

DISABILITY ACTION PLAN 2019-2020

NEW PROJECTS

- 1 Smart Hamilton will engage with the disability community on the Smart Hamilton programme and projects and actively seek out collaboration opportunities with this community. Universal Design principles and standards will be considered in the development and assessment of Smart Hamilton projects.

Responsible Business Unit:

Smart Hamilton Programme

- 2 Work with the disability sector (community leaders and service providers) to establish ways to grow capacity of the disability community of Hamilton by mentoring and upskilling its members.

Responsible Business Unit:

Community and Social Development

- 3 Ensure processes for candidates and voters in the 2019 local government elections are accessible. Post-election feedback will be sort on:

- a. Were all candidates encouraged to make their information accessible
- b. Whether Hamilton City Council processes were accessible for disabled voters.

Responsible Business Unit:

Governance

- 4 Ensure accessibility around delivery of waste services, and work with community to provide clear messages education of managing disposal of waste, particularly the 2020 Rubbish and Recycling service.

Responsible Business Units:

City Waters

LONG TERM PROJECTS

- 5 The Council will have be.Accessible undertake a minimum of two comprehensive assessments on Council sites and provide recommendations on facility usage, maintenance and development in the 2019/20 year.

Responsible Business Unit:

Community and Social Development

- 6 Continue to work on recommendations identified in completed be.Accessible assessments to improve accessibility for all users.

Responsible Business Units:

Hamilton Pools, Hamilton Libraries, Hamilton Gardens, Waikato Museum

- 7 Hamilton Gardens and City Transportation will work with Waikato Regional Council on upgrades to physical and public transport access to the Hamilton Gardens. This will continue to be reviewed and progress will be reported annually in relation to the 10-Year Plan.

Responsible Business Units:

Hamilton Gardens, City Transportation, NZ Transportation Agency

- 8 Transportation Centre Refurbishment and upgrade will meet the needs of those with impairments.

Responsible Business Units:

City Transportation

ONGOING PROJECTS

- 9 Work with Waikato Regional Council to investigate, where, what, when, and how, technology will assist disabled people use public transport. Uptake of free travel initiative will be monitored.

Responsible Business Units:

City Transportation

- 10 Develop a section on the Council's website showing examples of Universal Design and a guide to creating spaces with Universal Design principles, and report on its development by May 2020.

Responsible Business Units:

Communications and Engagement, City Planning

THE THINGS WE DO AND REPORT ON ANNUALLY

- 1 All new staff will have disability training in their induction, and frontline staff will have regular disability training. Disability training sessions are offered to all staff, and a current list of disability trainers will be updated annually on the intranet.
- 2 The Council's recruiting processes and feedback from the Employment Tool Kit on the Intranet will be reviewed annually.
- 3 Regular items promoting staff work in the disability area will occur.
- 4 Emergency and evacuation processes at all the Council's facilities are accessible. After each evacuation the evacuations and processes will be reported on and any identified issues will be addressed.
- 5 The Council will work with Waikato Regional Council and the Waikato District Health Board to ensure its processes in an emergency respond to the needs of the disabled community.
- 6 Disabled people will be informed about what to do in an emergency and where to find relevant information for managing an emergency.
- 7 City Safe education programmes include people with impairments.
- 8 The Council's websites and all hardcopy information are reviewed for its accessibility and improved based on feedback.
- 9 Council's A to Z Services and Hamilton Online Disability Facebook Group, will be reviewed and updated regularly with disability information.
- 10 Disabled people will be given opportunity to provide comments on the Council's plans, policies and strategies.
- 11 Swimming facilities, Hamilton Cemetery, Hamilton Zoo, Hamilton Gardens and Waikato Museum will continue to review access possibilities and provide guides for visitors with disabilities by appointment.
- 12 To ensure disabled members of the community can make use of our playgrounds, planning for future playgrounds will include assets, access and equipment that is considered accessible/inclusive.
- 13 Local research and user feedback on footpath usage, entry to buildings, mobility car parks and access to public transport infrastructure will be used to monitor accessibility in these areas and be considered in future reports.
- 14 The Access Advisory group will meet regularly to provide staff with feedback on projects and update staff on what is happening in the disability community. Its Terms of Reference will be reviewed annually.
- 15 An Action plan will continue to be developed annually.

