

# PALMERSTON ST ROAD WORKS

As part of our ongoing focus to provide a transport network that connects people and places in a safe, accessible and smart way, we will be undergoing road works on Palmerston St from early October. These works will provide better accessibility for pedestrians, those on mobility devices and users of public transport in this area and overall an easier, safer and more enjoyable experience for all.

We understand you might have many questions regarding this project, so please find some handy FAQs below:

## **WHEN DOES THE PROJECT START AND FINISH?**

The road rehabilitation (rebuild) will start on Monday 5 October 2020, with work taking place Monday to Saturday, 7am to 6pm. It is our intention to complete the project before Christmas.

## **HOW LONG WILL THE WHOLE PROJECT TAKE?**

The project will take approximately 10 weeks in total, weather dependant.

## **IS THERE A ROAD CLOSURE IN PLACE FOR THE DURATION OF THE PROJECT?**

Yes, there will be a road closure in place on Palmerston St, but this will be split into two phases: Phase 1 - from Hammond St to Anglesea St (closed for approximately five weeks, Hammond St intersection will remain open) and phase 2 - from Hammond St to Pembroke St (closed for approximately five weeks, Hammond St intersection will be closed). Phase one will reopen before the phase two closure begins.

## **CAN I COME AND GO AS I PLEASE DURING THE WORKS?**

If you are a resident or business owner in this area, you will be able to access your property or place of work at any time. Please follow the instructions of the work crew onsite.

## **WILL MY CLIENTS BE ABLE TO ACCESS MY BUSINESS?**

Yes, they will, however, we recommend that you tell them about the road works prior to their appointment so they can be prepared and allow for extra travel time.

## **CAN I RECEIVE UPDATES ON THE PROJECT?**

Yes, you can send your name and contact details to [jacqui.kirk@infrastructurealliance.co.nz](mailto:jacqui.kirk@infrastructurealliance.co.nz) or phone/text 021 428 210. We will be providing weekly progress reports and letting you know how the project is tracking.

## **WILL I BE ABLE TO GO FOR A WALK OR BIKE RIDE ALONG PALMERSTON ST WHILE THE WORK IS BEING CARRIED OUT?**

While the works are being carried out, we will keep the footpath on the northern side of Palmerston St open to users. This will be safely managed by our staff on site and appropriately fenced from the works going on. We strongly discourage walking, biking or scootering along Palmerston St for obvious safety reasons. Please limit the amount of movement during this time.

## **IS THE FOOTPATH GOING TO BE REPAIRED AS WELL?**

Yes, parts of the footpath will be repaired to improve accessibility in the area.

## **IF I USE A WHEELCHAIR OR MOBILITY SCOOTER WILL I STILL BE ABLE TO USE THE FOOTPATH?**

You will be able to safely use the footpath on the northern side of Palmerston St as mentioned above. We advise you not to use the footpath within the work site while the works are being carried out as parts of the footpath will not be safe to use due to uneven surfaces, machinery, etc.

## **WILL THE SIDE STREETS ON PALMERSTON ST BE MANAGED AS WELL?**

Yes. If you are a resident in one of the side streets a crew member will be at each entry into Palmerston St to give you clear instructions on how to get through the site. If you are in a vehicle, please remember to keep your speed low and follow directions from the crew.

## **HOW DO I GET ACROSS THE ROAD IF I NEED TO?**

During the works, we advise crossing the road where there is a crew member available, they will be more than happy to help you get across safely.

## **WHERE WILL MY VISITORS PARK?**

Your visitors will not be able to park on Palmerston St or the grass berms from Monday 5 October. They will either need to park on your property or use one of the side streets close by.

## **WILL THE WORKS AFFECT MY RUBBISH AND RECYCLING COLLECTION?**

Your rubbish and recycling will be collected as per normal. For more info visit [fightthelandfill.co.nz](http://fightthelandfill.co.nz).

## **CAN I PARK MY CAR ON PALMERSTON ST WHEN THE WORKS ARE NOT HAPPENING?**

No, please refrain from parking on Palmerston St at all times.

## **WHERE WILL I CATCH MY USUAL BUS FROM?**

Buses will not drive through Palmerston St throughout the duration of the works. There are bus stops located at either end of Palmerston St, on Anglesea St and Pembroke St. Please feel free to contact Jacqui (details below) if you have a question about your particular bus service and where your closest stop would be.

## **IS THERE SOMEONE I CAN CONTACT IF I HAVE ANY QUESTIONS OR CONCERNS, OR WANT TO GIVE FEEDBACK ABOUT THE PROJECT?**

Yes, you can email [jacqui.kirk@infrastructurealliance.co.nz](mailto:jacqui.kirk@infrastructurealliance.co.nz) or phone 021 428 210.