term loan or mortgage from a lender, such as a finance house or a bank. The finance house or bank will look at your income, what you own, your debts, and your credit rating. Most banks will ask you to pay a deposit of 10 to 20 per cent of the cost of the house before allowing you to have a mortgage. To get a home loan, you can either contact banks directly or use a mortgage broker who can assist you for free. Make sure you choose the mortgage that is most suitable to you. All lenders charge a fee for processing your loan, which is usually one per cent of the borrowed amount, but can be less if the mortgage is very high.

Finding properties for sale

- Real estate agencies’ offices and web sites.
- www.realestate.co.nz.
- www.trademe.co.nz.
- The Waikato Times newspaper (either in the classifieds or in specific housing sections usually in the Wednesday, Friday or Saturday edition).
- Free weekly community newspapers - circulated in surrounding towns.

Using a real estate agent registered with the Real Estate Institute of New Zealand (REINZ) will help protect you from any financial and legal risks. REINZ is the professional regulatory body for the real estate industry.

To avoid legal problems use a lawyer when buying a house. The lawyer will make an offer of price to the seller. The lawyer will arrange for all the paperwork and can also be a useful advisor. You can check www.propertylawyers.org.nz or visit www.conveyancing.co.nz which gives you access to information on buying and selling properties.

You can ask for a copy of the current site valuation and the property rates at the local council. It is a good idea to look at different suburbs and compare the prices for different types of housing. If you have school-aged children you may also need to consider the school zone area for the home you intend to purchase. For more information on school zones, visit the Ministry of Education’s school finder service on www.nzschoolzones.tki.org.nz.

Once you have done the research and found a house you like, you should get a professional property inspection. The inspection will check the property’s durability, workmanship and structural soundness. These agencies will provide advice on building inspection:

**Consumer Build** - www.consumer.org.nz or call: 04 384 7963
**Department of Building and Housing** - www.dbh.govt.nz or call: 04 494 0260
**Real Estate Institute of New Zealand** - www.reinz.co.nz or free call: 0800 473 769.

Expenses

Owning a home normally involves costs such as:

**Rates/Land Tax**: home owners pay rates which vary depending on the area and are based on the capital value of the property. The Hamilton City Council rates department can provide you with information about rates.
**Insurance:** you need insurance on your home, to cover any damage or loss to the property caused by theft, fire or flooding. Insurance companies are listed in the Yellow Pages Telephone Directory or your bank can also help.

**Maintenance and Repair:** some work can be done by the owner, but many jobs need to be completed by a tradesperson e.g. plumber, builder, electrician, etc.

**Heating:** homes in New Zealand are heated individually, including apartment complexes. Please visit www.energyefficiency.co.nz on the forms of heating and the costs.

For advice and information on buying a home, visit www.reinz.co.nz or free call 0800 473 469. **If you wish to buy a house privately, without a real estate agent or a mortgage broker, get advice from a lawyer first.**

**Electricity and Gas**

When you move into a new home your landlord will tell you the electricity or gas supplier for your property. Gas is available in most areas either using LPG cylinders or piped natural gas. Some suppliers may require you to pay a deposit which will be included in your first bill. Electricity and gas usage is metered (actual and estimate) and companies bill their customers monthly. Search online for ‘Electricity Supply Retail’.

Some useful contacts for electricity or gas information:

**Electricity and Gas Complaints Commission**

www.egcomplaints.govt.nz

**Electricity Commission**

www.electricitycommission.govt.nz

**Consumer website**

www.consumer.org.nz

**Powerswitch**

www.powerswitch.org.nz

Using their comprehensive updated database of electricity and gas prices you can compare plans and find their cheapest deal in your area.

**TELEPHONE, INTERNET AND MOBILE SERVICES**

You can choose from a number of companies that will set up your home phone service which can be a landline, a bundled service of landline and internet or a range of mobile and other wireless services. Pricing plans vary widely and it is always good to compare services and rates. Public phones use pre-paid phone cards which are available at the supermarkets, news agents or local shops.

**TELEVISION**

Television in New Zealand is digital. You will need to have Freeview, Sky, Igloo or other digital services to watch TV. You can also watch TV shows On Demand via your smartphone and other smart devices.
TRANSPORT

Hamilton is within two hours drive of two of the country’s main sea ports (Auckland and Tauranga), Auckland International Airport (New Zealand’s major inbound and outbound airport, the expansive industrial area of South Auckland. The city is also at the centre of the upper North Island’s developing road network. There is a good transport network in and around Hamilton. This consists of buses, a train and airplanes through the local airport. Most transportation caters for those with a disability. Bus and train timetables and fares are available at the Hamilton Transport Centre, visitor information centre and website at www.visithamilton.co.nz. Call 07 958 5960 or free call 0800 HAMILTON (0800 4264 5866).

Go by bus: there are 28 bus routes in Hamilton, with extra buses travelling to regional centres. Taking the bus is easy – let us help you get on board! Bus tickets can be purchased on the bus, from the driver or you can use a pre-paid bus card that you can top up and is available at many retail outlets. There is a free inner city circle bus. For more information visit busit.co.nz, call 0800 4 BUSLINE (0800 4 2875 463), or visit the friendly team at the BUSIT counter inside the Transport Centre, corner of Bryce and Anglesea streets.

Catch the train: there are trains that travel to Auckland, Wellington and other North Island destinations. The Train service is operated by Tranz Scenic. For information on routes, timetable and fares please visit www.tranzscenic.co.nz or free call: 0800 TRAINS (0800 872 467).

Take the taxi: all taxis in New Zealand must be registered to a taxi company, which sets the fare and operates 24 hours a day. Fares are charged based on distance and the amount of time the journey takes.

PRIVATE TRANSPORT

Driver’s license: to drive in New Zealand, a person must have a valid driver’s license. Here you get your driver’s licence in three stages: learner licence (must be 16 years old), restricted licence and full licence.

If you have a valid or current overseas driver’s licence or international driving permit, you can drive using this permit for a maximum of 12 months from the date of your arrival in New Zealand. However, if your licence is not in English, you must carry an accurate translation.

You must apply in person for a driver’s licence with NZ Transport Agency driving licensing agents:

- **Automobile Association** - free call: 0800 500 222 or check www.aa.co.nz
  313 Barton Street, Hamilton  07 958 3600
  Shop 7, Five Cross Roads Shopping Centre, Hamilton  07 853 5091
- **Vehicle Testing New Zealand** - free call: 0800 888 869 or check www.vtnz.co.nz
- **Vehicle Inspection New Zealand** - free call: 0800 468 469 or check www.vinz.co.nz.

Visit www.nzta.govt.nz or free call 0800 822 422 to find out more.

Tips for driving in New Zealand:
- Drive on the left hand side of the road
- Everyone in a motor vehicle must wear a seatbelt
- Never drink and drive. For drivers under 20 years old, a zero alcohol level applies.
- Speed limits vary - on the motorway (100km/h) and around the city (40km and 50km/h)
- To be safe when parking always lock your car and do not leave valuables inside.
Buying a Car: when you buy a car, it is registered under the Motor Vehicle Register and if you are the first owner you are issued registration plates. Your car must always have a Warrant of Fitness (WOF) - a safety inspection that is compulsory for light vehicles (e.g. motorcycles, cars, vans and 4WDs). Approved garages and testing stations carry out WOF inspections. Search online for your local Warrant of Fitness and Testing Stations.

Car Licensing: you are required by law to pay a fee to use your vehicle on public roads. The fee helps to pay for road projects and safety programmes. You can buy a car from a registered motor vehicle trader, a car auction or privately. The safest way to buy a car is from a trader who is registered with the Motor Vehicle Trader register. Visit www.motortraders.med.govt.nz or free call 0508 668 678 to check.

Ministry of Consumers Affairs and NZ Transport Agency also provide information and advice when you are considering buying a car and would like to know more about requirements of driving in NZ. Ministry of Consumers Affairs: call 04 474 2750 or visit www.consumeraffairs.govt.nz. NZ Transport Agency: free call 0800 108 809 or visit www.nzta.govt.nz.

EDUCATION

Schooling is compulsory from ages six to sixteen. Compulsory means that you must send your children to school from their 6th to their 16th birthday. Children may enrol from their 5th birthday and may remain at school until the end of the year in which they are 19 years old. The New Zealand education system has five levels:

- Early childhood (ages 0-5)
- Primary, Years 1-6 (ages 5-10)
- Intermediate, Years 7-8 (ages 11-12)
- Secondary, Years 9-13 (ages 13-19)
- Tertiary (age 18+).

In your area there may be choices between single sex, co-educational, public and private schools. If you have a work visa or NZ permanent residency status, your children can get free education through the government funded school systems. Also if you are a NZ Aid Scholar or a PhD student in a NZ university your children will be regarded as domestic students and thus get free education. Alternatively you may choose to send your children to an independent or private school where you will pay fees.

The school year begins in late January and ends in early December for secondary schools and mid December for primary schools. It is divided into four terms. Please visit the Ministry of Education website at www.minedu.govt.nz for the exact dates for school terms. In New Zealand some schools have an enrolment zone which gives priority to children living in the school zone area. If the school does have a school enrolment zone, check www.nzschools.tki.org.nz if you live within the zone. Parents can ask to visit the school and meet with the Principal and staff. Most schools have a brochure which provides information about the school and what it offers.

Early Childhood Education

Early Childhood Education (ECE) is available for children up to five years of age. Your children can go to kindergartens, play centres, childcare centres, home based networks, correspondence school, play groups funded by the early Childhood Development and the Te Kohanga Reo (Maaori language nests). Check that the centre is registered with the Ministry of Education - this ensures that the quality of their buildings and equipment is high and that staff are qualified. Visit www.ece.govt.nz or call 07 858 7130 to find out more about early childhood education. Call the school of your choice and make an appointment to speak with the Principal. For a list of schools see page 58.
Privacy and Safety

You will need to give information about who is allowed to collect your children from school in case of illness or accident. This is private information and is not given to others.

After School Care

OSCAR or ‘Out of School Care and Recreational Programme’ is run in many areas. The government helps to pay some of the fees to help low income parents and caregivers with childcare they can afford. Please visit www.workandincome.govt.nz or free call 0800 559 009 to check if you are eligible.

Examinations

The National Certificate of Educational Achievement (NCEA) is the national public examination system from Year 11. Year 11 - NCEA level 1 (age 15); Year 12 - NCEA level 2 (age 16); Year 13 - NCEA level 3 (age 17). A New Zealand Scholarship qualification is also offered to challenge and recognise high performing students in Year 13. Visit www.nzqa.govt.nz/ncea for more information.

Reports on Schools

The Education Review Office (ERO) checks all New Zealand schools. Schools are reviewed every 3-4 years with early childhood centres being checked every 4-5 years. Visit www.ero.govt.nz for more information.

Special Education

There are special education services for children with physical or intellectual difficulties, problems with learning, communicating, socialising or emotional/behavioural issues. Special Education helps these children to take part as fully as possible in their schooling. Please visit www.minedu.govt.nz or call 07 858 7130 for information about the schooling system in New Zealand.

Tertiary Education

Universities: there are eight universities in New Zealand with The University of Waikato based in Hamilton. All university students must be able to communicate in English and entry requirements may include assessment of the English competence to qualify. International students need to pay the full rate of tuition fees.

Other tertiary education providers: there are many other tertiary education providers in the area. Polytechnics offer degrees, diplomas and certificates in vocational, technical and professional fields. For more information about courses and enrolment, contact the institution directly.
EMPLOYMENT AND BUSINESS

To work in New Zealand you must have one of these: New Zealand or Australian citizenship, a residence permit, a work permit or a variation of conditions which allows you to work on a student permit or visitor permit. For general information, please visit Immigration New Zealand website www.newzealandnow.govt.nz or free call 0800 776 948.

Income tax - IRD Number

As soon as you arrive in New Zealand and even before you start a job, make sure you get an Inland Revenue Department (IRD) number. IRD collects income tax from people who are employed or run a business. To apply for an IRD number, you need to give proof of identity, e.g. your passport or your driver’s licence. Please visit www.ird.govt.nz.

Job Search and Preparation

Curriculum Vitae - You need to offer potential employers a Curriculum Vitae (CV). This is a document that outlines your work experience, skills, qualifications and personal interests. It should also include the name and contact information of a personal/work reference. You will need copies of qualification certificates or the originals, if you are interviewed for the position.

Cover Letter - When you send your CV to an employer, you want to make a strong first impression and your covering letter can do that for you. The letter should tell them what you can contribute to their company and why you are interested in the job.

Qualifications - Your international qualifications may need to be confirmed by the New Zealand Qualifications Authority (NZQA). Visit www.nzqa.govt.nz or free call 0800 623 243 for more information.

Finding a Job

If you are new with a resident or work visa and you need help finding a job, contact the Settlement Centre Waikato on 07 853 2192 and make an appointment with the Migrant Employment Solutions (MES). You can also check the local daily newspaper, the Waikato Times, which advertises jobs on Wednesdays and Saturdays. Weekly local papers have job advertisements and you can also check these websites:

- www.seek.co.nz
- www.jobs.govt.nz
- www.trademe.co.nz
- www.careers.govt.nz (career advice, job search and entrepreneurship)
- www.yellowpages.co.nz (for recruitment agencies).

Go to page 36 for employment services.

Employment Laws: New Zealand has a comprehensive set of employment laws that help keep workplaces fair. You need to be aware of rules and what your rights are. Check out employment rights on www.newzealandnow.govt.nz/work-in-nz/employment-rights

Workplace Health and Safety: there are strict regulations to make sure that workplaces are safe and healthy places for workers. Visit www.business.govt.nz/worksafe.

Joining a Workplace Union: every employee has the right to join a union in New Zealand. The New Zealand Council of Trade Unions has details of unions for specific occupations and industries. Visit www.union.org.nz for more information.
Free Advice Services. If you have work-related problems you can get free advice from:
- **Community Law Waikato**: call 07 839 0770
- **Citizens Advice Bureau**: www.cab.org.nz or free call 0800 For CAB (0800 367 222)
- **Work and Income**: www.workandincome.govt.nz or free call 0800 559 009
- **Department of Labour**: http://dol.govt.nz/er or free call: 0800 209 020

Starting Your Own Business. If you want to start a business, these agencies can help:
- www.business.govt.nz for information on how to start, manage and grow your business. They can help with questions about tax, business regulations, employing staff, financial grants and much more
- www.ird.govt.nz for advice about taxation
- www.communitylaw.org.nz for legal advice about setting up the business
- www.waikatochamber.co.nz
- www.hamiltoncentral.co.nz.

HEALTHCARE

New Zealand has a public healthcare system with many services provided free or subsidised; however seeing a family doctor (GP) or a dentist is not. To be eligible for public healthcare, you need to be a New Zealand citizen, a New Zealand resident, a holder of a two-year work permit or a former refugee. Non-residents may have to pay for some hospital services, but you will not be refused emergency care if you cannot pay. A full guide on eligibility is available on www.moh.govt.nz/eligibility.

Choosing a Family Doctor (GP)

Your family doctor (also known as a ‘General Practitioner’ or GP) will probably be your first contact with the health system. Once you decide where you are going to live, you and your family should enrol with a GP as soon as possible, preferably before you need care. It is free to enrol with any GP of your choice. You must pay a charge for each GP visit, but you may be eligible for government subsidies. A friend or support person can stay with you during most medical examinations.

Publicly-Funded Health Services

- Free public hospital treatment.
- Free treatment at a public hospital 24-hours accident and emergency (A & E) clinics.
- Free or subsidised health care for those suffering from acute or chronic conditions.
- All children aged under 13, and who are eligible for publicly-funded health services, are eligible for free daytime general practice care. Any child who isn’t already enrolled with a general practice can enrol for free. They are also exempt from $5 pharmacy charge.
- Subsidies on prescription items.
- Subsidised fees for visits by family members to general practitioners (GPs).
- Subsidised fees for visits to physiotherapists, chiropractors and osteopaths when referred by a GP for an accident case.
- No charge for most laboratory tests and x-rays, except at privately operated clinics.
- No charge for health care during pregnancy and childbirth, unless provided by the private medical sector.
- No charge for GP referrals to a public hospital for treatment.
- Free breast screening for women aged between 45 and 69.
Specialists

GPs will sometimes refer you to a specialist for treatment, and you will need a referral form from your GP to get an appointment with a specialist. It is free to access a specialist through the public health system, but you may go on a waiting list which can take a few months. To access specialist advice quickly, you (or your medical insurer, if you have private insurance) will be required to pay all fees.

Accident Compensation Corporation (ACC)

If you have an injury either at work or at home, the Accident Compensation Commission (ACC) provides personal injury cover to New Zealand citizens, residents and temporary visitors. Visit www.acc.co.nz or free call 0800 101 996 for more information about ACC personal injury cover.

Women’s and Children’s Health

Many health services for children are free. Mothers of babies born in New Zealand are eligible for free, essential antenatal and postnatal services. Ask your GP, your lead maternity carer, or nurse for more information about services. You can also visit www.moh.govt.nz for more information.

Plunket: visit www.plunket.org.nz or free call 0800 933 922 (Plunketline). This is a free service that helps families with children less than five years old. Check out programmes and services available in your area. Healthline: visit www.moh.govt.nz/healthline or free call 0800 611 116. Healthline is a free, 24 hour a day, telephone advice service and includes the Well Child advice service.

Dental Healthcare

In New Zealand dental healthcare is not funded through the public health system although basic dental care for children is free from birth until they reach 18. To enrol contact 0800 talkteeth (0800 825 583). Most people register and pay for dental care services with private dentists found listed in the yellow pages. Waikato Hospital also runs a dental department for emergency dental treatment.

More useful information about dental care can be found from the following organisations:

Dental Council for New Zealand - www.dentalcouncil.org.nz

New Zealand Dental Association - www.nzda.org.nz


For a list of medical clinics/centres and dental clinics/centres, please see page 57.

Private Health Insurance

If your budget allows, private health insurance could enable you to access specialist treatment anytime without a waiting list. The ‘Consumer’ website at www.consumer.org.nz has useful information about types of health insurance and reliable companies.

Community Services Card

If you are a permanent resident with a medium or low income, you could be eligible for a Community Services Card. This can help you and your family with the cost of health care. You will pay less for doctors’ fees and prescriptions. Visit www.workandincome.govt.nz or free call 0800 999 999.
SmartHealth – the smart way to tap into your health (NEW)

SmartHealth is Waikato DHB’s online healthcare service. It allows anyone who is eligible for free NZ healthcare to:

- access a knowledge base of doctor-approved health information on topics, conditions, treatments and research (FREE)
- access an out of hours doctor by video, voice or text chat (6pm – 11pm Monday to Friday, and 8am – 8pm on weekends and public holidays) (FREE)
- ask a healthcare professional a question 24/7 (FREE)
- schedule online appointments with hospital specialists without leaving your home or office, if appropriate for your condition (and where you are under a specialist at the DHB)
- link all your care team together, to better manage your health.

Visit www.smarthealth.org.nz or email smarthealth@waikatodhb.health.nz for more information.

LEGAL ASSISTANCE

Lawyers are required to provide confidential and independent advice. Legal fees vary so enquire about fees before requesting services. Free Legal advice is available at the Citizens Advice Bureau and Community Law Waikato. Call the local CAB on 07 839 0395 and Community Law on 07 839 0770 (eligibility requirements apply).

Legal Ages

A range of age limits apply to different activities under New Zealand Law. For instance, it is illegal to leave a child alone at home under the age of 14 or you must be 18 years before you are legally allowed to purchase cigarettes and alcohol. Please visit www.youthlaw.co.nz for further information about rights and responsibilities of young people.

Human Rights Commission

It is illegal in NZ to discriminate on the grounds of race, ethnic background, sex, age, disability, religion or family status, among other things. If you feel you have been discriminated against, you can contact the Human Rights Commission. The Commission provides free and independent help. Visit www.hrc.govt.nz or free call 0800 496 877.

Protection Against Family Violence

Violence is unacceptable. The police take family or domestic violence very seriously. Domestic violence is physical and sexual abuse, scare tactics, verbal abuse, controlling behaviour, threats and intimidation and financial abuse. Help is available from the following:

- **Crisis Contacts:** all the Police on 111 when you become a victim or witness someone being victimised.
- **Local Women’s Refuge:** free call 0800 REFUGE (0800 733 843) www.womensrefuge.org.nz
- **Citizens Advice Bureau:** free call 0800 FOR CAB (0800 367 222) www.cab.org.nz
- **Relationship Services:** free call 0800 735 283 www.relate.org.nz
- **AreYouOK:** visit www.areyouok.org.nz or free call 0800 456 450 for information about where to go for help in your community.
ETHNIC COMMUNITY ORGANISATIONS

AFAR NEW ZEALAND FRIENDSHIP SOCIETY
6 Emmadale Lane, Hamilton East, Hamilton 3214
Tel 07 855 2423, 021 0238 0129
Email alidjibouti@gmail.com
Contact Ali Ahmed Issa or Fatuma Ali

AFGHAN HAZARA ASSOCIATION - WAIKATO
Tel 022 048 0509
Email mhm7859@yahoo.com
Contact Mohammad Hassan Mirzayee

ALLIANCE FRANCAISE DE HAMILTON
PO Box 4079 Hamilton East, Hamilton 3216
Tel 027 392 6256
Email alliancefrancaisehamilton@gmail.com
Web www.afhamilton.org.nz

ARAB FRIENDSHIP ASSOCIATION (NZ)
9 Urlich Avenue, Melville, Hamilton 3206
Tel 07 843 8656
Contact Sam Sako

BANGLADESHI COMMUNITY OF WAIKATO INC.
Tel 020 404 19245
Email waikatobangladeshi@gmail.com
Contact Asifur Rahman

BRAZILIAN GROUP
Tel 07 843 7744, 027 440 0123
Email verinz@hotmail.com
Contact Vera Davies

CHINESE ART SOCIETY
Email yanxia6906@gmail.com
Contact Yanxia Wu

CHINESE SUNSHINE SOCIETY OF NZ INC
Tel 027 534 1573
Email joanne.sunshine.nz@gmail.com
Contact Joanne Yang, PhD

COLOMBIAN RESETTLEMENT ASSOCIATION
WAIKATO INC. (CRAWI)
Tel 021 178 3444
Email martines2009@hotmail.es
Contact Doralba Martines

CONGOLESE UNION OF NZ FOR ALL INC.
Tel 07 839 7219, 027 345 8771
Email omarisalum@hotmail.com
Contact Omari Salum Kawaya

COUNTRY SECTION NEW ZEALAND INDIAN ASSOCIATION
PO Box 10391, Te Rapa, Hamilton 3200
Tel 07 834 3101
Email madanz555@hotmail.com
Contact Madanjeet Singh Bange

GLOBAL ORGANISATION OF PEOPLE OF INDIAN ORIGIN WAIKATO INC. (GOPIO)
Tel 07 974 4267, 021 180 1234
Email sumankapoor2002@yahoo.com
Contact Suman Kapoor

HAMILTON BENGALI ASSOCIATION
287A Cambridge Road, Hillcrest, Hamilton 3216
Contact Rajesh Chatterjee 027 637 7965
or Tanmoy Ghosh 021 953 801

HAMILTON CHINESE GOLDEN AGE SOCIETY INC.
43 Sirius Crescent, Rototuna, Hamilton 3210
Tel 07 854 1288
Email zhumy@sina.com
Contact Diamond Zhu

HAMILTON CHINESE LEARNING CENTRE
Tel 07 839 6398, 021 230 3069
Email max.li@hotmail.com
Contact Max Li

HAMILTON CHINESE ETHNIC SONG AND DANCE GROUP
Email hamiltonchinesedancegroup@gmail.com
Contact Linda Gee

HAMILTON COOK ISLAND ASSOCIATION
6 Cascade Place, Chartwell, Hamilton 3210
Tel 027 266 6672
Email walt30@gmail.com
Contact Walter Tuakana

HAMILTON KERALA SAMAJAM INC.
PO Box 4316, Hamilton East, Hamilton 3247
Email hamiltonkeralasamajam@hotmail.com
Contact Paul Parokkaran
HAMILTON MALAYALEE ASSOCIATION INC.
PO Box 7136, Hamilton
Tel 021 057 3897
Email dmatthan@gmail.com
Contact Dilip Matthan

HAMILTON PUNJABI SPORTS AND CULTURAL CLUB
Email raj.mundi@gallagher.com
Tel 07 838 9892, 021 122 7150
Contact Raj Mundi

HAMILTON SWISS CLUB
PO Box 24-061, Hamilton 3253
Email zuber@xtra.co.nz
Web www.swiss.org.nz
Contact Anita Zuber

HAMILTON THAI COMMUNITY
116 Killarney Road, Frankton, Hamilton 3204
Email hamiltonthaicommunity@gmail.com
Contact Pat Kunkulvoranun

HULA HALAU O KAHOKUOKALANI
74 Commerce Street, Frankton, Hamilton 3204
PO Box 9374, Hamilton
Tel 07 846 1076 Fax 07 846 1059
Email info@spii.co.nz
Contact Rachel Bourne

HUNGARIAN CULTURAL SOCIETY
Tel 07 856 9331
Email nzdiversity@xtra.co.nz
Web www.diversityinstitute.co.nz
Contact Dr Adrienna Ember

INDIAN CULTURAL SOCIETY (WAIKATO) INC.
PO Box 10391, Te Rapa, Hamilton
Tel 07 839 1516
Email pauldbains@xtra.co.nz
Contact Paul Singh Bains

INDIANZ GLOBAL WOMEN AND FAMILY GROUP
78 Grandview Road, Nawton, Hamilton 3200
Tel 021 1329 292
Email kapoorinnz@yahoo.com
Contact Pradeep Kumar Kapoor

INDONESIAN SOCIETY OF HAMILTON
Tel 07 858 7305
Email Fatlianto.Xiao@education.govt.nz
Contact Afat Xiao

ITALIAN COMMUNITY
Email marco.italianchef@gmail.com
Contact Marco Scarpa

KIRIBATI WAIKATO ASSOCIATION INC.
PO Box 7123, Hamilton East, Hamilton 3247
Tel 027 450 5128
Email kiribatiwaikato@gmail.com
Contact Kareaua Karokoua

LAO COMMUNITY OF WAIKATO
9 Chancery Close, Hamilton 3216
Tel 07 856 1501
Contact Khamphet Sangkhhamyong

MACEDONIAN COMMUNITY
PO Box 1228, Hamilton 3240
Tel 07 838 3448, 021 177 9099
Email dragans@orcon.net.nz
Contact Dragan Spasovski

MBANZA KONGO REFUGEE COMMUNITY DEVELOPMENT
100 Barrington Drive, Hamilton 3210
Tel 07 853 3947, 021 233 5668
Contact Christian Damba

NEPAL NEW ZEALAND FRIENDSHIP WAIKATO SOCIETY INC.
Tel 021 239 1252
Email arun_kkarki@hotmail.com
Contact Arun Karki

NEW ZEALAND CHINA FRIENDSHIP SOCIETY
Email fanm@waikato.ac.nz
Contact Miao Fan

NEW ZEALAND CHINESE ASSOCIATION WAIKATO
47 Lewis Street, Glenview, Hamilton 3206
PO Box 9294, Waikato Mail Centre, Hamilton 3240
Tel 027 216 1888
Contact Janet Young Chin

NEW ZEALAND NETHERLANDS SOCIETY WAIKATO INC.
PO Box 9252, Hamilton
Email netherland.society.waikato@gmail.com
Contact Louise van den Berg
NEW ZEALAND – REPUBLIC OF KOREA
(SOUTH KOREA) FRIENDSHIP SOCIETY
5 Kingsford Mews, Hamilton East 3216
Tel 07 854 5820, 021 298 3513
Email rich001@xtra.co.nz
nzjungmi@hotmail.com
Contact Richard Lawrence or Mrs. Jung Mi Ko

NEW ZEALAND RUSSIAN (WAIKATO) FRIENDSHIP SOCIETY (1985)
38A Ohaupo Road, PO Box 8, Hamilton
Tel 021 033 4331
Email ahalisha@hotmail.com
Contact Halida Abdiyeva

NIUE EKALESIA SOCIETY INC
15 Lindsay Crescent, Nawton, Hamilton 3200
Tel 07 847 4740
Contact David and Lorna Lakua

PAKIWI (Pakistani-Kiwi) FRIENDSHIP ASSOCIATION OF NEW ZEALAND
1 Trinidad Place, Flagstaff, Hamilton 3210
Tel 07 854 1354, 027 293 6974
Email ashfarooqi@gmail.com
Contact Mohammad Ashfaq Farooqi

POLISH HERITAGE ASSOCIATION OF WAIKATO
4 Stella Place, Chartwell, Hamilton 3210
Email president@poloniaantypody.org.nz
Web www.poloniaantypody.org.nz
Contact Iwona Nawakowska

SAMOA FIAFIA GROUP
17 Oakfield Crescent, Pukete, Hamilton 3200
Tel 021 125 9690
Email samoafiafiagroup@hotmail.com
Contact Anita Kalonihea

SHINE AFRICA UNITED
Tel 021 020 5070
Email pulengmoleme@yahoo.com
Contact Puleng Moleme

SOLOMON ISLANDS SOCIETY OF WAIKATO INC
Tel 021 961 669
Email dulcie.paina@waikatodhb.health.nz
Contact Dulcie Paina

SRI LANKA FRIENDSHIP SOCIETY WAIKATO INC
PO Box 4286, Hamilton 3247
Tel 021 023 80937
Email sec.slfs@gmail.com
Contact Chandani Jinadasa

SWEDISH COMMUNITY IN HAMILTON
116 Saxbys Road, Deanwell, Hamilton 3206
Tel 07 943 9083, 027 685 7423
Email guss@bugeikan.com
Contact Guss Wilkinson

TAMIL SOCIETY WAIKATO INC.
PO Box 4189, Hamilton
Tel 07 839 5652, 021 859 759
Email krishnanr@xtra.co.nz
Contact Krishnan Rengasamy

THE KOREAN SCHOOL OF WAIKATO
Tel 0211 650 134
Email waikatoks@gmail.com
Web http://waikatoks.korean.net
Contact Sue Hooper

TONGAN SOCIETY (COMMUNITY) HAMILTON WAIKATO INC, PASIFIKA FEFINE MOTU
PO Box 9034, Hamilton
Tel 07 846 9117, 07 846 2033
Contact Emma Bourne

TUVALU WAIKATO COMMUNITY
Tel 021 110 6836
Email katauni@gmail.com
Contact Katalina Kainano

WAIKATO AFGHAN ASSOCIATION OF NEW ZEALAND (WAANZ)
Tel 021 081 41177
Email Waikatoafghan@gmail.com
Contact Islamuddin Orya

WAIKATO BURMESE COMMUNITY
Email waikatoburmesecommunity@gmail.com
Contact Ruby John

WAIKATO CAMBODIAN TRUST
48 Higgins Road, Frankton, Hamilton 3204
Tel 07 847 7594
Email cambodiantrust@yahoo.co.nz
Contact Sina Nan
WAIKATO CHINESE STUDENTS AND SCHOLARS ASSOCIATION
PO Box 28098, Horsham Downs, Hamilton 3256
Tel 07 853 8598, 021 578 598
Email sealzhu@xtra.co.nz
Contact Xi Zhu

WAIKATO FIJI ASSOCIATION INC.
Email nirSingh@kinect.co.nz
Contact Nirmal Singh

WAIKATO FILIPINO ASSOCIATION INC.
PO Box 19164, Hamilton
Email info@waikatofilipino.org.nz
Web www.waikatofilipino.org.nz
Contact Jun Valencia or Ritchel Roycroft

WAIKATO GOETHE SOCIETY (GERMAN CLUB)
Tel 07 825 8011, 021 130 4039
Email sandra.jonas.nz@gmail.com
Contact Sandra Jonas

WAIKATO HISPANO-LATINO CULTURAL TRUST
PO Box 5 Waikato Mail Centre
Email grupohispanolatino@gmail.com
Contact Patricia Novoa

WAIKATO INDIAN ASSOCIATION INC
PO Box 920, Hamilton
Tel 07 854 5377
Email jeram.d@clear.net.nz
Contact Jeram Dullabh

WAIKATO JAPANESE COMMUNITY TRUST
789 Victoria Street, Hamilton 3204
Tel 021 171 0688
Email waikatojct@gmail.com
Web http://jsow.web.fc2.com/
Contact Yumi Yushida-Hughes

WAIKATO KHMER ASSOCIATION INC.
3285 Ohaupo Road, RD2, Rukuhia, Hamilton 3282
Tel 07 843 9886, 021 391 2943
Contact Voeun Sok

WAIKATO KOREAN ASSOCIATION IN NZ INCORPORATED
PO Box 12464, Chartwell, Hamilton
Tel 021 771 798
Email waikatokoreanassociation@gmail.com
Contact Jungmi Ko

WAIKATO MIDDLE EASTERN LATIN AMERICAN AFRI CAN (MELAA) TRUST
Level 2D, Caro Street Community Building, Caro Street, Hamilton
PO Box 19-139 Hamilton 3244
Tel 07 839 4688, 027 714 4411
Email info@wefstrust.org.nz
Contact Banafsheh Ostad

WAIKATO PUNJABI CULTURAL CLUB INC.
PO Box 731, Frankton, Hamilton 3240
Tel 021 471 965
Email info@wpcc.co.nz
Web www.wpcc.co.nz
Contact Rupinder Virk

WAIKATO PUNJABI LADIES CULTURAL CLUB
Tel 07 838 9892
Email raj.mundi@gallagher.com
Contact Raj Mundi

WAIKATO REFUGEE FORUM (WRF)
46G Boundary Road, Claudelands, Hamilton 3214
PO Box 12681, Hamilton 3248
Tel 07 855 0156, 021 150 5520
Email w.refugeeforum@xtra.co.nz
Contact Mohamad Khalif

WAIKATO SENIOR INDIAN CITIZENS ASSOCIATION INC.
PO Box 7175, Hamilton
Tel 021 293 5401
Email slwsicai@hotmail.co.nz
Contact Sachin Lal

WAIKATO TURKISH SOCIETY
24 Parkwood Place, Hamilton 3210
Tel 07 854 9393, 027 278 2721
Email reneehalil@xtra.co.nz
Contact Halil and Renee Asici

ZIMBABWE COMMUNITY WAIKATO
22 Minifie Avenue, Hamilton 3206
Tel 07 843 8017, 021 242 7683
Email zimbabwecommunitywaikato@yahoo.com
Contact Driden Kunaka

ZNANIE RUSSIAN LANGUAGE AND CULTURE GROUP
Email russia nz@gmail.com
Contacts Kamila Brassington - 021 254 2883
Lana Nimmo - svnimmo@gmail.com
Trust Waikato’s vision is for resilient and vibrant communities

We’re here to help not-for-profit community groups carry out charitable, cultural, philanthropic and recreational projects of benefit to people in our region.

2017 Donation Rounds Closing Dates
There are 3 donation rounds each year. Please check our website for more information.

Apply online at
www.trustwaikato.co.nz

WANT TO FIND OUT MORE?
For more information about eligibility or how to apply, contact one of our friendly donations advisors on 0800 436 628 or visit www.trustwaikato.co.nz

Here to help: Donations Advisors
Tarita Templeton and Rongo Kirkwood

2 London Street
PO Box 391, Hamilton 3240
Ph: 07 838 2660 or 0800 436 628
Em: twinfo@trustwaikato.co.nz
Web: www.trustwaikato.co.nz
PLACES OF WORSHIP / FAITH GROUPS

Please call for information regarding date, time and venue of services.

AI XIN SOCIETY (Goddess of Mercy, Buddhism)
3 Jolly Street, Frankton, Hamilton 3204
Tel  07 848 1068

AFRIKAANS CHRISTIAN CHURCH
61 Ascot Road, Chartwell, Hamilton 3210
Tel 07 855 3329
Email  office@ackhamilton.co.nz
Web  www.ackhamilton.co.nz
Contact  Rev Johan Hendricks

BABYLON CHALDEAN SOCIETY
Tel  07 855 1620
Email  basher.ghassan@gmail.com
Contact  Ghassan Basheer

BAHA’I FAITH - HAMILTON
PO Box 847, Hamilton
Tel 07 856 7465
Email  Isa-hamilton@bahai.org.nz

FULL GOSPEL CHURCH
55 Pukete Road, Pukete, Hamilton 3200
Tel 07 854 5757
Contact  Rev John Song

GURUDWARA MATA SAHIB JI
23 Bryant Rd, Te Rapa, Hamilton 3200
Tel 07 849 1235

HAMILTON COOK ISLANDS CHRISTIAN CHURCH
Tel 07 849 3832
Contact  Minister Papa Maara

HAMILTON GLOBAL CHURCH
33 Charlemond Street, Whittiora, Hamilton 3200
Tel 07 854 9033
Contact  Rev. Chung Keun Ko

HAMILTON JUSARANG CHURCH
1101 Heaphy Terrace, Claudelands, Hamilton 3214
Tel 07 859 1195
Contact  Minister Jun Won Yun

HAMILTON KOREAN COMMUNITY CHURCH
2 Cate Road, Rototuna, Hamilton 3210
Tel 07 854 3006  021 419 625
Contact  Minister Myoung Soo Han (David)

HAMILTON KOREAN CHURCH (SAINT ANDREWS)
6 Te Aroha Street, Hamilton East, Hamilton 3216
Tel 07 855 0020
Contact  Rev Ham Tae Ju

HAMILTON METHODIST CHURCH
124 Comries Road, Chartwell, Hamilton 3214
Tel 07 855 0691
Contact  Rev Juyong Kim

HAMILTON MANDARIN CHURCH
15 Kowhai Street, Hamilton Lake, Hamilton 3204
Tel 07 8390896
Email  hmcchurch@xtra.co.nz
Web  www.nzchurch.org

HAMILTON MOSQUE AND ISLAMIC CENTRE
921 Heaphy Terrace, Claudelands, Hamilton 3214
Tel 07 855 0567
Email  wma@xtra.co.nz

HAMILTON SIKH TEMPLE
6391 Te Rapa Road, Te Rapa, Hamilton 3200
Tel 07 849 4952
<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Tel</th>
<th>Email</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HAMILTON NEW LIFE CHURCH</strong></td>
<td>703 Wairere Drive, Chartwell, Hamilton 3210</td>
<td>07 855 7117</td>
<td><a href="mailto:office@hnlc.org.nz">office@hnlc.org.nz</a></td>
<td>Bruce Rosser</td>
</tr>
<tr>
<td><strong>HAMILTON RAMAYAN SANSTHA INC.</strong></td>
<td>313 Ruakura Road, PO Box 164, Hamilton</td>
<td>07 843 2896</td>
<td><a href="mailto:sureshmohan1@gmail.com">sureshmohan1@gmail.com</a></td>
<td>Suresh Mohan JP</td>
</tr>
<tr>
<td><strong>HAMILTON WEST MOSQUE</strong></td>
<td>45 Bandon Street, Frankton, Hamilton 3204</td>
<td>027 474 4201</td>
<td></td>
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</tr>
<tr>
<td><strong>IRAQI CHRISTIAN COMMUNITY</strong></td>
<td>9 Urlich Avenue, Melville, Hamilton 3206</td>
<td>07 843 8656</td>
<td></td>
<td>Sam Sako</td>
</tr>
<tr>
<td><strong>KOREAN METHODIST CHURCH</strong></td>
<td>124 Comries Road, Chartwell, Hamilton 3214</td>
<td>07 853 3004</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>LIGHTHOUSE CHRISTIAN FELLOWSHIP</strong></td>
<td>703 Wairere Drive, Chartwell, Hamilton 3210</td>
<td>07 847 6491</td>
<td><a href="mailto:lcfh@xtra.co.nz">lcfh@xtra.co.nz</a></td>
<td>Pastor Peter Tan</td>
</tr>
<tr>
<td><strong>LINK CITY CHURCH</strong></td>
<td>160 Rifle Range Road, Frankton, Hamilton 3204</td>
<td>027 315 4747</td>
<td><a href="mailto:info@linkcitychurch.org">info@linkcitychurch.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>NEW ZEALAND MUSLIM LEAGUE INC.</strong></td>
<td>45 Bandon Street, Frankton, Hamilton 3204</td>
<td>07 846 3070</td>
<td><a href="mailto:hassan.hamilton@xtra.co.nz">hassan.hamilton@xtra.co.nz</a></td>
<td>Mohammed Hassan JP</td>
</tr>
<tr>
<td><strong>NEW ZEALAND SIKH SOCIETY INC.</strong></td>
<td>PO Box 9464, Hamilton</td>
<td>07 849 4952</td>
<td>info@nz sikhsociety.org</td>
<td></td>
</tr>
<tr>
<td><strong>RADHA KRISHNA HAMILTON MANDIR TEMPLE</strong></td>
<td>188 Maui Street, Pukete, Hamilton 3200</td>
<td>07 850 5108</td>
<td><a href="mailto:master@wave.co.nz">master@wave.co.nz</a></td>
<td></td>
</tr>
<tr>
<td><strong>RATANADIPA BUDDHIST MONASTERY (HAMILTON)</strong></td>
<td>22 Holland Road, Fairfield, Hamilton 3214</td>
<td>07 974 9960</td>
<td><a href="mailto:ashinsiri@gmail.com">ashinsiri@gmail.com</a></td>
<td>Ashin Siridhamma</td>
</tr>
<tr>
<td><strong>RELIGIOUS DIVERSITY CENTRE</strong></td>
<td>Studies in Religion, Faculty of Arts &amp; Social Sciences, University of Waikato</td>
<td>027 432 7590</td>
<td><a href="mailto:religiousdiversitycentre@gmail.com">religiousdiversitycentre@gmail.com</a></td>
<td>Todd Nachowitz, PhD</td>
</tr>
<tr>
<td><strong>ROMANIAN ORTHODOX CHURCH HAMILTON</strong></td>
<td>Anglican Franciscan Chapel, Te Ara Hou Park</td>
<td>07 853 3411</td>
<td><a href="mailto:preot@parohiasfgeorghe.org.nz">preot@parohiasfgeorghe.org.nz</a> or <a href="mailto:preotovidiumotofelea@yahoo.com">preotovidiumotofelea@yahoo.com</a></td>
<td>Reverend Father Ovidiu Motofelea</td>
</tr>
<tr>
<td><strong>RUSSIAN ORTHODOX CHURCH</strong></td>
<td></td>
<td>021 257 3221</td>
<td></td>
<td>Reverend Father Vladimir Boikov</td>
</tr>
<tr>
<td><strong>SAMOAN METHODIST CHURCH</strong></td>
<td>73 Higgins Road, Frankton, Hamilton 3204</td>
<td>07 847 9914</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
SATSHANBH RAMAYAN MANDALI
WAIKATO (INC)
31 Bartholomew Drive, Nawton, Hamilton 3200
Tel 07 846 3432 07 858 6267
Email prem.singh@police.govt.nz
Contact Prem Singh

SERBIAN ORTHODOX CHURCH
Tel 09 815 0114 021 270 4777
Email o.sava@xtra.co.nz
Contact Reverend Father Sava Antic

SRI BALAJI TEMPLE TRUST
2 Kent Street, Frankton, Hamilton 3204
PO Box 12484, Chartwell, Hamilton 3268
Tel 07 853 9972 0212714777
Email balajihamilton@gmail.com
Contact Priest 07 8470266
Chairperson 07 853 9972 021598915

TONGAN METHODIST FELLOWSHIP
St Paul’s Tongan Congregation
62 London Street, Hamilton 3204
Tel 07 839 3951
Hamilton East Tongan Congregation
20 Wellington Street, Hamilton East, Hamilton 316
Tel 07 856 3940

WAIKATO BUDDHIST TEMPLE
2A Chelmsford Road, Silverdale, Hamilton 3216
Tel 07 859 2180
Email wcmchamilton@gmail.com

WAIKATO CAMBODIAN TRUST (TEMPLE)
48 Higgins Road, Frankton, Hamilton 3204
Tel 07 847 7594

WAIKATO INTERFAITH COUNCIL (WIFCO)
PO Box 11048, Hillcrest, Hamilton
Email wifconz@gmail.com
Web http://wifco.wikispaces.com

The Waikato Interfaith Council (WIFCO) is a voluntary non-profit association of persons, representing the diversity of religious traditions and faith communities in our wider society. It aims to foster mutual appreciation and good relations between these traditions and communities; coordinate action, and/or act on behalf of any or all of these communities in respect of religious issues and relationships to society at large; and act in an advisory and consultative capacity to the community. WIFCO also organises the Interfaith celebration and participates in a number of community and civic events throughout the year.

WAIKATO JEWISH ASSOCIATION
PO Box 11048, Hamilton
Email Waikatojewishassn@gmail.com
Contact Sylvie Rabinovich-Bolstad
Web http://wja.wikispaces.com

The Waikato Jewish Association (WJA) is a community organisation active since 1996. The WJA comprises Jewish families and individuals in the Waikato and Bay of Plenty region and includes both New Zealand-born Jews and émigrés from around the world. It represents a cross-section of people from different backgrounds, nationalities, ages and professions who range across a spectrum of religious and political views. The WJA meets regularly to observe the major Jewish festivals and events, to support and celebrate its collective cultural/religious identity, and to respond to the needs of its members.

WAIKATO KHMER BUDDHIST ASSOCIATION (TEMPLE)
3285 Ohaupo Road, RD2, Rukuhia, Hamilton 3882
Tel 07 843 9886

WAIKATO MUSLIM ASSOCIATION INC.
PO Box 665, Hamilton
Tel 07 856 9075, 021 125 7127
Email wma@xtra.co.nz
Contact Anwar Ghani

WWW FAITH - WOMEN’S INTERFAITH GROUP HAMILTON
PO Box 847, Hamilton
Tel 07 859 2205
Email ajervis@ihug.co.nz

For other places of worship check out www.yellow.co.nz/hamilton/churches
JUSTICES OF THE PEACE (HAMILTON)

Justices of Peace can help you with ministerial matters. These include:

• Witnessing signatures on documents
• Confirming identity of clients
• Administering statutory declarations, affidavits/affirmations and oaths.

A full list of Justices of the Peace can be found on the JP website www.jpfed.org.nz. The JPs listed below speak other languages, in addition to English.

Abdirizak Abdi (Somali, Arabic) 07 855 9076
Ihsana Ageel (Dhivehi) 07 856 2532
Sayeeda Bano (Urdu, Hindi) 07 858 2468
Vaninder Bassan (Punjabi) 07 856 4426
Emma Bourne (Tongan) 07 846 9117
Miao Fan (Mandarin) 07 854 8051
Janet Franks (Russian) 07 843 5426
Mohammed Hassan (Hindi, Punjabi, Urdu) 07 846 3070
Donald Kwok (Cantonese) 07 843 6518
Davindra Kumar Naresh (Hindi) 07 849 2053
Suresh Mohan (Hindi, Fijian) 07 843 2896
Lynette Parish (Hindi, Fijian) 07 888 6427
Banafsheh Ostad (Farsi/Persian/Dari) 07 839 4688
Dulcie Paina (Solomon Pdigin) 07 210 0999
Muttiah Paranthaman – Paramm (Tamil, Sinhalese) 07 855 4574
Chiew Bee Phee (Hokkien, Taiwanese, Cantonese) 07 856 1010
Anis Rahman (Urdu, Arabic, Taiwanese, Punjabi, Hindi) 07 856 5926
Davinder Ralm (Punjabi, Hindi) 07 855 4590
Kamaladevi Singh (Hindi) 07 856 4100
Nirmal Singh (Hindi) 07 859 2474
Ranjit Singh (Hindi) 07 883 8186
Shanti Singh (Hindi, Punjabi) 07 858 3415
Gladys Stephens (Tagalog) 07 839 4343
Nagan Suppiah (Tamil) 07 854 6271
Siapu Tyrell (Samoan) 07 846 3557
Han Soon Tak (Korean) 07 853 5593
Zlatko Urlich (Croatian) 07 843 5344
Rupinder Virk (Punjabi) 07 958 0791
Brian White (Russian) 07 826 3812
Deniss Yeung (Cantonese, Mandarin) 07 854 1662
Philip Yeung (Cantonese, Mandarin) 07 853 2131
Thelma & T P Young (Samoan) 07 843 6164
INFORMATION SERVICES

CITIZENS ADVICE BUREAU HAMILTON (CAB)

Provides information, advice, advocacy and referral. We also provide legal and consumer advice as well as settlement information along with a telephone interpreting service called Language Connect.

Our service is free, impartial, confidential and available to anyone in the community.

55 Victoria Street, PO Box 19 020, Hamilton 3244
Tel 07 839 0395, free call 0800 367 222
Email hamilton@cab.org.nz
Web www.cab.org.nz

HAMPTON i-SITE VISITOR CENTRE

Corner of Caro and Alexandra Streets, Hamilton
Tel 07 958 5960, Fax: 07 839 3127
Email info@visithamilton.co.nz
Web www.visithamilton.co.nz

Open daily. Whether you are from Beerescourt, Beijing or Blenheim, for the ultimate experience in what our city has to offer, visit i-SITE first!
(Accommodation, Coach/Rail/Ferry/Rental Cars, Attractions/Activities/What’s On).

LINKAGE LIMITED - WEBHEALTH AND SERVICE NAVIGATION

Kakariki House, 293 Grey St, Hamilton East
PO Box 307, Hamilton 3240
Free call 0800 932 432 / 07 857 1585
Fax 07 857 1550
Email webhealth@linkage.co.nz
Web www.linkage.co.nz/webhealth

We link people to health and social services and focus on health and well-being. Our purpose is to assist with access to information and services that best suit your needs. The website gives you 24 hour access to free, local, current and quality information. It is user friendly and enables you to access information anonymously from any location.

Service Navigation is our face-to-face service that works with you to help you find your way through the confusing health and social service sector. If you require our assistance, please call to make an appointment for a free and confidential chat.

SETTLEMENT CENTRE WAIKATO
(formerly Waikato Migrant Resource Centre)

46G Boundary Road, Claudelands, Hamilton 3214
PO Box 4340, Hamilton
Tel 07 853 2192, Fax: 07 853 0469,
Email info@scw.org.nz
Web www.scw.org.nz

Settlement Centre Waikato is the place where migrants, former refugees, newcomers and service providers can access or receive a variety of information and access settlement services offered by agencies either based at the Centre or not. There are meetings, workshops, and trainings that are held at the Centre to provide information and help newcomers settle in Hamilton. It is open Monday to Friday 9am-5pm.
COMMUNITY HOUSES / CENTRES

CELEBRATING AGE CENTRE
30 Victoria Street, Hamilton 3204
Bookings free call 0800 772 323
Email booking.communityfacilities@hcc.govt.nz

ENDERLEY PARK COMMUNITY CENTRE
66 Tennyson Road, Hamilton 3214
Bookings free call 0800 772 323
Email booking.communityfacilities@hcc.govt.nz

FAIRFIELD PARK HALL
Clarkin Road, Fairfield, Hamilton 3214
Bookings free call 0800 772 323
Email booking.communityfacilities@hcc.govt.nz

GLENVIEW COMMUNITY CENTRE
12 Tomin Road, Glenview, Hamilton 3206
PO Box 8014, Hamilton
Tel 07 843 2600, 021 999 512
Email glenviewcent@clear.net.nz
Web www.glenviewcommunitycentre.co.nz

HAMILTON ETHNIC WOMEN’S CENTRE (SHAMA)
27 Beatty Street, Melville, Hamilton 3206
PO Box 4218, Hamilton
Tel 07 843 3811
Email info@shama.nz
Web www.shama.nz

PHOENIX HOUSE CHARITABLE TRUST
22 Richmond Street, Whitiora, Hamilton 3200
Tel 027 211 8959

PUKETE NEIGHBOURHOOD HOUSE
Te Rapa Sportsdome
43 Church Road, Te Rapa, Hamilton 3200
PO Box 10137 Te Rapa, Hamilton
Tel 07 849 1115 Fax 07 850 4013
Email pukete@hnpl.net
Web www.puketehouse.org.nz

RAINBOW CHINESE COMMUNITY CENTRE
15 Kowhai Street, Hamilton Lake, Hamilton 3204
Hamilton 3204
Tel 07 838 1320 Fax 07 839 6796
Email rccc08@gmail.com

SETTLEMENT CENTRE WAIKATO
Boundary Road, Claudelands, Hamilton 3214
Tel 07 853 2192
Email info@scw.org.nz
Web www.scw.org.nz

TE RAPA SPORTS DOME
43 Church Road, Te Rapa, Hamilton 3200
Bookings free call 0800 772 323
Email booking.communityfacilities@hcc.govt.nz

TE WHARE KOKONGA/MELVILLE COMMUNITY HOUSE
58 Bader Street, Melville, Hamilton 3206
PO Box 8026, Hamilton
Tel 07 843 8811 Fax 07 843 8813
Email manager@tewharekokanga.co.nz

TE WHARE O TE ATA/FAIRFIELD CHARTWELL COMMUNITY CENTRE
60A Sare Crescent, Fairfield, Hamilton 3214
PO Box 12090, Hamilton
Tel 07 855 7804
Email tewhareoteata@fairfield.org.nz
Web www.fairfield.org.nz

TE RONGOPAI COMMUNITY CENTRE
Cnr Dominion and Breckons Avenue, Hamilton
Tel 07 850 5020
Email goodnewscommunitycentre@gmail.com
Web www.terongopai.org.nz

TE RUNANGA O KIRIKIRIROA
59 Higgins Road, Frankton, Hamilton 3204
Tel 07 846 1042
Email admin@terunanga.org.nz

WAIMARIE - HAMILTON EAST COMMUNITY HOUSE
53 Wellington Street, Hamilton East, 3216
Tel 07 858 3453
Email waimarieham@xtra.co.nz
Web www.waimarieham.wainet.org

WESTERN COMMUNITY CENTRE
46 Hyde Avenue, Nawton, Hamilton 3200
Tel 07 847 4873 Fax 07 846 3327
Email manager@wccham.org.nz
Web www.westerncommunity.org.nz
ENGLISH LANGUAGE CLASSES / TRAINING INSTITUTES

English Language Partners Waikato
Settlement Centre Waikato, 46G Boundary Road, Claudelands, Hamilton 3214
Claudelands Park, PO Box 4340, Hamilton
Tel 07 853 2188 Email waikato@englishlanguage.org.nz
Web www.englishlanguage.org.nz

A range of services support successful settlement for new migrants:
• training for volunteer tutors to provide English language and friendship for migrants
• English Language Groups
• ESOL Literacy classes
• Employment related classes for skilled migrants
• mentor support for refugee background job seekers.
Freedom Institute of Higher Education

1/28 Liverpool Street, CBD, Hamilton 3204
Tel 07 846 7446 Email contactus@freedom-ihe.ac.nz
Web www.freedom-ihe.ac.nz

We provide NZQA approved qualifications for those settling in Hamilton (the only NZQA qualifications designed to support new settlers).

- Cambridge English (part of Cambridge University). Provider of Cambridge General, Advanced and Professional Preparation English classes and extended programmes. Learners are prepared for Cambridge English and/or IELTS examinations.
- Certificates in NZ Studies (at NZQA Levels 1, 2 and 3). NZQA approved certificate programmes designed to support history, culture, life, employment and business understandings with options in conversational English, Sport, Arts, Recreation or other topics learners might seek to select.
- Workfind Programme. Face to face programme coaching individuals on how to find work or find better work opportunities for them and their families.
- Career find programme. Coaches and supports individuals to identify, plan and progress along a career path. Participants are supported to identify and minimise barriers and build their strengths and capabilities along the way.

South Pacific Islands Institute (SPII)

74 Commerce Street, Frankton, Hamilton, 3204
Tel 07 846 1076, 021 729 713 Email info@spii.co.nz
Web www.spii.co.nz

SPII has been providing quality programmes since 1988. We are NZQA accredited, with national certificates offered on all programmes. Contact us for details on Kiwi English and Cool IV Youth (Certificate in Employment Skills and Certificate in Work and Community Skills), Early Childhood (Certificate in Early Childhood and Care) and Pacific Beauty (Certificate in Beauty Services and Certificate in Nail Technology).

SPII Youth Center
21 Commerce Street, Frankton, Hamilton 3204
Tel 07 8461019

The University of Waikato
Post Graduate Diploma in Second Language Teaching

The University of Waikato, Private Bag 3105, Hamilton
Tel 07 856 2889 ext. 9340 Email dianej@waikato.ac.nz

Free English classes (weekly for 6 weeks) offered twice a year within the University semesters. All but absolute beginners welcome. Commitment to classes is necessary.
The University of Waikato - Waikato Pathways College

Gate 1, Knighton Road, LAIN Building
Private Bag 3105, Hamilton
Tel 07 858 5600  Email pathwayscollege@waikato.ac.nz
Web www.waikato.ac.nz/pathways

Provides classes for General English, academic English, IELTS preparation, English for the Workplace, Foundation studies, other bridging courses and learning support for Waikato students.

TrainMe

21 Ruakura Road, Hamilton 3216
Tel 07 853 0772  free call 0800 872 466  Email info@trainme.org.nz
Web www.trainme.org.nz

TrainMe provides training for permanent residents. We offer courses in Mechanical Engineering, and Agriculture. Our TrainMe EmployMe Zone can help you find a job. TrainMe is a division of ATC New Zealand. Come to the campus and ask about courses or visit the website.

Vision College

21 Ruakura Road, Hamilton 3216
Tel 07 853 0777  free call 0800 834 834  Email hamilton@visioncollege.ac.nz
Web www.visioncollege.ac.nz

Courses for Permanent Residents and International Students. Certificates, Diplomas and Degrees. Website Development, Software Engineering, Business, Early Childhood Education, Music and more. Come to the campus on Ruakura Road, phone us, or visit the website.

Waikato Institute for Leisure and Sport Studies

178 Ruakura Road, TTH Building, Hillcrest, 3216
Private Bag 3105, Hamilton 3240
Tel 07 839 9908  Email wilss@wilss.ac.nz
Web www.wilss.ac.nz

WILSS offers a wide range of educational programmes designed to strengthen communication skills, build self-confidence and help personal development. Our programmes are practical, fun and immediately applicable to real life. We also offer community development education covering cooking, budgeting, parenting, communication, conflict management, sports coaching, and a Holiday Programme for young people aged between 11-14 years.

Waikato Institute of Education

Level 1 Tower Building, 48 Ward Street, Hamilton 3204
PO Box 773 Hamilton
Tel 07 838 2450  Fax 07 838 2453  Email info@wie.ac.nz
Web www.wie.ac.nz
An English language school providing students with top quality ESOL English courses taught by highly qualified and experienced teachers. NZQA accredited and one of the few English language schools to receive government funding for its English courses. Student loans and allowances as well as Tertiary Education Commission (TEC) pre-purchased ESOL tuition funding are available to qualifying students.

English courses available include:
- IELTS Preparation from Foundation to Advanced levels
- General English courses from Beginner to Advanced levels
- NZCEL (General English)
- NZCEL Level 1 Foundation to Level 4
- IELTS Preparation
- Short courses including Office and Business English
- Practical English for Work programmes
- Intensive one to one tuition courses are also available.

Non-ESOL courses include French, Spanish, Japanese and Mandarin courses. We are the only TOEIC (Test of English for International Communication) test centre for the Waikato region as well as the official Cambridge ESOL Examinations Centre for the Waikato and Bay of Plenty regions. We are also an official OET (Occupational English Test) Test Centre.

**Waikato Institute of Technology (Wintec) Centre for teaching and learning**

Teacher Training programme: Graduate Certificate/Diploma in Teaching English to Speakers of Other Languages
E Block, Lower Ground Level, Tristram Street, Hamilton
Private Bag 3036, Waikato Mail Centre, Hamilton 3240
Tel 07 834 8888 ext 6150 Email sue.edwards@wintec.ac.nz
Web www.wintec.ac.nz

We offer a wide range of programmes including:
- New Zealand Certificate in English Language (NZCEL) Levels 1 - 5
- New Zealand Certificate in English Language (NZCEL) Level 4 Concurrent programme with one paper of the Bachelor in Applied Management
- New Zealand Certificate in English Language (NZCEL) Level 5. Students wanting to progress to Nursing or Midwifery may also enrol in the preparatory online Science module Human Biology.
- Part time programmes: Easy English, English for the Workplace, IELTS (International English Language Testing System) Preparation and Summer School English
- Grants for FREE English study may be available for citizens, permanent residents and refugees.
EMPLOYMENT SERVICES

Careers NZ

1st Floor, Arcadia Building, 11 Worley Place, Hamilton 3204
PO Box 1100, Hamilton
Free call 0800 222 733
Web www.careers.govt.nz

Provides career information, advice and guidance on employment, education, training and labour market opportunities to help refugees and migrants plan their careers in New Zealand. Information, advice and first contact can be obtained through the Advice Line (0800 222 733) and on the website.

Job Mentoring Service
English Language Partners Waikato Inc.

46G Boundary Road, Claudelands, Hamilton 3214
PO Box 4340, Hamilton
Tel 07 853 2188  Fax 07 853 0469  Email susan.wright@englishlanguage.org.nz
Web www.englishlanguage.org.nz

This service provides opportunities for job seekers from refugee backgrounds to receive one to one mentoring support for future training or work.
Migrant Employment Solutions - Hamilton Multicultural Services Trust

Settlement Centre Waikato, 46G Boundary Road, Claudelands, Hamilton 3214
PO Box 4340 Hamilton
Tel 07 853 0467, 021 440 082 Email jackier@hmstrust.org.nz
Web www.hmstrust.org.nz

The key aim of this service is to assist individual migrants to develop skills to find employment thereby improving settlement outcomes. The service supports the development of skills and knowledge to access the labour market where support through existing Work and Income services is not available. This project provides a service for migrants who are skilled residents or have a work visa. We now also offer our services to support international students who have studied at Level 7 or above and have a post study work visa as well as migrant student graduates.

Pathways to Employment - New Zealand Red Cross

422 Te Rapa Road, Te Rapa, Hamilton 3200
Tel 07 850 4664
Web www.redcross.org.nz

The Pathways to employment programme helps individuals from refugee backgrounds plan their employment and career goals and ultimately find work in their new home of Aotearoa, New Zealand. Gaining employment is a key part in the resettlement process for people from refugee backgrounds. Once in employment, many people from refugee backgrounds feel empowered and able to make a contribution back into the community that they now call home.

Work and Income

General enquiries free call 0800 559 009
Web www.workandincome.govt.nz

Provides employment services and financial assistance throughout New Zealand.
TRANSLATING / INTERPRETING SERVICES

Decypher (Interpreting and Translating)
Settlement Centre Waikato, 46G Boundary Road, Claudelands, Hamilton 3214
PO Box 4340, Hamilton
Tel 07 853 0480  Fax 07 838 2195  24-hour contact  027 479 2419
Email  info@decypher.co.nz
Web  www.decypher.co.nz

Decypher provides interpreters and translators in over 50 languages. Interpreters are available face-to-face or over the telephone depending on the client’s requirements. Decypher’s interpreters are trained to work and provide support in all areas of the community. The service is often FREE to the non-English Speaker. Decypher also provides a translation service converting documents from English to another language, or from the other language to English.

Language Line (Telephone Interpreting Service)

Free call  0800 656 656
Email  language.line@dia.govt.nz
Web  www.languageline.govt.nz

To access Language Line call or visit the desired agency, ask for the language you want and wait. An interpreter is usually available within two minutes to help you talk to the agency. There are 44 languages available. Available Monday - Friday 9:00am-6:00pm, Saturday 9:00am-2pm.

The Translation Service - Department of Internal Affairs

Level 13, Prime Property Tower, 86-90 Lambton Quay, PO Box 805, Wellington
Free call  0800 872 675  Tel 04 816 4011  Fax 04 470 2921
Email  translate@dia.govt.nz
Web  www.dia.govt.nz
COMMUNITY AND HEALTH SERVICES

Age Concern Hamilton
Celebrating Age Centre, 30 Victoria Street, Hamilton 3204
Tel 07 838 2266 Fax 07 838 2268
Email postmaster@ageconcern.gen.nz
Web www.ageconcern.gen.nz

Serving the needs of older people in Hamilton and across the Waikato through support services, education and training, Visiting and Shopping service, Elder abuse and neglect prevention, Fieldwork, Health promotion, Education seminars. All services are free and confidential.

Anglican Action
Te Ara Hou, 100 Morrinsville Road, Hamilton 3216 PO Box 13-117 Hillcrest, Hamilton 3251
Tel 07 856 5820 Fax 07 856 9823
Email info@anglicanaction.org.nz
Web www.anglicanaction.org.nz

Anglican Action runs various programs as part of our commitment to Social Justice. These include: Community services, Kids First Whanau centre, Just employment, Reintegration, Te Ako Rangatahi - Youth Mentoring, Just Food Cafe and Catering and Facilities for hire.

Asthma Waikato
Tel 07 8380851 Fax 07 8380852
Email info@asthmawaikato.co.nz
Web www.asthmawaikato.co.nz www.sailorthepufferfish.co.nz

Asthma Waikato provides education, information and support to people with respiratory conditions. We listen, we educate, we make a difference.

B4 SCHOOL CHECK
711 Victoria Street PO Box 983, Hamilton 3240
Tel 07 858 5977 027 213 5126
Web www.midlandshn.health.nz

The B4 School Check (B4SC) is available to all four year olds. It is free and is provided at medical centres by the practice nurse. It is designed to pick up any issues that might stop a child from learning when they get to school. If there are any issues, with the parents’ consent, the child will then be referred to the appropriate secondary service.

CATHOLIC FAMILY SUPPORT SERVICES
PO Box 24010, Hamilton
Tel 856 3760 027 285 3340
Email admin@cfss.org.nz
Web www.cfss.org.nz

We provide the following services to all people regardless of their beliefs:
• Budgeting advice support and advocacy to people who are struggling to manage on a limited income
- Family support services - a home based service social work service supporting families struggling with the demands of raising a family
- Supervised contact to ensure a safe environment for children to meet with non-custodial parents.

**CCS Disability Action**
17 Claudelands Road, Hamilton
Tel 07 853 9761  free call  0800 227 2255
Web  www.ccsdisabilityaction.org.nz

PO Box 272, Hamilton 3240
Email  waikato.admin@ccsdisabilityaction.org.nz

Our work involves supporting people with disabilities - both children and adults - and their families to develop the skills and confidence to participate in all areas of community life.

**Chinese Lifeline (Telephone Counselling Service)**
Tel 09 522 2088  free call  0800 888 880
Web  www.chineselifeline.org.nz

Chinese Lifeline is New Zealand’s national telephone support service for Chinese speakers.

**Community Law Waikato**
2nd Floor, 109 Anglesea Street, Hamilton
Tel 07 839 0770
Web  www.communitylaw.org.nz

PO Box 1318, Hamilton 3240
Email  admin@clwaikato.org.nz

Free legal services for those unable to afford a lawyer (financial eligibility criteria apply) Community Law Waikato provides information, advice, representation, advocacy and education. Our Hamilton office hours are Monday - Thursday 9am-5pm, Fridays 9am-4pm with evening clinics Monday - Thursday 5pm onwards. We cover the entire Waikato region and have outreach clinics in Tokoroa, Putaruru, Raglan, Te Aroha, Huntly, Te Kuiti and Thames.

**Community Waikato**
PO Box 1367, Hamilton
Tel 07 838 1583
Web  www.communitywaikato.org.nz

Email  info@communitywaikato.org.nz

Provides support and advocacy for community based, not-for-profit organisations who provide social services in the greater Waikato, through helping with strategic planning, training, management, financial and governance issues, networking and collaboration. Community Waikato are Tindall Fund Managers, have an annual scholarship round, and provide training workshops for community organisations.

**Creative Waikato**
131 Alexandra Street, Hamilton
Free call 0508 427 892
Web  www.creativewaikato.co.nz

PO Box 9304, Hamilton 3240
Email  hello@creativewaikato.co.nz

Creative Waikato is here to support the development of the creative arts in the Waikato for the benefit of the greater community. We can help with information, advice, support, and funding for your arts or cultural project. We would love to hear from you, so give us a call or drop by and see us.
Deaf Aotearoa NZ
Level 4, 169 London Street, Hamilton
Tel 07 856 2064 021 540 193
Video 07 929 4572
Web www.deaf.org.nz

Provides information and resources for Deaf people in the Waikato region. Please go to www.deaf.org.nz for information regarding the Deaf Culture and to learn New Zealand Sign Language. The NZ Relay service is also available for phone assistance.
Tel (TTY) 0800 471 3713
Voice 0800 471 5715
Web www.nzrelay.com

Diversity Counselling New Zealand
Tel 021 026 25587
Email contact@dcnz.net
Web http://dcnz.net/

Diversity Counselling New Zealand provides professional counselling in English and also in other languages. If we cannot provide a counsellor in your own language, we will try to find one who is familiar with and sensitive to your cultural background.

Enrich+
Tel 07 872 0953 / 0800 enrich (0800 367 424)
Email info@enrichplus.org.nz
Web www.enrichplus.org.nz

Enrich+ supports individuals with disabilities to have a ‘life like any other’. Our head office is based in Te Awamutu however we offer a range of services in Central Hamilton.

We support individuals to find opportunities for part-time work, leisure and living options; plan for the future; build their confidence through one-on-one mentoring or in peer groups; gain work experience and/or paid employment; create positive community relationships; get back to work following an injury, through our Work Rehab service.

Enrich+ Spectrum Energy supports individuals on the autism spectrum from 8-years-old upwards, including a Lego Club and School Holiday Programme. Through education, employment and empowerment, individuals are supported to be a real part of the communities of their choice.

Family Works Northern Waikato
Te Ara Hou, 100 Morrinsville Road, Hamilton 3216
Tel 07 858 4413
Email admin.waikato@fwn.org.nz
Web www.familyworks.org.nz

Family Works works with children up to the age of 17 and their families/whanau. Our counsellors, social workers and social workers in schools are committed to assist families to make lasting, positive differences in their lives, working from a strength based perspective.
We offer a variety of programmes: Wave and Restore for women and children who have experienced domestic violence; Incredible Years parenting programme, Strengthening stepfamilies and Strengthening family services.
Family Planning
240 Tristram Street, Hamilton 3204
Tel 07 839 4061
Web www.familyplanning.org.nz

Family Planning Clinic services include:
• Contraception for both men and women including long acting reversible contraceptives.
• Testing and treatment for Sexually Transmissible Infections (STIs)
• Cervical smear testing
• Pregnancy testing and referral
• Advice and assistance with menopause and symptoms.

If you are a New Zealand resident under 22, a visit to your nearest Family Planning Clinic is free. For those with a Community Services Card, a visit costs $5 and for all other New Zealand residents a visit is $23. There is a consultation cost for Non-New Zealand residents. Family Planning health promoters work with schools, parents, community groups, and with migrant and refugee groups. Family Planning also produces booklets, pamphlets, posters and other resources on a wide range of sexual and reproductive health issues.

Free FM
214 Collingwood Street, Hamilton 3204
Tel 07 834 2170
Web www.freefm.org.nz

Free FM is part of the Access Radio Network. We make local radio by, for and about our community, in more than 15 different languages. Free FM’s broadcasters are all volunteers - people like YOU! We serve our community in three ways:
CONNECT - hear what your community has to say, every day. Tune in on 89FM Waikato-wide, or listen online with live streaming and on-demand podcasts on our website.
CELEBRATE - share your stories here, with on-air interviews and our community noticeboard.
CHALLENGE - make your voice heard as a volunteer broadcaster and represent your interests, culture, or beliefs. Free FM provides free training and support.

Free Trust
Tel 07 846 7446
Email Trust@nzcdi.ac.nz

The Free Trust was established to support, promote and implement the Universal Declaration of Human Rights detailed by the United Nations on the 10th of December 1948 and any subsequent updates through charitable research and educational equity activities. The Trust will support and advise individuals and groups who feel their human rights have been breached. The Free Trust runs events to promote and preserve human rights in New Zealand.

Gambling Helpline
Free call 0800 654 655 (24 hours)
Web www.gamblinghelpline.co.nz

The Gambling Helpline (New Zealand) is a 24-hour free phone service that you can call to receive immediate support, as well as referral and information services for gambling problems. LanguageLine telephone interpreting is available.
Our services are provided to people:
- Who are or have been gambling
- Family and friends concerned about someone else's gambling, and
- The general public interested in what impact gambling has in New Zealand.

Emailed and faxed messages will be answered within three working days. We have some other specialist services as follows:
- Maori Gambling Helpline 0800 654 656
- Vai Lelei Pasifika Gambling Helpline 0800 654 657
- Youth Gambling Helpline In Ya Face 0800 654 659
- Gambling Debt Helpline 0800 654 658
- Text Gambling Helpline anywhere, anytime: TEXT 4 HELP 8006.

**Hamilton Abuse Intervention Project**
135 London Street  
PO Box 19 051, Hamilton 3244
Tel 07 834 3148  
Email admin@haip.org.nz

We provide a range of educational groups for men and women on the dynamics of domestic violence. We run a specialised programme for Asian women and provide free childcare for all our groups. All women’s groups are free to attend.

**Hamilton Budgeting Advisory Trust**
87 Clarence Street, Hamilton 3204  
PO Box 524, Hamilton
Tel 07 838 1339  Fax 07 838 2014  
Email budgadv1@xtra.co.nz
Web www.budgeting.co.nz

Provides free budget advice and support and budgeting education programmes that are designed to meet the needs of your clients. We provide Total Money Management (for clients with an assessed need) where we control a client’s finances for a limited time. We also administer Summary Instalment Orders through the Official Assignee and Informal Compromises (Creditor’s Pools) both of these are forms of debt repayment.

**Hamilton Christian Nightshelter - Te Whare Korowai Tangata o Kirikiriroa**
474 Anglesea Street  
PO Box 1276, Hamilton
Tel 07 839 3480  Manager 021 243 3640  
Email nightshelter@xtra.co.nz

Providing emergency care and shelter for men and women in Hamilton.

**Hamilton Ethnic Communities Resource Centre**
38A Ohaupo Road, Melville, Hamilton 3206  
PO Box 8 Hamilton
Tel 07 843 5426  Janet Franks, JP  
5B Chatswood Place, Rototuna, Hamilton 3210  
Tel 07 855 4590  Davinda Kaur Ralm, JP
Email janetfranksprokop@gmail.com

Provides information or resources available in Hamilton. It also provides support for people in poverty and those needing advocacy and assistance with domestic/business/financial/ or legal needs. Enquire about our Melville Friendship and Rototuna Friendship circles.
Hamilton Multicultural Services Trust
Settlement Centre Waikato
46G Boundary Road, Claudelands, Hamilton 3214
Tel 07 853 2192, Fax: 07 853 0469
Email info@hmstrust.org.nz
Web www.hmstrust.org.nz

HMS Trust provides information and delivers settlement services. It paves the way for successful settlement of refugees, migrants and newcomers.

Insight Endometriosis
28 Te Aroha Street, Hamilton 3216
Tel 07 8555 123 Txt: 022 5 855 123
Email info@insightendometriosis.org.nz
Web www.insightendometriosis.org.nz

Insight Endometriosis provides information and support to Waikato women, teen girls and their families, and raises awareness of endometriosis. Services include education appointments and seminars, evening meetings, daytime coffee groups, website and printed information, monthly newsletter. We work with employers to support staff affected by endometriosis, and with schools to support teen girls. Most of our services are free but a koha is appreciated.

Immunisation-Pinnacle
711 Victoria Street, Hamilton 3204
Tel 07 858 5934, 021 683 977
Email helen.ride@pinnacle.health.nz
Web www.pinnacle.co.nz

Adults and children who enter New Zealand as refugees or immigrants will need an assessment of their documented vaccination status and an appropriate catch-up programme planned. Regardless of their immigration and citizenship status, all children aged under 18 years are eligible to receive Schedule vaccines, and providers can claim the immunisation benefit for administering the vaccines. All children are also eligible for Well Child Tamariki Ora services, regardless of immigration and citizenship status.

Children who have been previously immunised in a developing country may have received some vaccinations. However, they are unlikely to have received all of the vaccines currently on the New Zealand immunisation schedule. Many countries, including European countries, do not have hepatitis B vaccine included in their national childhood immunisation schedule. For immigrant children a catch-up immunisation plan may be needed.

K’aute Pasifika Services
Health, Social Services & Management Units
Level 1, Citisite House, 960 Victoria Street
Tel 07 834 1482 Fax 07 839 9921
Email info@aeretai.org.nz
Web www.aeretai.org.nz

Providing health, social service, disability service, education training, information and interpreting services for Pacific communities.
Kirikiriroa Family Services Trust, Family Start
27 Rifle Range Road, Frankton, Hamilton 3204
Tel 07 848 0008  Fax 07 847 9323
Web www.family-start.org.nz

A home-based visiting service that is child centred, family focused and strength based. Our focus is to improve the health, social and educational outcomes for baby. If you are in your 2nd trimester of pregnancy or have a child younger than 12 months you can enter the programme. Participation is voluntary.

Life Unlimited (Hearing Therapy Services)
20 Palmerston Street, Hamilton 3204
Tel 07 839 5506  Fax 07 834 9982,
Web www.lifeunlimited.net.nz

Hearing Therapy Services provides assistance to all people 16 years and over who have a hearing impairment. These services assist them to adjust to an acquired or increased hearing loss, so that they can maintain as much independence as possible:
- A free service for all NZ citizens and permanent residents
- Provide support and advice for those managing a hearing loss
- Make onward referrals as required
- Assistance with Tinnitus management
- Provide information to groups, organisations and general public.

K’aute Pasifika Services
Improving the holistic wellbeing of Pacific Communities

K’aute Pasifika Services
960 Victoria St
Level 1 Citysite House
PO Box 285
HAMILTON

Phone: 07 834 1482
Fax: 07 839 9921
E-mail: info@aeretai.nz
Web: www.aeretai.nz

Smoking Cessation, Whanau Ora, Interpreting,
Well Child, Immunisation, Rheumatic fever,
Budgeting Advice, Sexual health, Housing
Prevention of Family Violence, Education, WINZ,
Pacific Playgroups, Child & Adolescent Mental Health,
Pacific Home-based and Community Nursing
**Linkage Trust**
Kakariki House, 293 Grey St, Hamilton East, Hamilton 3216
PO Box 307, Hamilton 3240
Tel 07 857 1585  Free call 0800 932 432  Email webhealth@linkage.co.nz
Web www.linkage.co.nz/webhealth

We link people to health and social services and focus on health and well-being. Our purpose is to assist with access to information and services that best suit your needs. The website gives you 24 hour access to free, local, current and quality information. It is user friendly and enables you to access information anonymously from any location. Service Navigation is our face-to-face service that works with you to help you find your way through the health and social service sector. If you require our assistance, please call to make an appointment for a free and confidential chat.

**Link House**
2 Dawson Street, Hamilton 3216
Tel 07 839 1051  Fax 07 839 1052  Email linkhouse@xtra.co.nz

Link House aims to foster well-being and independence in single parent families and offers quality education and counselling to the wider community.

**Methodist City Action**
62 London Street, Hamilton 3204  PO Box 1388 Hamilton, 3240
Tel 07 839 3917  Email info@hmss.org.nz
Web www.hmss.org.nz

MCA is a social service / social justice organisation providing a range of services and also working collaboratively with other organisations. We work with those on the margins, many who are socially isolated and often ignored or invisible to the general population. We host a range of services including:
- Foodbank services
- Monday community meal
- Brain Gym Plus
- Cookery Classes
- Indoor sport team activities
- Distribution of community information
- Governance on a number of Trusts.

**NZ Institute for Diversity and Wellbeing**
Tel 07 856 9331  027 681 4703 (Stefan Doll)  Email nzdiversity@xtra.co.nz
Web www.diversityinstitute.co.nz

The NZ Institute for Diversity and Wellbeing helps individuals or organisations to leverage on benefits from New Zealand’s diverse workforce and its multicultural society. It also aims to strengthen our community by creating awareness and understanding on how to develop a culture of inclusiveness through holistic Life Coaching, coaching for intercultural couples, diversity consulting/workshops for students, the public and organisations.
New Zealand Red Cross (Waikato Service Centre)
422 Te Rapa Road, Te Rapa, Hamilton 3200
Tel 07 849 0285 free call 0800 733 276 Email waikato@redcross.org.nz
Web www.redcross.org.nz

We aim to mobilise the power of humanity to help the vulnerable in our community. We offer First Aid courses, meals on wheels, community programmes such as community transport, free first aid courses in schools, a free drug and alcohol workshop for young people (community programmes), resettlement support for UN-quota refugees, employment support for former refugees, a tracing service to reunite families separated through war or natural disaster, a message service to families who are separated by conflict or war.

We also have eight Red Cross shops in the Waikato where quality, cheap, second hand clothing and other household items can be purchased. Volunteering opportunities with Red Cross are with meals on wheels, Disaster Welfare Support Team, retails shops and Refugee Services. As a Refugee Support Volunteer you support a refugee family resettling in Hamilton. More information about the programme and the training via email to Juergen.Pothmann@redcross.org.nz. Email us if you are interested in joining Red Cross as a member or volunteer.

Oasis Centre for Problem Gambling
(Salvation Army Addictions & Supportive Accommodation Services)
25 Thackeray Street Hamilton 3204
Tel 07 839 6871 Fax 07 839 6872 Email mas@nzf.salvationarmy.org
Director – Aux Captain Rob Raven

Free treatment for problem gambling and related issues as well as support to family members.

Parentline Charitable Trust
48 Palmerston Street, Hamilton
Tel 07 839 4536 Fax 07 839 4515 Email parentline@parentline.org.nz
Web www.parentline.org.nz

Our core business is working with children up to 13 years, who have been traumatised by abuse and domestic violence. We provide parenting programmes and offer a counselling service for children who present with challenging behaviours in a cluster of Hamilton primary schools. As a Child Advocate, Parentline upholds the Paramountcy of the Child principle and has a zero tolerance to abuse and domestic violence against children.

Parent to Parent Waikato
99 Greenwood Street, Frankton, Hamilton 3204
PO Box 9112, Waikato Mail Centre, Hamilton 3240
Tel 07 848 1362 free call 0508 236 236 Email waikato@parent2parent.org.nz
Web www.parent2parent.org.nz

Support for parents, care-givers and whanau of children with disabilities, health impairments or special needs. Provides information and/or matching with a family whose child has the same or similar condition, support parent training, local group newsletter, family/sibling camp, family/whanau workshop retreat and activities.
Plunket
Hamilton Central Clinic, 12 Richmond Street, Hamilton 3204
Tel 07 839 3982
Web www.plunket.org.nz

Plunket provides well-child assessments, supports the health and well-being of families/whanau and young children. Operates a low cost car seat rental service, education courses for parents/caregivers, playgroups, walking/discovery groups and coffee support groups for parents/caregivers.

Clinics held at Richmond Street, Rototuna, St Andrews, South City (Trigg Place Melville, Dinsdale, Grey Street (Hamilton East) and Nawton.

For all Clinic Bookings 07 839 3982 extn 1
Parenting Courses 07 839 3982 extn 4

Problem Gambling Foundation of New Zealand
Level 2, 71 London Street, Hamilton
Tel 07 834 0014 free call 0800 664 262
Asian Hotline free call 0800 862 342
Fax 07 834 0053
Web www.pgfnz.org.nz

At the Problem Gambling Foundation of New Zealand (PGF) we are trained to help. Our qualified counsellors provide free, professional and confidential gambling counselling services for both gamblers and others affected by gambling. Asian Family Services provide free and confidential counselling, information and education in Korean, Cantonese, Mandarin, Vietnamese and Thai.

A gambling problem (sometimes called a gaming addiction) can significantly impact your life and the lives of those closest to you. For many people, phoning a gambling helpline or seeking help from anyone at all can be a difficult step to take.

Progress to Health
Tel 0800 77 57 57
Web www.progresstohealth.org.nz

Progress to Health is a community based organisation. We support people who experience mental illness or who have disabilities. We have a passion for reconnecting individuals to their communities and work to support people to make positive changes in their lives by achieving personal goals. We work with you one-on-one on your goals that will help you move forward in life, and offer workshops on a range of wellbeing related topics. We also offer education and peer support services for individuals and groups.

SF Waikato (Supporting Families in Mental Illness)
28 Pembroke Street, Hamilton 3204
Tel 07 839 7069 free call 0800 555 434
Email office@sfwaikato.org.nz

Provides support, information, advocacy and education to families in Hamilton and the Waikato who have a family member experiencing a mental illness. This is a free service which provides education courses, a book and video library and three fieldworkers (one of whom is a kai awhina worker) to meet families at home or at the SF Waikato office.
Shama Hamilton Ethnic Women’s Centre
27 Beatty Street, Melville, Hamilton 3214
Tel 07 843 3811  Fax 07 843 3818
Web  www.shama.nz

Shama is a vibrant social service agency providing support, advocacy and programmes in order to empower all ethnic women, their children and their families. Shama provides a friendly, safe, environment where ethnic women can meet and bring their children. It provides social work support in a safe, confidential and culturally appropriate way. Lifeskills classes such as English, cooking & conversation and sewing class, domestic violence and legal workshop, children’s holiday programme, homework support, community development programme, and Volunteer support.

St. John
63-65 Seddon Road, Hamilton 3204
Tel 07 847 2849
Fax 07 847 2850
Web  www.stjohn.org.nz

St John is a charitable organisation providing a wide range of health and community services. We provide an ambulance service to 85 percent of New Zealand. Visit our website to purchase first aid kits and supplies, to make a donation, or to find out about first aid courses, St. John Youth programmes and volunteering for St. John.

Te Runanga O Kirikiriroa
59 Higgins Road, Frankton, Hamilton 3214
Tel 07 846 1042  Fax 07 846 7156
Web  www.terunanga.org.nz

To improve the holistic well-being (health) of Maaori and Pacific peoples living within Hamilton and guides new settlers to the right Maaori contacts for experiences in Maaori culture and language.

The Blind Foundation
15 Liverpool Street, Hamilton 3204
Tel 07 838 7500
Web  www.blindfoundation.org.nz

The Blind Foundation is New Zealand’s main provider of practical and emotional support for the 11,700 Kiwis who are blind or have low vision, enabling them to face their future with confidence. Our vision is to empower and support people who are blind or have low vision so they have the same opportunities and choices as everyone else. We equip people with the skills needed to participate fully in society, which includes support in living independently and getting around, help with technology, ways to continue reading and communicating, and advice on staying in or looking for work.
ROC is the open gate in your new country by providing Advocacy, Education and Orientation to people of refugee backgrounds and other disadvantaged people living on low incomes to have faster participation and better cultural integration into New Zealand society. Services and programmes provided are:

- Orientation programmes
- Advocacy services
- Budgeting services
- Conversational English for beginners and elementary level
- Basic computer training for absolute beginners
- Parenting in a New Culture programme
- Youth Mentoring Programme
- Study support centre (after school with homework and holiday programmes) for primary and Intermediate schools students
- Catch up programme (homework club for high schools students)
- Driving training (Theory for Learners and Practical for Restricted)
- Community soccer training
- Healthy lunchbox classes
- Jambo NZ Ethnic Kidz Soccer Festival.
The Salvation Army Bridge: Waikato
25 Thackeray St, Hamilton 3204
Tel 07 839 6871 Email waikatobridge@nzf.salvationarmy.org

Reducing harm from alcohol and other drugs. The Salvation Army Bridge is a free community service that provides support to individuals and families who are experiencing difficulties with alcohol and other drugs. We provide, counselling and an option of group programmes, so people can have an individual treatment plan which will support their recovery and a path towards wellbeing. Whanau and other supports are welcome and encouraged to be involved in this journey.
This service is for people within the Waikato area that are experiencing difficulties with alcohol and other drugs and who are 18 years or older. Our aim is to work in partnership with people to support positive lifestyle changes that can free them and their whanau to move towards wellbeing.

The Salvation Army, Hamilton Community Ministries (The Nest)
99 London Street, Hamilton 3204
Tel 07 834 7000 Fax 07 843 3865 Email the_nest@nzf.salvationarmy.org

Social work, advocacy, welfare, food bank, budget advice, counselling services, parenting programme, supervised access service for non-custodial parents and Educare Centre for preschool children. A small fee is charged for some services, but this is negotiable depending on need.

The United Nations Association of NZ (Waikato Branch)
PO Box 4118, Hamilton
Tel 07 859 1144 027 451 3771 Contact N. Manoharan (Mano)

Disseminating information and educational materials about UN, conducting Model UN conferences, Speech Competitions for high school students, stimulating the media to provide coverage of UN programmes, collaborating with other voluntary organisations on projects related to the work of UN.

The Waikato Family Centre
4 Radnor Street, Hamilton 3204 PO Box 4214, Hamilton
Tel 07 834 2036 Fax 07 834 2105 Email wfct@xtra.co.nz
Web www.waikatofamilycentre.co.nz

The Waikato Family Centre gives advice to help families experiencing difficulties with their babies in the first twelve months of their child’s life.

THINK! The Head Injury Network for Kiwis
11 Somerset Street, Frankton, Hamilton PO Box 1168, Hamilton
Tel 07 839 1191 Fax 07 839 5648 Email admin@thinknz.org.nz
To donate https://givealittle.co.nz/donate/Organisation/whis

THINK! empowers people affected by head injury through the provision of information, education and advocacy support and raise awareness and prevention of head injury in the community. Services are free and covering the entire Waikato region. Office hours from 9am to 5pm, Monday to Friday.

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Toughlove Waikato
Tel 07 856 5999 or 0800 868 445  Email waikatopsg@gmail.com
Web www.toughlove.org.nz

Toughlove is a parent support group that provides skills for parents troubled by unacceptable adolescent behaviour. No problem too big or too small.

Groups meets all welcome. Just turn up on the night:
- **Hamilton** Tuesday evenings 7.30 - 9.30pm at 53 Wellington Street
- **Te Awamutu** 7.00pm Monday evenings - Te Awamutu Baptist Church (off Fresh Choice carpark)

Victim Support Hamilton
Hamilton Central Police Station, 12 Bridge Street  Private Bag 3078, Hamilton
Tel 07 834 9449 0276 817 718  Email glenys.roe@victimsupport.org.nz
Free call 0800 VICTIM (0800 842 846) 24 hours a day, 7 days a week
Web www.victimsupport.org.nz

Works with victims of crime, crisis and trauma providing crisis intervention, support and information. Service is free and confidential.

VITAE - Organisational Support Services
490 Grey Street, Hamilton East, Hamilton 3216
Tel 07 856 8638 free call 0508 664 981  Email kathy.green@vitae.co.nz
Web www.vitae.co.nz

Vitae (formerly Workplace Support) is a national professional staff and organisational support service that provides a range of services to businesses that include on-site support, off-site counselling, critical incident/trauma response, staff training and development programmes, supervision, facilitation, mediation and support and resourcing through job or career change.

Volunteering Waikato
2nd Floor, Caro Street Community Building  PO Box 19111, Hamilton
Tel 07 839 3191  Email admin@volunteeringwaikato.org.nz
Web www.volunteeringwaikato.org.nz

Recruits and refers volunteers to non-profit organisations, matching the interests and skills of people who wish to volunteer with volunteer jobs in the community. Also provides support, development, resources and networks for volunteers and people who work in the not for profit sector.

Waikato District Health Board (Waikato DHB)

Web www.waikatodhb.health.nz

Waikato Hospital
Pembroke Street, Private Bag 3200, Hamilton
Tel 07 839 8899 (all departments), 07 839 8666 (patient enquiries)  Fax 07 839 8799
Email info@waikatodhb.health.nz
Visiting hours are 11am to 130pm and 4pm to 8pm daily.
Mental Health and Addictions Service

- Community Adult Mental Health 07 834 6902
- Community Alcohol and Drug (CADS) 07 834 6902
- Infant, Child and Adolescent (ICAMHS) 07 839 7828
- Perinatal Mental Health 07 858 0924
- Mental Health Services for Older People 65+ (MHSOP) 07 839 8603
- Integrated Recovery Service (IRS) 07 843 0456

Breast Screen Midland and Cervical Screening Programme

Hockin Building, Waikato Hospital Private Bag 3200 Hamilton
Fax 07 858 0982
Cervical Screening Programme 0800 729 729 Breast Screening Programme 0800 270 200

Community and Population Health

Provides a free and voluntary health screening service for Waikato refugee family reunification immigrants and asylum seekers. Screening includes a full health screen by GP, dental check and urgent dental treatment, professional interpreters, blood tests, hospital chest x-ray, urine and faeces tests, urgent health treatment and referrals to specialists or other services. Free screening is available to asylum seekers who have applied for refugee status in the past six months and refugee family reunification immigrants who have arrived in New Zealand in the past six months.

Hamilton and Rural Family Health Team
15 - 17 Vialou Street, Hamilton
Tel 07 838 3565
Community Regional Referral Centre
Tel 07 834 3370 Free fax 0800 86733

District Nursing and Community Allied Health (Social Work, Physiotherapy, Occupational Therapy and Dietitians) provide services to patients of all ages in their community setting. Referrals to the services are via the GP, hospital or other health service provider. Public Health Nurses focus on child health for children up to school-leaving age. They also carry out contact tracing and follow up for the management of Communicable Diseases.

The Ear Nurse Service and Vision Hearing Technicians
25 Vialou Street, Hamilton
Tel 07 838 3565 Fax 07 839 3897

Vision Hearing Technicians provide hearing and vision checks for children at designated ages in schools and preschools/early education centres and community clinics (25 Vialou Street, Hamilton). The Ear Nurse Service provides assessment and treatment services for children. These nurses work from an appointment based clinic in Hamilton at 25 Vialou Street, Hamilton.

Community Services Equipment and Supply
25 Vialou Street, Hamilton
Tel 07 858 1068 for Equipment Supply, Continence Supply, Oxygen Supply
Tel 07 858 1069 for Ostomy Supply
Community Oral Health Service
Tel 07 859 9160
Free call 0800 TALKTEETH (0800 825 583)

Community Oral Health Service provides free dental care for enrolled children ages 0 to 17 years.

Sexual Health Service
3 Ohaupo Road, Hamilton 3206
Tel 07 839 8732
Fax 07 839 8892

- Free screening and treatment of sexually transmitted diseases (STIs)
- Telephone information and advice
- Specialist sexual health check-ups
- Testing and management of HIV/AIDS
- Free condoms
- Advice on sexual health and related issues
- Friendly and non-judgmental staff
- Self referrals welcome

Waikato Ethnic Family Services Trust (WEFST)
Level 2D, Caro Street Community Building, Caro Street, Hamilton
PO Box 19-139, Hamilton 3244
Tel 07 839 4688, 027 714 4411
Email info@wefst.org.nz
Web www.wefst.org.nz

WEFST works collaboratively with local communities, government, and other social service agencies to assist and support migrant / refugee communities to become active members of New Zealand society.

The services we provide:
- Settlement support
- Social Work and advocacy
- Professional service providers education
- Pregnancy and early childhood support groups
- Driver License training
- Parenting workshops
- Youth mentoring activities
- Budgeting services
- Language support
- One to one problem solving
- Justice of Peace services.

Waikato Multicultural Council Inc.
PO Box 551, Hamilton
Tel 027 248 3040
Email waikatomulticultural@gmail.com
Web www.facebook.com/waikatomulticultural

Waikato Multicultural Council Inc. provides advocacy, works with local and central government agencies to ensure that migrant and refugee communities integrate and settle effectively in New Zealand. It promotes harmony between different cultural groups.
Waikato Refugee Forum (WRF)
46G Boundary Road, Claudelands Park
Tel 07 855 0156  Fax 07 855 0158
PO Box 12681, Chartwell, Hamilton 3248
Email w.refugeeforum@xtra.co.nz

Waikato Refugee Forum supports refugee groups in the region. WRF looks at the well-being of the refugee communities by providing networking opportunities, facilitating and advocating for the needs of its member groups which are presented at the regional and national forums.

Young Workers’ Resource Centre (YWRC)
34 Harwood Street, Hamilton
Tel 07 834 7124  free call 0800 028 9972
Email ywrc@xtra.co.nz
Web www.ywrc.org.nz

Do you understand what a trial period is? What are your obligations when you start working? Having problems at work? YWRC could help you! Young Workers’ Resource Centre works to have young people (15-25) that are informed, productive and empowered in the workplace. YWRC provides educational workshops about employment relations to community groups and education providers as well as offering a free drop in centre where young people can seek support, advice, help and referrals in regards to any challenges they might be facing at work.
MEDICAL SERVICES

Ministry of Health - Healthline

**Free call** 0800 611 116  
**Web** www.healthline.co.nz

Healthline is a free telephone health information service for all the family. The service is staffed by registered nurses who will assess your health needs and give information and advice to help you decide on the best level of care. Interpreter services are available if required. Healthline uses Language Line Monday to Friday, 9am to 6pm.

Waikato Hospital - 24 hour Emergency Accident and Medical Services

Pembroke Street, Private Bag 3200, Hamilton  
**Tel** 07 839 8899 (all departments), 07 839 8666 (patient enquiries), **Fax** 07 839 8799

Waikato Hospital visiting hours are between 11am to 1:30pm and 4pm to 8pm daily.

Ambulance Services - St. John

In an emergency dial **111** and ask for ‘Ambulance’.  
Non urgent ambulance service - **free call** 0800 426 285  
**Web** www.stjohn.org.nz

Accident and Medical Centre, Victoria Central

750 Victoria Street, Hamilton  
**Tel** 07 834 0333  
Opens 7 days, 8am-10pm

Anglesea Accident and Urgent Medical Clinic

Cnr Anglesea and Thackeray Streets, Hamilton  
**Tel** 07 858 0800  
7 days, 24 hours urgent medical and injury care

Radius Medical, Davies Corner Accident and Medical

31 Hukanui Road, Hamilton  
**Tel** 07 855 5370  
Opens 7 days, 8am-8pm

Radius Medical, Rototuna Accident and Medical

Rototuna Shopping Centre, Cnr Horsham Downs and Thomas Road  
**Tel** 07 852 5377  
Opens 7 days, 8am-8pm
MEDICAL CLINICS/CENTRES

Avalon Medical Centre, 6 Avalon Drive, Nawton 07 846 0082
Beerescourt Medical Practice, Corner Vercoe and Cunningham Roads 07 849 7200
Braid Road Medical Centre, 21 Braid Road, St Andrews 07 849 4575
Chartwell Health Centre, 13 Chartwell Professional Suites, 9 Lynden Court 07 855 4321
Clarence Medical Centre, 129 Pembroke Street 07 838 3145
Davies Corner Urgent Care Medical Centre, 31 Hukanui Road, Chartwell 07 855 5370
Dinsdale Medical Centre, 21 Whatawhata Road 07 847 8425
Dr. Paul Spry, 226 Grey Street, Hamilton East 07 856 8042
Enderley Medical Clinic, 66 Tennyson Road 07 853 3370
Fairfield Medical Centre, 1021 Heaphy Terrace 07 855 2079
Five Cross Roads Medical Centre, 284 Peachgrove Road 07 855 7824
Flagstaff Medical Centre, 2 Endeavour Avenue 07 854 0189
Glenview Medical Centre, Corner Urlich Avenue and Ohaupo Road 07 843 4429
Hamilton East Medical Centre, 16 Beale Street 07 839 1232
Health Medical Clinic, 87 Clarence Street, Hamilton Lake 07 974 9098
Hillcrest Medical Centre, Corner Cambridge Road and Master Avenue 07 856 5087
Hukanui Health Centre, 41 Hukanui Road, Chartwell 07 855 6199
Little London Medical Clinic, 6 Little London Lane 07 839 5004
Masters Avenue Medical Clinic, 54 Masters Avenue 07 856 7801
Nawton Medical Clinic, 3/41 Whatawhata Road 07 847 2383
Northcare Grandview Road Medical Centre, 107 Grandview Road 07 847 2168 / 0800 487 694
Northcare Pukete Road Medical Centre, 10B Pukete Road 07 850 9900 / 0800 487 694
Northcare Thomas Road Medical Centre, 107 Thomas Road 07 853 6130 / 0800 487 694
Radius Medical - Davis Road, 31 Hukanui Road 07 855 5370
Redicare Family Practice and Injury Centre, Cnr Rostrevor - Tristram Streets 07 838 0300
River Road Family Practice, 554 River Road 07 853 5099
Rototuna Family Health Centre, 240 Thomas Road, Rototuna North 07 8536586
South City Health, 91 Kahikatea Drive 07 838 2323
Te Kohao Health, 951 Wairere Drive 0800 48 35 64 26
Temple View Medical Clinic, 35 Cowley Drive, Temple View 07 847 1220
Te Rengarenga Medical Centre, Unit 3, 41 Whatawhata Road, Dinsdale 07 847 2383
The Family Clinic Te Whare Hauora Whanau, 39 Vercoe Road, Beerescourt 07 849 2767
Tui Medical Central, 960 Victoria Street 07 849 2767
Tui Medical Parkwood, 6 Gordonton Rd, Chartwell 07 903 0055
Tui Medical Rototuna, Corner Horsham Downs Road and Thomas Road 07 852 5377
Tui Medical Te Rapa, 26 Bryant Road, Te Rapa 07 849 4181
Victoria Clinic Ltd, 750 Victoria Street 07 855 0333
Victoria North Clinic, 1359 Victoria Street 07 834 3404
Westend Health Centre, 38 Tuhikaramea Road 07 847 4500
Wintec Health Centre, Gate 3 Tristram Street 07 834 8869
SCHOOLS IN HAMILTON

Waikato Kindergarten Association

291 Grey Street PO Box 4311, Hamilton East, Hamilton
Tel 07 856 4649 Fax 07 856 8280 Email wka@kindergarten.org.nz
Web www.kindergarten.org.nz

Our 29 kindergartens and 7 Childcare Centres and home-based education provide high quality education using trained teachers. We focus on education and preparation for Primary School. We offer sessional, school day or full day attendance. Waikato Kindergarten Association offers the ‘20 Free Hours’ scheme for 3-5 year olds. Children start at about 3 months in Education and Care Centres and 3 years in our kindergartens. Contact us for information, visit our website or please pop in and visit the kindergartens and Centres near you.

Primary and Intermediate Schools

Aberdeen Primary School, Aberdeen Drive 07 847 7312
Bankwood Primary School, Bankwood Road 07 855 7763
Berkley Normal Middle School, Berkley Avenue 07 856 6537
Crawshaw Primary School, Crawshaw Drive 07 849 1565
Deanwell Primary School, Deanwell Avenue 07 843 7069
Endeavour Primary School, Endeavour Avenue (NEW) 07 855 5257
Fairfield Intermediate School, 261 Clarkin Road 07 855 9718
Fairfield Primary School, Clarkin Road 07 855 6284
Forest Lake Primary School, Storey Avenue 07 849 2256
Frankton School, Massey Street 07 847 6726
Glenview Primary School, Bruce Avenue 07 843 5598
Gordonton School, Woodlands Road, RD1 07 824 3602
Hamilton Christian School, 4 North City Road, RD1 07 854 0010
Hamilton East School, Dawson Street 07 839 3377
Hamilton Junior High School, 90 Heath Street 07 849 2819
Hamilton North School, Warwick Avenue 07 849 3029
Hamilton West School, Fow Street 07 839 4911
Hillcrest Normal School, 218 Cambridge Road 07 856 6122
Hukanui Primary School, Pickering Crescent 07 855 6037
Insoll Avenue School, 95 Insoll Ave 07 855 5067
Knighton Normal School, Knighton Road 07 856 5399
Maeroa Intermediate School, 57 Churchill Avenue 07 847 5014
Marian Catholic School, Beale Street 07 856 7515
Melville Intermediate School, 29 Mount View Road 07 848 9008
Melville Primary School, 101 Ohaupo Road 07 843 5369
Nawton Primary School, 58 Livingstone Avenue 07 847 7420
Patricia Avenue School, Patricia Avenue 07 856 9350
Peachgrove Intermediate School, Peachgrove Road 07 855 7596
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<thead>
<tr>
<th>School Name</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Puketaha School, Puketaha Road, RD1</td>
<td>07 824 3870</td>
</tr>
<tr>
<td>Pukete School, Pukete Road</td>
<td>07 849 4352</td>
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<td>Rhode Street School, Rhode Street</td>
<td>07 847 7245</td>
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<td>Rototuna Primary School, Strathmore Drive</td>
<td>07 853 2470</td>
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<td>Seventh Day Adventist School, Annebrook Road, RD3</td>
<td>07 856 4417</td>
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<tr>
<td>Silverdale Normal School, 62 Silverdale Road</td>
<td>07 856 7604</td>
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<tr>
<td>Southcity Christian School, Collins Road</td>
<td>07 843 3258</td>
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<td>Southwell School, 200 Peachgrove Road</td>
<td>07 855 2089</td>
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<tr>
<td>St. Columba's Catholic Primary School, 50 Rifle Range Road</td>
<td>07 847 9322</td>
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<td>St. Joseph's School, 88 Clarkin Road</td>
<td>07 854 8067</td>
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<tr>
<td>St. Peter Chanel Catholic School, 5 Vardon Road</td>
<td>07 849 3734</td>
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<td>St. Pius X School, 57 Pine Avenue</td>
<td>07 843 6554</td>
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<td>Te Rapa Primary School, 61 Ashurst Avenue</td>
<td>07 849 2232</td>
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<td>Te Totara Primary School, Hector Drive, RD1</td>
<td>07 853 0039</td>
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<tr>
<td>Vardon Primary School, 36 Cunningham Road</td>
<td>07 849 2451</td>
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<td>Waikato Waldorf School, 85 Barrington Drive</td>
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<td>Whittiora School, 38 Willoughby Street</td>
<td>07 839 5579</td>
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<td>Woodstock Primary School, Fairfield Road</td>
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**SECONDARY**

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<tr>
<th>School Name</th>
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<tr>
<td>Fairfield College, Bankwood Road</td>
<td>07 853 5660</td>
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<tr>
<td>Hamilton Boys’ High School, Peachgrove Road</td>
<td>07 853 0440</td>
</tr>
<tr>
<td>Hamilton Christian School, 4 North City Road, RD1</td>
<td>07 854 0010</td>
</tr>
<tr>
<td>Hamilton Girls’ High School, Ward Street</td>
<td>07 839 1304</td>
</tr>
<tr>
<td>Hamilton’s Fraser High School, 72 Ellicott Road</td>
<td>07 847 9044</td>
</tr>
<tr>
<td>Hillcrest High School, Masters Avenue</td>
<td>07 857 0297</td>
</tr>
<tr>
<td>Melville High School, 6 Collins Road</td>
<td>07 843 4529</td>
</tr>
<tr>
<td>Rototuna Junior and Senior High School, Rototuna (NEW)</td>
<td>027 535 5727</td>
</tr>
<tr>
<td>Sacred Heart Girls College, Clyde Street</td>
<td>07 856 7874</td>
</tr>
<tr>
<td>St. John’s College, 85 Hillcrest Road</td>
<td>07 856 7091</td>
</tr>
<tr>
<td>St. Paul's Collegiate School, 77 Hukanui Road</td>
<td>07 957 8899</td>
</tr>
<tr>
<td>Waikato Diocesan School for Girls, 660 River Road</td>
<td>07 855 2038</td>
</tr>
</tbody>
</table>
COMMUNITY DEVELOPMENT AND LEISURE FACILITIES

Garden Place, Private Bag 3010, Hamilton 3240
Tel 07 838 6699 (24 hours) Email info@hcc.govt.nz
Web www.hamilton.govt.nz

Community Development and Leisure Unit
4th Floor, Council Building, Garden Place, Hamilton
Tel 07 838 6623 Email communitydevelopment@hcc.govt.nz
Web www.hamilton.govt.nz

We are helping to build a strong, resilient and connected community by providing public places and services, making Hamilton a more liveable city.
• Community Centres and Halls
• Water World
• Community Network Meetings
• Ethnic Community Support
• Youth Sector Support
• Disability Community Support
• Funding Information
• Community Engagement

ArtsPost
120 Victoria Street, Hamilton
Tel 07 838 6928 Email artpost@hcc.govt.nz
Web www.waikatomuseum.co.nz

Opening hours: 10am-4:30pm daily except Christmas Day. Free admission.

Gallagher Aquatic Centre
20 Collins Road, Hamilton
Tel 07 958 5890 Email gallagheraquaticcentre@hcc.govt.nz
Web www.hamiltonpools.co.nz

Opening hours: Monday to Friday 6am-9pm, Saturday and Sunday 7:30am-8:00pm, Public Holidays 8am-8pm (except Christmas Day and Good Friday). Admission fee applies.

Hamilton Gardens
Cobham Drive, Hamilton
Tel 07 838 6782 (Gardens Information Centre) Email hamilton.gardens@hcc.govt.nz
Web www.hamiltongardens.co.nz

Explore historically important garden styles from different civilisations, from the farthest reaches of the world. Step from the stunning Paradise Garden Collection, visit Te Parapara – New Zealand’s first traditional Maaori-themed garden, picnic with the family or catch one of the many exciting events staged here each year. The central theme gardens are open daily from 7.30am to 5pm in winter and 8pm in summer. The Information Centre is open daily from 9.00am to 5pm. The Victorian Flower Garden Display Houses are open daily from 10am to 4pm in winter and 5.00pm in summer. Entry and parking at Hamilton Gardens is free.
Books are available in a number of languages. Audio/Video Tapes, ESOL Kits and IELTS supporting materials are available for English learning. Contact the library for opening hours.

**Hamilton Zoo**
183 Brymer Road, RD9, Hamilton
Tel 07 838 6720  Fax 07 838 6960  
Email zooinfo@hcc.govt.nz  
Web www.hamiltonzoo.co.nz

Open daily 9am to 5pm except Christmas Day.

**Waikato Museum**
1 Grantham Streets  Hamilton
Tel 07 838 6606  
Email museum@hcc.govt.nz  
Web www.waikatomuseum.co.nz

Open daily 10am-4:30pm (except Christmas Day and Boxing Day). Admission often by donation. The Museum provides an exciting opportunity to learn about local Tainui (Maaori) and Hamilton history, view changing art exhibitions, as well as enjoy the hands-on science exhibits in the Exscite Gallery. The museum can provide guided tours for community groups and students.

**Waterworld**
Garnett Avenue, Hamilton
Tel 07 958 5860  Fax 07 958 5862  
Email waterworld@hcc.govt.nz  
Web www.hamiltonpools.co.nz

Opening hours: Monday to Friday 6am-9pm, Saturday 7am-9pm, Sunday and Public Holidays 9am-9pm (except Christmas Day). Admission fee applies.

**What’s on Hamilton**
Tel 07 838 6977
Web www.whatsonhamilton.co.nz  
Email info@whatsonhamilton.co.nz

Information of events and activities throughout the city. Email WhatsOn to register an event.
CENTRAL GOVERNMENT

Accident Compensation Corporation (ACC)
18 London Street, Hamilton  Private Bag 3017, Hamilton 3240
Free call 0800 101 996  Fax 07 957 6101  
Web www.acc.co.nz

ACC provides comprehensive, no-fault personal injury cover for all New Zealand residents and visitors to New Zealand. This means you can apply for our help, no matter how you got injured, or whose fault it was. Our help can include a wide range of services - from payment towards treatment, to help around the home while you get better, and assistance with your income if you can’t work because of your injury.

Charities Commission
Level 5, 85 The Terrace, Wellington  PO Box 30112, Lower Hutt 5040
Free information 0508 242 748 (Language Line is available)
Email info@charities.govt.nz  
Web www.charities.govt.nz

The Charities Commission is an autonomous Crown Entity established to register and monitor charities organisations in New Zealand and to provide them with support and advice on good governance and management.

Department of Internal Affairs (DIA)
Web www.dia.govt.nz

Births, Deaths, Marriages and Name Changes
Level 3, 109 Featherston Street  PO Box 10-526, Wellington 6143
Tel 04 463 9362  Free call 0800 225 252 (New Zealand only)
Email bdm.nz@dia.govt.nz

Citizenship (New Zealand) Applications and Enquiries
Level 3, 109 Featherston Street  PO Box 10-680, Wellington 6143
Free call 0800 225 151 (New Zealand only)
Email citizenship@dia.govt.nz

Community Operations Branch
2nd Floor, 410 Victoria Street  PO Box 19230, Hamilton 3244
Tel 07 839 9960  Free call 0800 824 824  Fax 07 839 9955,
Email GrantsOnline@dia.govt.nz  
Web www.communitymatters.govt.nz

Community Operations Branch works toward the government and departmental goal of building ‘strong sustainable communities, hapu and iwi’. Our services contribute to the building of strong communities in the broadest sense - connecting central government, local government and communities, hapu, iwi - to identify, plan for and realise their futures. The department also contributes to community development by administering the Lottery Grant Funding and the Community Grants Scheme Funding as well as providing information and advisory services to communities.
Passport (New Zealand) Applications and Enquiries
New Zealand Passport Office
Level 3, 109 Featherston Street PO Box 1568, Wellington 6140
Free call 0800 225 050 (New Zealand only) Email passports@dia.govt.nz
Web www.passports.govt.nz

Office of Ethnic Affairs
Level 2, 410 Victoria Street, Hamilton PO Box 19230, Hamilton 3204
Tel 07 839 9961, Fax: 07 839 9955 Email ethnic.affairs@dia.govt.nz
Web www.ethnicaffairs.govt.nz

Provides a referral and information service to ethnic communities and policy advice to government.

Disputes Tribunal (Ministry of Justice)
Corner Bridge and Anglesea Streets, Hamilton DX mail, GX10076, Hamilton
Tel 07 957 7700 Fax 07 957 7800
Web www.justice.govt.nz/tribunals

The Disputes Tribunal can deal with many disputes which concern an amount up to $15,000 or less (or $20,000 if both parties agree).

Electoral Commission - Enrolment Services
534 Anglesea Street, Hamilton Private Bag 999016, Waikato Mail Centre, Hamilton 3240
Free call 0800 367 656
Hamilton East Tel 07 838 2405 Email hamilton.east@elections.org.nz
Hamilton West Tel 07 838 3169 Email hamilton.west@elections.org.nz
Web www.elections.org.nz

You are qualified to enrol to vote if you are 18 years or older, you are a New Zealand citizen or permanent resident and you have lived in New Zealand for one year or more.

Housing New Zealand Corporation
Local contact is by appointment only.
Freephone 0800 801 601 (Language Line available) Free Fax 0800 201 202
Email enquiries1@hnzc.co.nz
Web www.hnzc.co.nz

A Crown agent that provides housing services for people in need by providing high quality, subsidised rental homes to people in the greatest need and for the duration of their need.

Human Rights Commission (HRC)
Level 3, 21 Queen Street PO Box 6751, Auckland 1141
Tel 09 309 0874, 021 0236 4253 Free call 0800 496 877
Fax 09 377 3593 Email infoline@hrc.co.nz
Web www.hrc.co.nz

Advocates and promotes respect for, and an understanding and appreciation of, human rights in New Zealand. Resolves disputes relating to unlawful discrimination. One of the primary functions of the Human Rights Commission is to encourage harmonious relationships between individuals and among the diverse groups in New Zealand.
Inland Revenue Department (IRD)
Ground Floor, 1 Bryce Street, Hamilton
Free call 0800 227 774 (income tax and general enquiries)
Web www.ird.govt.nz

Provides information and services on tax related matters (such as Student Loans, Child Support, Family Assistance, Goods and Services Tax, Salary and Wage Earners, etc).

Ministry of Business, Innovation and Employment (MBIE)
Level 2, Bayleys Building, 678 Victoria Street, Hamilton (regional office)
Free call 0508 266 726
Web www.business.govt.nz/companies

The Office responsible for the administration of corporate body registers, including the Companies Register and deals with the initial requirements of establishing a new company and to register an incorporated society or charitable trust. To search an online register of Incorporated Society or a Trust, please visit www.societies.govt.nz and then choose which search option to use.

Labour and Employment Information (Labour Inspectorate)
Level 3, 430 Victoria Street, Hamilton 3204
Tel 07 957 6407
Web www.dol.govt.nz

Providing Employment Relations and Health and Safety services in the workplace.

Immigration New Zealand (INZ)
Level 5, Westpac House, 430 Victoria Street
Free call 0508 558 855
Web www.immigration.govt.nz

Handles all immigration enquiries and services to facilitate processing of visas to New Zealand.

Ministry of Consumer Affairs
Level 7, 33 Bowen Street, Wellington
Tel 04 474 2750 Fax 04 473 9400
Web www.consumeraffairs.govt.nz

If you have a consumer problem, you can contact Citizens Advice Bureau for advice and assistance or free call 0800 367 222 or drop by to the Citizens Advice Bureau near you.

Ministry of Education (MoE)
19 Home Straight, Te Rapa, P O Box 774, Waikato Mail Centre, Hamilton 3240
Tel 07 858 7130 Fax 07 858 7131
Email enquiries.hamilton@education.govt.nz
Web www.education.govt.nz

Advises Government on education matters and implements Government policies and its vision that all New Zealanders will be able to participate successfully in quality education no matter what their circumstances.
Ministry of Pacific island Affairs
Level 2, ASB Building, 101-103 The Terrace          PO Box 833, Wellington 6140
Tel    04 473 4493   Fax 04 473 4301
Email  contact@mpia.govt.nz
Web    www.mpia.govt.nz

Advises Government on policies relating to the welfare of Pacific Island people and consults Pacific Island communities on issues that affect them in New Zealand.

Ministry of Social Development (MSD)

Web www.msd.govt.nz

Child, Youth and Family
5th Floor, Anglesea Tower Building, Corner Anglesea and Collingwood Streets, Hamilton
Waikato East: Private Bag 3119, Hamilton
Waikato West: Private Bag 3231, Hamilton
Free call 0508 326 459
Web www.cyf.govt.nz

CYF works to ensure children and young people are safe in strong families/whanau and communities. Social workers work with families and whanau, community agencies and other professionals to:
- protect children who are abused, harmed or neglected
- work with young people who break the law
- ensure children in need are secure and cared for
- help families strengthen their child rearing
- facilitate adoptions.

Family and Community Services
Private Bag 3016, Rotorua
Tel 07 921 8182 Fax 07 921 0967
Email information@familyservices.govt.nz
Web www.familyservices.govt.nz
Web www.familyservices.govt.nz

Family and Community Services works with other government and non-government agencies, and communities to give families access to information and coordinated social services. Some of our work programmes include Teen Parent Services, SAGES, Strengthening Families, Heartlands Services, SKIP (Strategies with Kids, Information for Parents), Family Web, National Directory and 211 Helpline. We also manage contracts for services like Family Start and Budget Services.

StudyLink
468 Anglesea Street, Freepost 113907, Hamilton
StudyLink Student Support Centre, Private Bag 11070, Palmerston North
Free call 0800 889 900 Fax 0800 883 388
Web www.studylink.govt.nz

StudyLink provides people with the information they need to make informed decisions about student finances and other study-related issues, and provides financial support to students including Student Allowances, Scholarships, Student Loans and extra help with costs.
Work and Income
Free call 0800 559 009 (general enquiry)
Web www.workandincome.govt.nz

Work and Income provides financial assistance and employment services throughout New Zealand. They offer a single point of contact for New Zealanders needing job search support, financial assistance and in work support. In order to receive an unemployment benefit, a person must be registered with Work and Income.

Call the FREE Multilingual lines and speak to someone in your language. These free 0800 lines are available between 8:30 am and 5 pm Monday to Friday:
• Arabic 0800 668 008
• Cantonese 0800 664 004
• Farsi 0800 996 006
• Hindi 0800 993 003
• Mandarin 0800 661 001
• Maari 0800 662 002
• Punjabi 0800 995 005
• Samoan 0800 663 003
• Somali 0800 997 007
• Tongan 0800 669 009
• Vietnamese 0800 665 005.

New Zealand Police (Emergency call: 111)
Central Police Station, 6 Anzac Parade, Hamilton
Tel 07 858 6200
Sr Constable Pere Paea, Ethnic and Pacific Liaison Officer
Web www.police.govt.nz

Tenancy Services - Department of Building and Housing
Ground Floor, 533 Anglesea Street, Hamilton
Free call 0800 836 262
Email info@dbh.govt.nz
Web www.dbh.govt.nz/tenancy

We offer useful advice and information for landlords and tenants who rent their homes. We also provide dispute resolution services. We can give you information and advice about your rights and obligations, and then you can decide on the next step to take. We receive and hold bonds until the end of a tenancy, when either the landlord or tenant can apply for a refund.
Ethnic and cultural events

There are many events celebrated by the many ethnic, religious and other community groups in Hamilton. Although some events have specific dates, most events are celebrated on the weekends. Some celebrations depend on lunar calendars(*) so dates and celebrations can also change from year to year. Some community groups also celebrate their country’s Independence Days.

<table>
<thead>
<tr>
<th>MONTH</th>
<th>EVENT</th>
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<tbody>
<tr>
<td>JANUARY</td>
<td>26 - Indian Republic Day</td>
</tr>
<tr>
<td>FEBRUARY</td>
<td>21 – International Mother Language Day</td>
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<td>*Chinese New Year Celebrations</td>
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<tr>
<td>MARCH</td>
<td>8 - International Women’s Day</td>
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<td>21 – Race Relations Day</td>
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<td>Indigo Festival of Cultures</td>
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<td>*Afghan Nawroz Celebration</td>
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<td>APRIL</td>
<td>Annual Chinese Sports Day</td>
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<td>Burmese New Year</td>
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<td>Sri Lanka New Year</td>
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<td>Punjabi -Vaisakhi Mela</td>
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<tr>
<td>MAY</td>
<td>*Pasifika by Nature</td>
</tr>
<tr>
<td></td>
<td>21 – Africa Day</td>
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<tr>
<td>JUNE</td>
<td>Samoan Language Week</td>
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<td>12 - Philippine Independence Day</td>
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<td></td>
<td>Dragon Boat Festival</td>
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<td>Fête de la Musique – French Musique Festival</td>
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<td></td>
<td>*Ramadan (9th month of the Islamic Calendar)</td>
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<td></td>
<td>21 – World Refugee Day</td>
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<td>12 - Philippine Independence Day</td>
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<tr>
<td>JULY</td>
<td>Maaori Language Week</td>
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<td>*Eid ul Fitr (marks end of Ramadan)</td>
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<td></td>
<td>Colombian Independence Day Celebration</td>
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<td></td>
<td>Kiribati Independence Day</td>
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<tr>
<td>AUGUST</td>
<td>Cook Island Maaori Language Week</td>
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<td></td>
<td>*Hamilton Kerala Samajam Onam</td>
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<td>Islam Awareness Week</td>
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<td>SEPTEMBER</td>
<td>Tongan Language Week</td>
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<td>Tuvalu Language Week</td>
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<td></td>
<td>NZ Chinese Language Week</td>
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<td></td>
<td>*Chinese Moon Festival</td>
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<tr>
<td></td>
<td>21 -Hispanic Spring Festival (Festival de la Primavera)</td>
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<tr>
<td>OCTOBER</td>
<td>Fiji Language Week</td>
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<td></td>
<td>Multicultural Day</td>
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<td>Waikato Interfaith Council Multifaith Celebration</td>
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<tr>
<td>NOVEMBER</td>
<td>Indian Diwali Mela</td>
</tr>
<tr>
<td>DECEMBER</td>
<td>Colombian Dia de las velitas (Day of little candles)</td>
</tr>
</tbody>
</table>
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