ABOUT THIS GUIDE

The Hamilton New Settlers Guide is produced and distributed by Hamilton City Council’s Community and Social Development Unit to provide basic settlement information for people who have recently moved to the city to live, work, study or start a business. It is also for those who have been forced to flee their homeland and seek refuge in New Zealand.

The Council plays an important role in helping new settlers forge new lives in the city, working with various settlement organisations and community groups to make settlement easier. This is a handy resource providing information on Hamilton. It also lists a range of important services and agencies you will find useful such as community groups, places of worship, employment services, schools, doctors and other important contacts.

Details in this guide are published from information supplied by organisations and groups or gathered from websites as appropriate. This guide is published annually and is available on the Council website. For copies of this guide, any changes or requests for new listings or information on how the Council supports all new settlers and the ethnic and Pacific communities, please write to:

Hamilton City Council
Ethnic Development Adviser
Community and Social Development
T 07 838 6765
E jovi.abellanosa@hcc.govt.nz
Private Bag 3010, Hamilton 3240, New Zealand

For settlement enquiries contact:

Settlement Centre Waikato
46G Boundary Road, Claudelands Park
PO Box 4340, Hamilton East, Hamilton 3247
T 07 853 2192
E info@scw.org.nz
W scw.org.nz

Citizens Advice Bureau Hamilton
55 Victoria Street
PO Box 19020 Hamilton 3244
T 07 839 0395
E hamilton@cab.org.nz
W cab.org.nz

ISBN 2463-4719
## CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mayor’s Message</td>
<td>04</td>
</tr>
<tr>
<td>About Hamilton City</td>
<td>05</td>
</tr>
<tr>
<td>Te Ao Maaori (The Maaori World)</td>
<td>06</td>
</tr>
<tr>
<td>Your Council</td>
<td>07</td>
</tr>
<tr>
<td>Elected Members of Council</td>
<td>10</td>
</tr>
<tr>
<td>Council Community and Leisure Facilities</td>
<td>11</td>
</tr>
<tr>
<td>Settlement Information</td>
<td>17</td>
</tr>
<tr>
<td>Ethnic and Community Organisations</td>
<td>29</td>
</tr>
<tr>
<td>Faith Groups and Places of Worship</td>
<td>36</td>
</tr>
<tr>
<td>Justices of the Peace (Hamilton)</td>
<td>40</td>
</tr>
<tr>
<td>Information Services</td>
<td>43</td>
</tr>
<tr>
<td>Community Houses and Centres</td>
<td>44</td>
</tr>
<tr>
<td>English Language Classes and Training Institutes</td>
<td>47</td>
</tr>
<tr>
<td>Employment Services</td>
<td>52</td>
</tr>
<tr>
<td>Translating/Interpreting Services</td>
<td>55</td>
</tr>
<tr>
<td>Community, Health and Other Social Services</td>
<td>56</td>
</tr>
<tr>
<td>Medical Services</td>
<td>71</td>
</tr>
<tr>
<td>Hamilton Medical Clinics/Centres</td>
<td>72</td>
</tr>
<tr>
<td>Schools in Hamilton</td>
<td>73</td>
</tr>
<tr>
<td>Central Government</td>
<td>76</td>
</tr>
<tr>
<td>Members of Parliament</td>
<td>81</td>
</tr>
<tr>
<td>Notes</td>
<td>82</td>
</tr>
</tbody>
</table>
Nau mai, haere mai and a very warm and genuine welcome to your new home, Hamilton. You have become part of a very diverse city which actively celebrates and welcomes different cultures. Our city, the fourth largest in New Zealand, is very fortunate to have 160 different ethnic groups living here.

Each of those groups - large and small - offers our city and our people a richness and a depth that make this a better place. That means we welcome your customs, your language, your food and your culture. I very warmly invite you to share those things with us so that together we can become neighbours, work colleagues and friends.

This booklet contains lots of material you may find useful as you settle into your new home, new neighbourhood and new community.

It contains important information about the facilities available to you and your families.

There are details here on different schools, advice on how and where you can get help if you need it, and also information about where you can worship.

There is information on English language classes plus advice on where you can go for community, medical and other social services.

Importantly, it also shares some of the history of our city and contains information about Te Ao Maaori (the Maaori world). In Hamilton, we specifically acknowledge and honour Maaori - tangata whenua - the indigenous people of New Zealand.

This information has been put together by your Council (the organisation which runs the city) and aims to help you and your families to settle in. I hope you find it useful.

I acknowledge that Hamilton may be very different to where you have come from. But this is a welcoming place and I am confident that soon your family will feel at home.

As Mayor, I lead a Council of your representatives. Your Hamilton City Councillors are elected by the people of this city. It’s their job, on your behalf, to look after the wellbeing of all Hamiltonians. The contact details of all elected members, including my details, are included in this booklet. Please do not hesitate to contact your representatives at any time.

Over the following months and years, I hope we may meet in person. Until then, on behalf of our city, I welcome you again to Hamilton. I hope you take full advantage of everything our city has to offer and that you enjoy and prosper in your new home.

Paula Southgate
Mayor of Hamilton
ABOUT HAMILTON CITY

The gateway to the central North Island, Hamilton, or Kirikiriroa in Maaori, is New Zealand’s largest inland city, straddling the superb Waikato River. The mighty Waikato River flows for 16 kilometres through the city with the eastern and western suburbs on either side.

Hamilton is at the centre of one of the richest agricultural and pastoral areas in the world. Dairy industry is centred around Hamilton and Waikato – a world-class centre of agricultural biotech excellence. The city is within a two-hour drive of two of the country’s main sea ports (Auckland and Tauranga) and Auckland International Airport (New Zealand’s major inbound and outbound airport).

HISTORY

• Hamilton’s earliest settlers, Maaori from the Tainui waka, called the area Kirikiriroa, which means long strip of gravel and is the Maaori name for the city today.
• The area has a 700-to-800-year history of Maaori occupation and settlement, highlighted by pa sites, traditional gardens and agricultural features along the Waikato River.
• In the 1860s, the New Zealand wars and the New Zealand Settlement Act enabled land to be taken from Maaori by the Crown. A total of 1.2 million hectares (ha) was confiscated in the Waikato region and provided the basis for subsequent European settlement in Hamilton.
• Formal European settlement began on 24 August 1864, when Captain William Steele disembarked from the gunboat Rangiriri and established the first redoubt near what is now Memorial Park.
• The name Kirikiriroa was changed to Hamilton in honour of Captain John Charles Fane Hamilton, a Crimean and Waikato war veteran and commander of the Esk, who was killed at Gate Pa in 1864.
• In 1867 the road was opened to Auckland and a regular coach service commenced, followed by railway from Auckland in 1877.
• The Borough of Hamilton was established on 27 October 1877 with a population of 1245 and an area of 752 ha, through the combining of the East and West settlements. Sixty-eight years later on 13 December 1945, Hamilton became a city with 20,000 citizens.

FAST FACTS

• The city area is 11,093 hectares (ha).
• The population estimate is 169,500 (June 2019).
• Hamilton remains the youngest of New Zealand’s 67 territorial authorities by median age, with an average age of 32.3 years.
• New Zealand Europeans make up three quarters of the population with 19% Maaori.
• The city is home to 160 ethnicities making up about 20% of the population.
• Indian, Chinese, Samoan, Filipino and Tongan are the major ethnic groups identified.
• The climate is mild and moderate year round and the rainfall keeps the city and surrounding areas very green.
• The city has more than 1,000 hectares (ha) of open space with 145 parks and gardens, 80 playgrounds and 63 sports areas.
• Hamilton has three international sports venues: the multi-purpose FMG Stadium Waikato, the boutique international cricket ground Seddon Park, and indoor sport venue Claudelands Events Centre.
• Hamilton Gardens, which attracts more than a million visitors each year was the 2014 International Garden of the Year.

COMMUNITY PROFILES

The Community Profiles webpage provides a snapshot of our city’s communities. They are available at hamilton.govt.nz/Community-Profiles.
Maaori are the tangata whenua or “people of the land”. The term emphasises the relationship of Maaori to a particular area of the land where they have ancestral connections. In Hamilton, 20% of the population identify as Maaori. The mana whenua for Hamilton are tribes descended from Tainui, in particular Ngaati Wairere, Ngaati Mahanga, Ngaati Haaua, Ngaati Korokii Kahukura and Ngaati Tamainupoo tribes.

Te Reo the Maaori language and tikanga (customs, rules and regulations) provide the foundation for Maaori culture. Tikanga sets the codes of conduct for all situations, including important events such as the welcome on a marae, or everyday interactions with people that make Maaori who they are.

Learning a few basic words of Te Reo is a great way of understanding Maaori and the New Zealand culture.

**COMMON WORDS**

- European → Paakeehaa
- Family → Whaanau
- Sub-tribe → Hapuu
- Tribe → Iwi
- Sacred/restricted → Tapu
- Elder → Kaumatua
- Female elder → Kuia
- Male elder → Koroua
- Prestige/dignity → Mana
- Meeting → Hui
- Welcome ceremony → Poowhiri
- Food → Kai
- Mountain → Maunga
- River → Awa
- Ocean → Moana
- Meeting house → Marae
- Family tree → Whakapapa
- Earth oven → Hangi
- Good/well done → Ka pai
- Love → Aroha
- Funeral → Tangihanga
- Thank you → Ngaa mihi nui

**TE AO MAAORI (THE MAAORI WORLD)**

**FORMAL GREETINGS**

You to one person → Teenaa koe
You to two people → Teenaa kourua
You to three or more → Teenaa koutou

**INFORMAL GREETINGS**

Hello/stay healthy → Kia ora
Good morning → Moorena
Goodnight → Poo marie
Welcome → Haere mai
YOUR COUNCIL

Hamilton City Council is here to make Hamilton a great place to live, work and play. Understanding how Hamilton is governed and managed gives you the opportunity to easily find information and allows you to get involved in decision-making. The Council has two separate components: the political body of the Mayor and the Councillors, who are elected for a three-year term of office, and the corporate body who are the administrators (staff).

The Council provides libraries, swimming pools, public parks, playgrounds, theatres, a museum, art gallery, a zoo, sports and events facilities, river walks and cycle tracks and supports a lifestyle in a city with an active community and arts scene.

We build and maintain local roads and provide a wide range of services funded by the rates paid by property owners. The Council operates and supports community houses and the Citizens Advice Bureau, transport centre and i-SITE information services.

The Council is your point of contact for:
- building permits
- community safety, hygiene, noise and dog control
- liquor permits
- local business development
- roads and footpaths
- rubbish disposal and recycling
- water supply, sewage and wastewater
- town planning
- parks and open spaces, public swimming pools, libraries, museum and visitor information
- community groups
- community centres and hall hire.

RUBBISH AND RECYCLING

Launching in July 2020, the new kerbside service will introduce separate wheelie bins for collecting rubbish and recycling, and a food scraps bin. The existing recycling crates will be used for glass only.

From April 2020, Hamilton City Council will start delivering recycling, rubbish and food scraps bins to all properties in the collection area, in a process which will take a few weeks. Under the new system, food scraps will be collected weekly, and rubbish, recycling and glass fortnightly. The new kerbside service will reduce the amount of waste sent to landfill and help keep our streets cleaner. Free call 0800 101 010 or visit fightthelandfill.co.nz

HAVE YOUR SAY

You can attend meetings of the Council and the Council’s committees. A calendar of upcoming meetings is available on the Council’s website hamilton.govt.nz.

You can formally put forward your views on a topic or issue by making a submission.

The Council calls for public submissions when considering major new policies or changes to formal plans such as the 10-Year Plan, Annual Plan and District Plan. Contact the Council on 07 838 6699 at any time with your ideas and feedback.

LOCAL ELECTIONS

In the local body elections, people vote for those they want to manage the running of the city. Elections occur by postal ballot every three years – the last election was 2019. Please visit elections.org.nz for more information.
Hamilton is wheeling out a new kerbside rubbish and recycling service from July 2020.

Information booklets and collection calendars for each property will be delivered with the bins from April 2020.
WHO IS HAMILTON'S KERBSIDE SERVICE CHANGING?

Following a city-wide community consultation, Hamilton City Council is launching an improved kerbside service from July 2020 to increase recycling options and divert more waste from landfill.

WILL OUR RECYCLING GET RECYCLED?

Glass, aluminium, tin, paper and cardboard will all be recycled in New Zealand. The food scraps will be taken to a composting facility in Hampton Downs.

Recycling plastics onshore is an issue faced by all councils nationally. The Government is investing heavily towards building the infrastructure to recycle plastics onshore. The Council is working alongside our new contractor EnviroWaste and other partner organisations to explore new recycling schemes that turn plastic waste into reuseable products.

WILL THERE BE SUPPORT FOR RESIDENTS WITH IMPAIRMENTS?

The Council will offer an assisted collection service to eligible residents. This will involve the rubbish collector coming onto the property, moving the bins and crate to the truck for emptying, and returning them to the property. Residents will need to complete an application form, attaching supporting medical documentation.

WHEN WILL I RECEIVE THE NEW BINS?

The three new bins will be delivered to residential properties across the city in a staggered drop-off, suburb by suburb, from April 2020. Information booklets and collection calendars for each property will be delivered with the bins. Please keep using your black rubbish bags and crates until the new kerbside collection service starts in July 2020.

WHERE WILL I STORE THE BINS?

Placed side by side, all four bins only take up around 2m in length. They’re weather and animal proof, so they can be stored outside or inside - by or in the garage or shed, by the back door, or at the end of the driveway. More storage suggestions are available on fightthelandfill.co.nz

HOW WILL WE FIT FOUR BINS ON THE KERB ON COLLECTION DAY?

You will never have to put all four bins out at once, for example:

**WEEK ONE**

**WEEK TWO**

FOR MORE INFORMATION

fightthelandfill.co.nz

07 838 6699

info@hcc.govt.nz

FOR MORE INFORMATION

fightthelandfill.co.nz

07 838 6699

info@hcc.govt.nz
ELECTED MEMBERS OF HAMILTON CITY COUNCIL

Paula Southgate
Hamilton Mayor
T 07 838 6976
Paula.southgate@council.hcc.govt.nz

Geoff Taylor
Deputy Mayor
T 07 974 0507  M 027 808 5170
Geoff.taylor@council.hcc.govt.nz

Martin Gallagher
Councillor – West Ward
T 07 838 6980  M 021 241 8434
Martin.gallagher@council.hcc.govt.nz

Geoff Taylor
Deputy Mayor
T 07 974 0507  M 027 808 5170
Geoff.taylor@council.hcc.govt.nz

Mark Bunting
Councillor – East Ward
T 07 974 0505  M 027 808 5164
Mark.bunting@council.hcc.govt.nz

Martin Gallagher
Councillor – West Ward
T 07 838 6980  M 021 241 8434
Martin.gallagher@council.hcc.govt.nz

Margaret Forsyth
Councillor – East Ward
T 07 974 0425  M 027 284 4290
Margaret.forsyth@council.hcc.govt.nz

Dave Macpherson
Councillor – West Ward
T 07 838 6438  M 021 477 388
Dave.macpherson@council.hcc.govt.nz

Ryan Hamilton
Councillor – East Ward
T 07 974 0517  M 027 278 8813
Ryan.hamilton@council.hcc.govt.nz

Angela O’Leary
Councillor – West Ward
T 07 974 0510  M 021 343 774
Angela.oleary@council.hcc.govt.nz

Maxine Van Oosten
Councillor – East Ward
T 07 974 0506  M 027 246 8785
Maxine.vanoosten@council.hcc.govt.nz

Sarah Thomson
Councillor – West Ward
T 07 974 0425  M 021 024 34312
Sarah.thomson@council.hcc.govt.nz

Kesh Naidoo-Rauf
Councillor – East Ward
T 07 974 0509  M 027 808 9075
Kesh.naidoo-rauf@council.hcc.govt.nz

Ewan Wilson
Councillor – West Ward
T 07 974 0423  M 027 808 9117
Ewan.wilson@council.hcc.govt.nz

Rob Pascoe
Councillor – East Ward
T 07 838 6519  M 021 988 742
rob.pascoe@council.hcc.govt.nz
COUNCIL COMMUNITY AND LEISURE FACILITIES

COMMUNITY AND SOCIAL DEVELOPMENT TEAM
4th Floor, Council Building, Garden Place, Hamilton
T 07 838 6623
E communitydevelopment@hcc.govt.nz
W hamilton.govt.nz

Aligned with the purpose of local government our purpose as an organisation is to improve the well being of Hamiltonians. Our community development activity improves the well being of Hamiltonians by ensuring our city:

- Is a great place to play and be active;
- Is a place where people feel safe;
- Is inclusive and accessible to all;
- Provides opportunities for people to participate in civic activities;
- Supports people to be healthy and happy;
- Has neighbourhoods with a strong sense of community;
- Supports the values, aspirations and growth of our tangata whenua;
- Has vibrant and attractive public spaces; and
- Embraces social and cultural diversity.

Community development promotes the social and cultural well being of Hamilton’s communities by enabling and encouraging our diverse communities to achieve their goals and aspirations, by providing leadership, services and support.

ARTSPOST GALLERIES AND SHOP
120 Victoria St, Hamilton
T 07 838 6928
E artspost@hcc.govt.nz
W waikatomuseum.co.nz/artspost

Open: Daily 10am to 4.30 pm – except Christmas Day. Free entry.

Located in a beautifully preserved heritage building next to Waikato Museum in Hamilton’s Victoria Street, this former post office is now a stunning visual art space, which offers a unique gallery and retail experience. The three exhibition spaces at ArtsPost display an exciting programme of fresh new art which changes regularly, and ArtsPost’s retail shop features beautiful art pieces and great variety. New items are added regularly to a uniquely New Zealand product range.
COUNCIL COMMUNITY AND LEISURE FACILITIES

WAIKATO MUSEUM
1 Grantham St, Hamilton
T 07 838 6606
E museum@hcc.govt.nz
W waikatomuseum.co.nz

Open: Daily 10am to 4.30pm – except Christmas Day and Boxing Day. Admission often by donation.

The Museum provides an exciting opportunity to learn about local Tainui (Māori) and Hamilton history, view changing art exhibitions, as well as enjoy the hands-on science exhibits in the Exscite Gallery. The Museum can provide guided tours for community groups and students.

HAMILTON GARDENS
Cobham Drive, Hamilton
T 07 838 6782 (Gardens Information Centre)
E hamilton.gardens@hcc.govt.nz
W hamiltongardens.co.nz

Open: The central theme gardens are open daily from 7.30am to 5pm in winter and 8pm in summer.

The Information Centre is open daily from 9am to 5pm. The Victorian Flower Garden display houses are open daily from 10am to 4pm in winter and 5pm in summer. Entry and parking at Hamilton Gardens is free.

Explore historically important garden styles from different civilisations and the farthest reaches of the world. Step into the stunning Paradise Garden Collection, visit Te Parapara – New Zealand’s first traditional Māori-themed garden, picnic with the family or catch one of the many exciting events staged here each year.
COUNCIL COMMUNITY AND LEISURE FACILITIES

HAMILTON LIBRARIES

Garden Place Library, 9 Garden Place
T 07 838 6826
E hamiltonCityLibraries@hcc.govt.nz

Chartwell Library, Lynden Court
T 07 838 6844
E chartwell.library@hcc.govt.nz

Dinsdale Library, Whatawhata Road
T 07 838 6855
E dinsdale.library@hcc.govt.nz

Glenview Library, MacDonald Road
T 07 838 6821
E glenview.library@hcc.govt.nz

Hillcrest Library, Masters Avenue
T 07 838 6849
E hillcrest.library@hcc.govt.nz

St. Andrews Library, Braid Road
T 07 838 6847
E standrews.library@hcc.govt.nz

Books are available in several languages. Audio/video tapes, English for Speakers of Other Languages kits and International English Language Testing System supporting materials are available for English learning.

Visit hamiltonlibraries.co.nz for opening hours.

HAMILTON ZOO

183 Brymer Rd, RD9, Hamilton
T 07 838 6720  F 07 838 6960
E zooinfo@hcc.govt.nz
W hamiltonzoo.co.nz

Open: Daily 9.30am to 4.30pm – last admission 3.30pm (closed Christmas Day).
COUNCIL COMMUNITY
AND LEISURE FACILITIES

WATERWORLD
Garnett Avenue, Hamilton
T 07 958 5860  F 07 958 5862
E waterworld@hcc.govt.nz
W hamiltonpools.co.nz

Open: Monday to Friday 6am to 9pm, Saturday 7am to 9pm, Sunday 9am to 9 pm (except Christmas Day). Admission fee applies.

GALLAGHER AQUATIC CENTRE
20 Collins Rd, Hamilton
T 07 958 5890
E gallagheraquaticcentre@hcc.govt.nz
W hamiltonpools.co.nz

Open: Monday to Friday 6am to 9pm, Saturday and Sunday 7:30am to 8pm, Public Holidays 8am to 8pm – except Christmas Day and Good Friday. Admission fee applies.

WHAT’S ON HAMILTON
T 07 958 5960
E info@visithamilton.co.nz
W visithamilton.co.nz

Contact Hamilton i-SITE Visitor Information Centre for current events and activities throughout the city. To submit an event, visit the website.
Over the past 28 years Pathways has successfully guided over 17,500 people from more than 100 countries on their migration journey to New Zealand.

Our 13 Licensed Immigration Advisers are reputable and experienced professionals who take a unique and personalised approach to assisting workers, students, visitors, families, employers, investors & entrepreneurs to achieve their immigration goals.

For your free initial immigration assessment

Contact
Tel 07 834 9222
Em info@pathwaysnz.com

Visit
Level 2
586 Victoria Street
Hamilton

www.pathwaysnz.com
SETTLEMENT INFORMATION
SETTLEMENT INFORMATION

FREEDOM FROM DISCRIMINATION
Discrimination based on race, colour, ethnic or national origins is unlawful. Everyone has a right to be protected from discrimination if you experience any of it.

Contact the Human Rights Commission
T 0800 496 877 (toll free)
E infoline@hrc.co.nz
TXT: 0210 236 4253

FOR EMERGENCY SERVICES CALL 111
New Zealand has four main emergency services: the Fire service, the Police, ambulances and Civil Defence. Call 111 in emergencies. In New Zealand, the number to call if you need the Fire service, Police or an ambulance in an emergency is 111.

You can call this number on a mobile phone even if the phone is out of credit. The operator will ask you which service you need and connect you to the right service. Call from any phone including payphones and mobile phones, 24 hours a day, seven days a week.

105 is the number for Police non-emergencies. You can use 105 to report things that have already happened that don’t need urgent Police assistance.

SAFETY AND POLICE SERVICES
The Council operates a public safety plan to prevent crime and anti-social behaviour. The City Safe Operations Team works together to ensure Hamilton is a vibrant and safe city. The team in their ‘hi-vis’ (high-visibility) uniforms work in the central city, Transport Centre and suburban retail areas. Camera operators work to spot issues within the central city and ensure City Safe patrols, Police or ambulance are dispatched when issues escalate.

The team also ensures anyone travelling by bus and using the Transport Centre feels safe. More information about safety is available in many languages on their website police.govt.nz/service/ethnic

NEIGHBOURHOOD SUPPORT
Neighbourhood Support Hamilton work in your community to help make our homes, streets and communities safer and more caring places to live. With more than 950 active groups in Hamilton, joining an existing group is easy. If there is no group in your street, we can help set one up. As part of a group, then you will cope better in civil emergencies, and provide safe environments for our vulnerable communities. For more information visit nshamilton.org

DISASTER PREPAREDNESS
What would you do when disaster strikes? In the event of an emergency, you may need to look after yourself for at least three days before the emergency services can reach you. Make sure you have enough water and food stored for you and your family.

If you have a phone you will automatically be sent an Emergency Mobile Alert if lives, property and health are at serious risk. Some useful information about how to prepare for an emergency can be found at hamilton.govt.nz/our-services/civil-defence-and-emergency
FINANCIAL ADVICE
There are many financial decisions to make when moving to a new country. Now you are here, it would make good financial sense to immediately seek free financial advice. You can get this from Authorised Financial Advisers (AFA) who can help you with budgeting and planning your finances, buying a car, a home and getting car, contents, house, health and other insurances appropriate for your needs.

For a list of advisers check out fma.govt.nz
You can also go to sorted.org.nz an online independent money guide offering free, impartial information and calculators to help you manage your money throughout life.

Bonds and security deposits
A bond equivalent to two-to-four weeks’ rent is often required when you rent. The bond is for the landlord to cover any damage to the house or any unpaid rent. Both you and the landlord will sign a bond form, which the landlord sends to the Tenancy Service Centre. The bond is paid back when you leave the house and only if there is no damage or any unpaid debts.

Tenancy agreements
Tenancy Services is part of the Ministry of Business Innovation and Employment (MBIE), a Government agency providing information on rights and responsibilities as a landlord or tenant. It also provides guidance on dealing with common tenancy issues. If you have a dispute that you can’t sort out together, they can arrange mediation to help resolve your issue. If you cannot resolve it at mediation, it will be referred to the Tenancy Tribunal, which is managed by the Ministry of Justice.

It is important to have a written tenancy agreement (lease). Both you and your landlord sign this and keep a copy each. It is a good idea to know your legal rights and responsibilities before signing a tenancy agreement. Tenancy Services can provide free advice and information on bonds and tenancy agreements.

Healthy home standards
The healthy homes standards introduce specific and minimum standards for heating, insulation, ventilation, moisture and drainage, and draught-stopping in rental properties. Check if the rental has complied with the standards.

Visit tenancy.govt.nz/healthy-homes or call 0800 836 262.
Furniture and homeware
Houses and most flats are advertised as unfurnished. There are many homeware and furniture stores you can buy from. You can also purchase second-hand furniture and household goods from second-hand or charity shops. Second-hand goods are advertised at buy-sell-exchange.co.nz or TradeMe trademe.co.nz – an online auction site for people wanting to buy and sell goods. Garage sales, which are usually held on weekends, are also a way to buy cheap second-hand goods. Visit consumer.org.nz for information on your rights when buying used goods.

Buying a home
If you are thinking of buying a house, it is important to do your research thoroughly before you buy. Always get financial advice. You can buy a house only if you can pay the full price of the property or arrange a long-term loan or mortgage from a lender, such as a finance house or a bank.

The finance house or bank will look at your income, what you own, your debts, and your credit rating. Most banks will ask you to pay a deposit of 10 to 20% of the cost of the house before allowing you to have a mortgage. To get a home loan, you can either contact banks directly or use a mortgage broker who can assist you for free.

Make sure you choose the mortgage suitable to you. All lenders charge a fee for processing your loan, which is usually 1% of the borrowed amount, but can be less if the mortgage is very high.

Finding properties for sale
• Contact real estate agencies or go online at:
  - realestate.co.nz
  - trademe.co.nz
• The Waikato Times newspaper (either in the classifieds or in specific housing sections usually in the Wednesday, Friday or Saturday edition)
• Free weekly community newspapers – circulated in surrounding towns.

Using a real estate agent registered with the Real Estate Institute of New Zealand (REINZ) will help protect you from any financial and legal risks. REINZ is the professional regulatory body for the real estate industry.

To avoid legal problems, use a lawyer when buying a house. The lawyer will make an offer of price to the seller. The lawyer will arrange for all the paperwork and can also be a useful adviser. You can check propertylawyers.org.nz or visit conveyancing.co.nz for information on buying and selling properties.

You can ask for a copy of the current site valuation and the property rates at the local council. It is a good idea to look at different suburbs and compare the prices for different types of housing. If you have school-aged children, you may also need to consider the school zone for the home you intend to purchase.

Once you have done the research and found a house you like, you should get a professional property inspection. The inspection will check the property’s durability, workmanship and structural soundness.

These agencies will provide advice on building inspection:

Consumer build
consumer.org.nz or call 04 384 7963.

Real Estate Institute of New Zealand
reinz.co.nz or free call 0800 473 769.

EXPENSES
Costs involved in owning a home are listed in the subsections below.

Rates/land tax
Home owners pay rates which vary depending on the area and are based on the capital value of the property. The Council rates department can provide you with information about rates.
SETTLEMENT INFORMATION

Insurance
You need insurance on your home, to cover any damage or loss to the property caused by theft, fire or flooding. Insurance companies are listed in the Yellow Pages Telephone Directory or your bank can also help.

Maintenance and repair
Some work can be done by the owner, but many jobs need to be completed by a tradesperson e.g. plumber, builder, electrician.

Heating
Homes in New Zealand are heated individually, including apartment complexes. Please visit eeca.govt.nz on the forms of heating and the costs.

For advice and information on buying a home, visit reinz.co.nz or free call 0800 473 469. If you wish to buy a house privately, without a real estate agent or a mortgage broker, get advice from a lawyer first.

Electricity and gas
When you move into a new home your landlord will tell you the electricity or gas supplier for your property. Gas is available in most areas either using LPG cylinders or piped natural gas. Some suppliers may require you to pay a deposit which will be included in your first bill. Electricity and gas usage is metered (actual and estimate) and companies bill their customers monthly. Search online for “electricity supply retail”.

Some useful contacts for electricity or gas information:

Utilities disputes (electricity and gas)
T 0800 223 340
W utilitiesdisputes.co.nz

Electricity authority
T 04 460 8860
W ea.govt.nz

Consumer
T 0800 266 786
W consumer.org.nz

Powerswitch
W powerswitch.org.nz

Using their comprehensive updated database of electricity and gas prices you can compare plans and find their cheapest deal in your area.

Telephone, internet and mobile services
You can choose from a number of companies that will set up your home phone service which can be a landline, a bundled service of landline and internet or a range of mobile and other wireless services. Pricing plans vary widely and it is always good to compare services and rates. Public phones use pre-paid phone cards which are available at supermarkets, news agents or local shops.

Bundle your utilities
You can also bundle your utilities. Check with your provider if they can bundle your power, phone and broadband. Go online and compare plans.

Television
Television in New Zealand is digital. You will need to have Freeview, Sky, or other digital services to watch TV. You can also watch TV shows On Demand via your smartphone and other smart devices.

Transport
Hamilton is within two hours’ drive of two of the country’s main sea ports (Auckland and Tauranga), and Auckland International Airport (New Zealand’s major inbound and outbound airport). The city is also at the centre of the upper North Island’s developing road network.

There is a good transport network in and around Hamilton. This consists of buses, and airplanes through the local airport. Most transportation caters for those with a disability. Bus and train timetables and fares are available at the Hamilton Transport Centre, i-SITE Visitor Information Centre and visithamilton.co.nz

Call 07 958 5960 or free call 0800 HAMILTON (0800 4264 5866).
SETTLEMENT INFORMATION

Go by bus
There are 35 bus services in Hamilton, with 12 buses travelling to regional centres. Bus tickets can be purchased on the bus from the driver, or you can use a pre-paid bus card that you can top up and is available at many retail outlets. There is a free inner-city circle bus.

A Transit Real-Time app is also available for Hamilton buses. Transit, the real-time bus app is now available from the App Store and Google Play. All Hamilton buses are now fitted with new global positioning satellite (GPS) devices, which feed real-time bus arrival times through to the Transit app. The Transit app is free to download and easy to use.

For more information visit busit.co.nz, call 0800 4 BUSLINE (0800 4 2875 463), or visit the friendly team at the BUSIT counter inside the Hamilton Transport Centre, corner of Bryce and Anglesea streets.

Catch the train
There are trains travelling to Auckland, Wellington and other North Island destinations. The train service is operated by KiwiRail. For information on routes, timetables and fares please visit kiwirail.co.nz

Take a taxi
All taxis in New Zealand must be registered to a taxi company, which sets the fare and operates 24 hours a day. Fares are charged based on distance and the amount of time the journey takes.

Ride sharing
There are ride sharing and transport services on demand operating in Hamilton such as Uber and Ola. You can download the app on your Android or Smartphone. With one tap you can get a car to you whether you’re heading to work, the airport, or out on the town.

PRIVATE TRANSPORT

Driver licence
To drive in New Zealand, a person must have a valid driver licence, obtained in three stages:

• Learner licence (must be 16 years old)
• Restricted licence
• Full licence.

If you have a valid or current overseas driver’s licence or international driving permit, you can drive using this permit for a maximum of 12 months from the date of your arrival in New Zealand. However, if your licence is not in English, you must carry an accurate translation. You must apply in person for a driver’s licence with New Zealand Transport Agency driver licensing agents:

Automobile Association
T 0800 500 222
W aa.co.nz

Vehicle Testing New Zealand
T 0800 888 869
W vtnz.co.nz

Vehicle inspection New Zealand
T 0800 468 469
W vinz.co.nz

New Zealand Transport Agency (NZTA)
T 0800 822 422
W nzta.govt.nz

Tips for driving in New Zealand:
• Drive on the left-hand side of the road
• Everyone in a motor vehicle must wear a seatbelt
• Never drink and drive. For drivers under 20 years old, a zero alcohol level applies
• Speed limits vary – on the motorway (100km/h on most motorways and 110km/h on the Cambridge section of the Waikato Expressway) and around the city (40km/h, 50km/h, 60km/h)
• To be safe when parking always lock your car and do not leave valuables inside.
**SETTLEMENT INFORMATION**

**Buying a car**
When you buy a car, it is registered under the Motor Vehicle Register and if you are the first owner, you are issued registration plates. Your car must always have a Warrant of Fitness (WOF) – a safety inspection that is compulsory for light vehicles (e.g. motorcycles, cars, vans and 4WDs). Approved garages and testing stations carry out WOF inspections. Search online for your local Warrant of Fitness and testing stations.

**Car licensing (registration)**
You are required by law to pay a fee to use your vehicle on public roads. The fee helps to pay for road projects and safety programmes. You can buy a car from a registered motor vehicle trader, a car auction or privately. The safest way to buy a car is from a trader who is registered with the Motor Vehicle Trader register. Visit [motortraders.med.govt.nz](http://motortraders.med.govt.nz) or free call 0508 668 678 to check.

The Ministry of Consumers Affairs and New Zealand Transport Agency also provide information and advice when you are considering buying a car and would like to know more about requirements of driving in New Zealand. Visit [nzta.govt.nz](http://nzta.govt.nz) for more information.

**Ministry of Consumer Affairs**
T 04 474 2750  
W [consumeraffairs.govt.nz](http://consumeraffairs.govt.nz)

**NZ Transport Agency**
T 0800 108 809  
W [nzta.govt.nz](http://nzta.govt.nz)

**EDUCATION**
Schollling is compulsory from ages six to 16. You must send your children to school from their 6th to their 16th birthday, or obtain Ministry of Education permission to homeschool your children. Children may enrol from their 5th birthday and may remain at school (orhomeschooled) until the end of the year in which they turn 19 years old.

The New Zealand education system has five levels:
- Early childhood (ages 0 to 5)
- Primary, Years 1 to 6 (ages 5 to 10)
- Intermediate, Years 7 to 8 (ages 11 to 12)
- Secondary, Years 9 to 13 (ages 13 to 19)
- Tertiary (age 18+).

In your area, there may be choices between single sex, co-educational, public and private schools.

If you have a work visa or New Zealand permanent residency status, your children can get free education through the Government-funded school systems. Also if you are a New Zealand Aid Scholar or a PhD student in a New Zealand university, your children will be regarded as domestic students and thus get free education. Alternatively, you may choose to send your children to an independent or private school where you will pay fees. The school year begins in late January and ends in early December for secondary schools, and mid-December for primary schools. It is divided into four terms. Please visit the Ministry of Education website at [education.govt.nz](http://education.govt.nz) for the exact dates for school terms.

In New Zealand some schools have an enrolment zone which gives priority to children living in the school zone area.

If you live within the zone, parents can ask to visit the school and meet with its principal and staff. Most schools have a brochure which provides information about the school and what it offers.

**Early Childhood Education**
Early Childhood Education (ECE) is available for children up to five years of age. Your children can go to kindergartens, playcentres, childcare centres, home-based networks and play groups funded by Early Childhood Development and Te Kohanga Reo (Maaori language nests). Check the centre is registered with the Ministry of Education, as this ensures the quality of their buildings and equipment is high and that staff are qualified.

Visit [education.govt.nz](http://education.govt.nz) or call 07 858 7130 to find out more about early childhood education. Call the school of your choice and make an appointment to speak with its principal. For a list of schools see page 73 of this booklet.
OUR DRIVING SCHOOL IS OPEN TO EVERYONE
WORKING TOWARDS PASSING THE NZTA PRACTICAL TEST.
SO GET YOUR PASSPORT 2 DRIVE WITH US!

All driving lessons begin and end at the Settlement Centre Waikato,
46G Boundary Road. This is a central location and also the site where
VTNZ Tests operate from on a Friday by special arrangement.

You can book and pay for your lessons online ($60 per lesson) or come and
talk to us at the Settlement Centre Mondays-Fridays  9am-5pm.
If you have any queries, please call us on 07 853 2192.
Or email us on: info@scw.org.nz

MAKE USE OF OUR INTERNATIONAL CONVERSION PACKAGE
To qualify for a Full NZ Driver’s Licence, you must have completed
the conversion process before your international licence expires.
The process can be complicated, so let us guide and support you
through it.

FOR MORE INFORMATION VISIT
www.passport2drive.co.nz
SETTLEMENT INFORMATION

Privacy and safety
You will need to give information about who else is allowed to collect your children from school in case of illness or accident. This is private information which is not given to others.

After school care
Out of School Care and Recreational programmes (Oscar) run in many areas. The Government helps to pay some of the fees to help low income parents and caregivers with childcare they can afford.
Visit workandincome.govt.nz or free call 0800 559 009 to check if you are eligible.

Examinations
The National Certificate of Educational Achievement (NCEA) is the national public examination system from Year 11. Year 11 – NCEA level 1 (age 15); Year 12 – NCEA level 2 (age 16); Year 13 – NCEA level 3 (age 17). A New Zealand Scholarship qualification is also offered to challenge and recognise high-performing students in Year 13.
Visit nzqa.govt.nz/ncea for more information.

Reports on schools
The Education Review Office (ERO) checks all New Zealand schools. Schools are reviewed every three to four years with early childhood centres being checked every four to five years. Visit ero.govt.nz for more information.

Special education
There are special education services for children with physical or intellectual difficulties, problems with learning, communicating, socialising or emotional/behavioural issues. Special education helps these children to take part as fully as possible in their schooling.
Visit education.govt.nz or call 07 858 7130 for information about the schooling system in New Zealand.

TERTIARY EDUCATION

Universities
There are eight universities in New Zealand including The University of Waikato based in Hamilton. All university students must be able to communicate in English and entry requirements may include assessment of English competence to qualify. International students need to pay the full rate of tuition fees.

Other tertiary education providers
There are many other tertiary education providers in the area. Polytechnics offer degrees, diplomas and certificates in vocational, technical and professional fields. For more information about courses and enrolment, contact the institution directly.

Employment and business
To work in New Zealand, you must have one of these: New Zealand or Australian citizenship, a residence permit, a work permit or a variation of conditions which allows you to work on a student permit or visitor permit. For general information, please visit the Immigration New Zealand website newzealandnow.govt.nz or free call 0800 776 948.

Income tax: IRD Number
As soon as you arrive in New Zealand and even before you start a job, make sure you get an Inland Revenue Department (IRD) number. IRD collects income tax from people who are employed or run a business. To apply for an IRD number, you need to give proof of identity, e.g. your passport or your driver licence. Please visit ird.govt.nz

JOB SEARCH AND PREPARATION

Curriculum Vitae (CV)
You need to offer potential employers a CV. This is a document that outlines your work experience, skills, qualifications and personal interests. It should also include the name and contact information of a personal/work reference. You will need copies of qualification certificates or the originals, if you are interviewed for the position.

Cover letter
When you send your CV to an employer, you will want to make a strong first impression. Your cover letter can do that for you. The letter should tell them what you can contribute to their company and why you are interested in the job.
SETTLEMENT INFORMATION

Qualifications
Your international qualifications may need to be confirmed by the New Zealand Qualifications Authority (NZQA). Visit nzqa.govt.nz or free call 0800 623 243 for more information.

Finding a job
If you are new with a resident or work visa and you need help finding a job, contact the Settlement Centre Waikato on 07 853 2192 and make an appointment with the Migrant Employment Solutions (MES). You can also check the local daily newspaper, the Waikato Times, which advertises jobs on Wednesdays and Saturdays. Weekly local papers have job advertisements and you can also check these websites:

- seek.co.nz
- jobs.govt.nz
- trademe.co.nz
- careers.govt.nz (career advice, job search and entrepreneurship)
- yellowpages.co.nz (for recruitment agencies).

See page 52 of this booklet for employment services.

Employment laws
New Zealand has a comprehensive set of employment laws that help keep workplaces fair. You need to be aware of rules and what your rights are. Check out employment rights at newzealandnow.govt.nz/work-in-nz/employment-rights.

Workplace health and safety
There are strict regulations to make sure workplaces are safe and healthy places for workers. Visit business.govt.nz/worksafe.

Joining a workplace union
Every employee has the right to join a union in New Zealand. The New Zealand Council of Trade Unions has details of unions for specific occupations and industries. Visit union.org.nz for more information.

Free advice services
If you have work-related problems you can get free advice from:

- Community Law Waikato
  T 07 839 0770
- Citizens Advice Bureau
  T 0800 367 222 (0800 For CAB)
- Work and Income
  T 0800 559 009
- Employment New Zealand
  T 0800 209 020
- Health and Safety
  T 0800 559 009

Stating your own business
If you want to start a business, these agencies can help:

- business.govt.nz for information on how to start, manage and grow your business. They can help with questions about tax, business regulations, employing staff, financial grants and much more.
- ird.govt.nz for advice about taxation
- communitylaw.org.nz for legal advice about setting up the business
- waikatochamber.co.nz
- hamiltoncentral.co.nz

HEALTHCARE
New Zealand has a public healthcare system with many services provided free or subsidised; however, seeing a family doctor or a dentist is not. To be eligible for public healthcare, you need to be a New Zealand citizen, a New Zealand resident, a holder of a two-year work permit or a former refugee. Non-residents may have to pay for some hospital services, but you will not be refused emergency care if you cannot pay. A full guide on eligibility is available at moh.govt.nz/eligibility.

Choosing a family doctor
Your family doctor (also known as a general practitioner, or GP) will probably be your first contact with the healthcare system. Once you decide where you are going to live, you and your family should enrol with a GP as soon as possible, preferably before you need care. It is free to enrol.
with any GP of your choice. You must pay a charge for each GP visit, but you may be eligible for Government subsidies. A friend or support person can stay with you during most medical examinations.

Publicly-funded health services
- Free public hospital treatment
- Free treatment at a public hospital 24-hour accident and emergency (A & E) clinics
- Free or subsidised health care for those suffering from acute or chronic conditions
- All children aged less than 13 years old, and who are eligible for publicly-funded health services, can receive free daytime general practice care. Any child who isn’t already enrolled with a general practice can enrol for free. They are also exempt from a $5 pharmacy charge
- Subsidies on prescription items
- Subsidised fees for visits by family members to general practitioners (GPs)
- Subsidised fees for visits to physiotherapists, chiropractors and osteopaths when referred by a GP for an accident case
- No charge for most laboratory tests and x-rays, except at privately operated clinics
- No charge for healthcare during pregnancy and childbirth, unless provided by the private medical sector
- No charge for GP referrals to a public hospital for treatment
- Free breast screening for women aged between 45 and 69 (see page 69 of this booklet).

Specialists
GPs will sometimes refer you to a specialist for treatment, and you will need a referral form from your GP to get an appointment with a specialist. It is free to access a specialist through the public health system, but you may go on a waiting list which can take a few months. To access specialist advice quickly, you (or your medical insurer, if you have private insurance) will be required to pay all fees.

Accident Compensation Corporation (ACC)
If you have an injury either at work or at home, the Accident Compensation Corporation (ACC) provides personal injury cover to New Zealand citizens, residents and temporary visitors. Visit acc.co.nz or free call 0800 101 996 for more information about ACC personal injury cover.

Women’s and children’s health
Many health services for children are free. Mothers of babies born in New Zealand are eligible for free, essential antenatal and postnatal services. Ask your GP, your lead maternity carer, or nurse for more information about services. You can also visit moh.govt.nz

Plunket
T 0800 933 922
W plunket.org.nz
This is a free service that helps families with children less than five years old. Check out programmes and services available in your area.

Healthline
T 0800 611 116
W moh.govt.nz/healthline
Healthline is a free, 24-hours-a-day, telephone advice service and includes the Well Child advice service.

Immigrant and refugee children
Adults and children who enter New Zealand as refugees or immigrants will need an assessment of their documented vaccination status and an appropriate catch-up programme planned.

Regardless of their immigration and citizenship status, all children aged under 18 years are eligible to receive scheduled vaccines, and providers can claim the immunisation benefit for administering the vaccines. All children are also eligible for Well Child Tamariki Ora services, regardless of immigration and citizenship status. Children who have been previously immunised in a developing country may have received some vaccinations. However, they are unlikely to have received all of the vaccines currently on the New Zealand immunisation schedule. Many countries, including European countries, do not have hepatitis B vaccine included in their national childhood immunisation schedule. For immigrant children, a catch-up immunisation plan may be needed.
SETTLEMENT INFORMATION

Dental care
In New Zealand, dental healthcare is not funded through the public health system, although basic dental care for children is free from birth until they reach 18. To enrol, contact 0800 TALKTEETH (0800 825 583). Most people register and pay for dental care services with private dentists found listed in the Yellow Pages telephone directory (available online at yellow.co.nz – or in print at your local library). Waikato Hospital also runs a dental department for emergency dental treatment.

More useful information about dental care can be found from the following organisations:

Dental Council for New Zealand
dentalcouncil.org.nz
New Zealand Dental Association
nzda.org.nz
Dental Protection New Zealand
dentalprotection.org.nz

For a list of medical clinics/centres and dental clinics/centres, please see page 72 of this booklet.

Private health insurance
If your budget allows, private health insurance could enable you to access specialist treatment anytime without a waiting list. The ‘Consumer’ website at consumer.org.nz has useful information about types of health insurance and reliable companies.

Community Services Card
If you are a permanent resident with a medium or low income, you could be eligible for a Community Services Card. This can help you and your family with the cost of health care. You will pay less for doctors’ fees and prescriptions. Visit workandincome.govt.nz or free call 0800 999 999.

LEGAL ASSISTANCE

Lawyers are required to provide confidential and independent advice. Legal fees vary, so enquire about fees before requesting services. Free Legal advice is available at the Citizens Advice Bureau and Community Law Waikato. Call the local CAB on 07 839 0395 and Community Law on 07 839 0770 (eligibility requirements apply).

Legal ages
A range of age limits apply to different activities under New Zealand law. For instance, it is illegal to leave a child alone at home under the age of 14; or you must be 18 years before you are legally allowed to purchase cigarettes and alcohol. Please visit youthlaw.co.nz for further information about rights and responsibilities of young people.

Human Rights Commission
It is illegal in New Zealand to discriminate on the grounds of race, ethnic background, sex, age, disability, religion or family status, among other things. If you feel you have been discriminated against, you can contact the Human Rights Commission. The Commission provides free and independent help. Visit hrc.co.nz or free call 0800 496 877.

Protection against family violence
Violence is unacceptable. The Police take family or domestic violence very seriously. Domestic violence is physical and sexual abuse, scare tactics, verbal abuse, controlling behaviour, threats and intimidation and financial abuse. Help is available from the following:

Crisis contacts
Call the Police on 111 immediately if you are in danger of (or are being) physically or sexually attacked – or if you see this happening to anyone else.

National Response for Sexual Harm (NEW)
T 07 843 3810
shama.org.nz

Local Women’s Refuge
T 0800 REFUGE (0800 733 843)
womensrefuge.org.nz

Citizens Advice Bureau
T 0800 FOR CAB (0800 367 222)
cab.org.nz

Relationship Services
T 0800 735 283
relate.org.nz

AreYouOK
Visit areyouok.org.nz or free call 0800 456 450 for information about where to go for help in your community.
ETHNIC AND
COMMUNITY
ORGANISATIONS
ETHNIC AND COMMUNITY ORGANISATIONS

AFGHAN
Afghanistan Hazara Association
– Waikato Inc. (AHAW)
M 022 048 0509
E waikato@hazara.org.nz
Contact Mohammad Hassan Mirzayee
Afghan Veteran Interpreters’ Association of New Zealand Inc. (AVIANZ)
M 021 775 718
E office@avia.org.nz
W avia.org.nz
Contact Raza Khadim
Waikato Afghan Association of New Zealand (WAANZ)
M 021 081 41177
E waikotaafghan@gmail.com
Contact Islamuddin Orya

AFRICAN
Jabulani African Cultural Drummers
M 021 159 7511 or 027 496 1212
E tanyamhlanga@hotmail.com
Contact Tanya Mhlanga
Shine Africa United
M 021 020 5070
E pulengmoleme@yahoo.com
Contact Puleng Moleme

ARAB
Arab Friendship Association (NZ)
97 Peacockes Rd, Glenview, Hamilton
T 07 843 8565
Contact Sam Sako

BANGLADESHI
Bangladeshi Community of Waikato Inc.
9/14 Hardley St, Hamilton 3200
M 020 404 19245
E waikutobangladeshi@gmail.com
Contact Asifur Rahman

BRAZILIAN
Brazilian Group
T 07 843 7744 M 027 440 0123
E verinz@hotmail.com
Contact Vera Davies

BURMESE
Waikato Burmese Community
E yuparnz@yahoo.co.nz
Contact Ruby John

CAMBODIAN
Waikato Cambodian Trust
48 Higgins Rd, Hamilton
T 07 847 7594
E cambodiantrust@yahoo.co.nz
Contact Sina Nan
Waikato Khmer Association Inc.
3285 Ohaupo Rd, RD2, Rukuhia
T 07 843 9886 M 021 135 7618
Contact Voeun Sok

COLOMBIAN
Colombian Resettlement Association
Waikato Inc. (CRAWI)
M 021 030 4432
E m.elena70@hotmail.com
Contact Maria Botina
ETHNIC AND COMMUNITY ORGANISATIONS

CHINESE
Chinese Art Society  
E yanxia6906@gmail.com  
Contact Yanxia Wu

Hamilton Chinese Golden Age Society Inc.  
1122 River Rd, Flagstaff, Hamilton  
T 07 929 3735  M 021 149 3525  
E zhumy@sina.com or rpatch42@hotmail.com  
Contact Diamond Zhu or Robbie Patchett

Hamilton Chinese Ethnic Song and Dance Group  
E hamiltonchinesedancegroup@gmail.com  
Contact Linda Gee

Hamilton Chinese Learning Centre  
Main Campus Hillcrest Chapel, Cnr of Morris Rd & Masters Ave, Hamilton  
T 07 853 8598  M 021 0828 9168  
E skylhi1973@gmail.com  
Contact Yi Li (Principal)

New Zealand China Friendship Society  
E fanm@waikato.ac.nz  
Contact Miao Fan

New Zealand Chinese Association Waikato  
47 Lewis St, Glenview, Hamilton 3206  
PO Box 9294, Waikato Mail Centre, Hamilton 3240  
M 021 791 005  
E paul@dynamicoutcomes.org.nz

Waikato Chinese Community  
171 Peachgrove Rd, Claudelands, Hamilton 3214  
T 07 853 8598  M 021 578 598  
E sealzhu@xtra.co.nz  
Contact Xi Zhu

COOK ISLANDER

New Zealand China Friendship Society  
E fanm@waikato.ac.nz  
Contact Miao Fan

New Zealand Chinese Association Waikato  
47 Lewis St, Glenview, Hamilton 3206  
PO Box 9294, Waikato Mail Centre, Hamilton 3240  
M 021 791 005  
E paul@dynamicoutcomes.org.nz

Waikato Chinese Community  
171 Peachgrove Rd, Claudelands, Hamilton 3214  
T 07 853 8598  M 021 578 598  
E sealzhu@xtra.co.nz  
Contact Xi Zhu

CONGOLESE
DR Congolese Community Of New Zealand  
T 022 1030455  M 021 043 9049  
E drcongolesofnz@gmail.com

Mbanza Kongo Refugee Community Development  
100 Barrington Drive, Hamilton 3210  
T 07 853 3947  M 021 233 5668  
Contact Christian Damba

DUTCH
New Zealand Netherlands Society Waikato Inc.  
PO Box 9252, Hamilton  
E netherlands.society.waikato@gmail.com

FIJIAN
Waikato Fiji Association  
E nirsingh@kinect.co.nz  
Contact Nirmal Singh

Fiji Society Hamilton  
M 021 030 1495  
E tangy26@gmail.com  
Contact Savaira Vuidreketi

FILIPINO
Waikato Filipino Association  
PO Box 19164, Hamilton  
T 022 025 8998  
E info@waikatofilipino.org.nz

FRENCH
Alliance Francaise De Hamilton  
PO Box 4079, Hamilton East, Hamilton 3216  
E alliancefrancaisehamilton@gmail.com

GERMAN
Waikato Goethe Society (German Club)  
T 07 825 8011  M 0221 130 4039  
E sandrajonas.nz@gmail.com  
Contact Sandra Jonas
## ETHNIC AND COMMUNITY ORGANISATIONS

### HUNGARIAN

**Hungarian Cultural Society**  
**T** 07 856 9331  
**E** adrienna.e@outlook.com  
Contact Dr. Adrienna Ember

### HAWAIIAN

**Hula Halau O Kahokuokalani**  
74 Commerce St, Hamilton  
**T** 07 846 1076  
**E** enquiries@spii.co.nz  
Contact Rachel Bourne

### HISPANO/LATINO

**Waikato Hispano-Latino Cultural Trust**  
PO Box 5, Waikato Mail Centre, Hamilton  
**E** hola@waikatohispano.org.nz  
Contact Patricia Novoa

### INDIAN

**Bhartiya Vidya Bhavan New Zealand**  
2 Trigg Place, Bader St, Hamilton  
**M** 021 132 9292  
Contact Pradeep Kapoor

**Hamilton Bengali Association**  
**M** 027 508 6939  
**E** adey51@yahoo.com  
Contact Anirban Dey

**Country Section New Zealand Indian Association**  
PO Box 10391, Te Rapa, Hamilton  
**T** 07 834 3101  
**E** madanz555@hotmail.com  
Contact Madanjeet Singh Bange

**Global Organisation of People of Indian Origin Waikato Inc.**  
**T** 07 974 4267  
**M** 021 180 1234  
**E** sumankapoor2002@yahoo.com  
Contact Suman Kapoor

**Hamilton Kerala Samajam Inc.**  
PO Box 4316, Hamilton East, Hamilton 3247  
**M** 022 044 2142 / 021 213 2264  
**E** info@hamiltonkeralasamajam.co.nz

### HAMILTON MALAYALEE ASSOCIATION

**Hamilton Malayalee Association Inc.**  
**T** 021 057 3897  
**E** dmatthan@gmail.com  
Contact Dilip Mathan

### HAMILTON PUNJABI SPORTS AND CULTURAL CLUB AND WAIKATO LADIES PUNJABI CULTURAL CLUB

**T** 07 838 9892  
**M** 021 122 7150  
**E** rajmundi@yahoo.co.nz  
Contact Raj Mundi

### INDIAN CULTURAL SOCIETY WAIKATO INC.

**T** 07 839 1516  
**E** pauldbains@xtra.co.nz  
Contact Paul Singh Bains

### INDIANZ GLOBAL WOMEN AND FAMILY GROUP

**M** 021 132 9292  
**E** kapoorinnz@yahoo.com  
Contact Pradeep Kapoor

### TAMIL SOCIETY OF WAIKATO INC.

**T** 07 839 1516  
**E** pauldbains@xtra.co.nz  
Contact Paul Singh Bains

### WAIKATO PUNJABI CULTURAL CLUB INC.

**T** 07 838 9892  
**M** 021 122 7150  
**E** rajmundi@yahoo.co.nz  
Contact Raj Mundi

### WAIKATO SENIOR INDIAN CITIZENS ASSOCIATION INC.

**T** 07 834 3101  
**E** madanz555@hotmail.com  
Contact Madanjeet Singh Bange

### WAIKATO SHAHED -E-AZAM BHAGAT SINGH SPORTS AND CULTURAL TRUST

**T** 07 838 9892  
**M** 021 122 7150  
**E** rajmundi@yahoo.co.nz  
Contact Raj Mundi

### INDONESIAN

**Indonesian Society of Hamilton**  
**T** 07 858 7305  
**E** afat.xiao@education.govt.nz  
Contact Afat Xiao
ETHNIC AND COMMUNITY ORGANISATIONS

ITALIAN
Italian Community
E marco.italianchef@gmail.com
Contact Mario Scarpa

JAPANESE
Waikato Japanese Community Trust
26 Jury Rd, RD10, Hamilton 3290
M 021 045 7680
E waikatojct@gmail.com
Contact Yumi Hughes

KIRIBATI
Kiribati Waikato Incorporated
14D Manuka Rd, Huntly
M 027 575 4340
E kiribatiwaikato@gmail.com
Contact Baraoi Bio

KOREAN
Korean School of Waikato
M 0211 650 134
E waikatoks@gmail.com
Contact Sue Hooper

New Zealand Republic of Korea (South Korea) Friendship Society
5 Kingsford Mews, Hamilton East 3216
T 07 854 5820 M 021 298 3513
E rich001@xtra.co.nz / nzjungmi@hotmail.com
Contact Richard Lawrence or Jungmi Ko

Waikato Korean Association
M 021 771 798
E waikatokoreananassociation@gmail.com
Contact Jungmi Ko

LAO
Lao Community of Waikato
9 Chancery Close, Hamilton
T 07 856 1501
Contact Khamphet Sangkhamyong

MACEDONIAN
Macedonian Community
PO Box 1228, Hamilton 3240
T 07 838 3448 M 021 177 9099
E dragans@orcon.net.nz
Contact Dragan Spasovski

NEPALESE
Nepal New Zealand Friendship Waikato Society Inc.
M 021 239 1252
E arun_kharki@hotmail.com
Contact Arun Kharki

NUIEAN
Nuie Ekalesia Society Inc.
15 Lindsay Crescent, Hamilton
T 07 847 4740
Contact David and Lorna Lakua

PAKISTANI
Pakistan Association of New Zealand – Waikato
2 Cabernet Close, Rototuna, Hamilton
M 021 132 8040
E panzwaikato@gmail.com
Contact Ali Shabbir

POLISH
Polish Heritage Association of Waikato
168 Fletcher Rd, RD10, Hamilton 3290
E president@poloniaantypody.org.nz
W poloniaantypody.org.nz
Contact Iwona Newport and Jan Roznawski
ETHNIC AND COMMUNITY ORGANISATIONS

RUSSIAN
New Zealand Russian (Waikato) Friendship Society (1985)
M 021 127 2014
E pyzhyanov@gmail.com
Contact Vadim Pyzhyanov

Znanie Russian Language and Culture Group
(Russian School Znanie)
M 021 177 9271 (Irina Koroleva) or 027 296 9535 (Ksenia Tauroa)
E russchoolez@gmail.com or koroleva.squir@mail.ru
Contact Irina Koroleva or Ksenia Tauroa

SAMOAN
Samoa Fiafia Group
66 Rotokauri Rd, Nawton, Hamilton
M 021 125 9690
E samoafiafagroup@hotmail.com
Contact Anita Kalonihea

SOMALI
Waikato Somali Friendship Society Inc.
PO Box 4332, Hamilton East, Hamilton 3247
M 021 168 0829
E wsfs1010@gmail.com
Contact Faisal Shiekhdon

Hido Dhowr Waikato Organisation
E fartunyuusuf4@gmail.com
Contact Fartun Yusuf

SOLOMON ISLANDS
Solomon Islands Society of Waikato
M 022 040 2998
E dinna.teaheniu@gmail.com
Contact Dinna Teaheniu

SRI LANKAN
Sri Lanka Friendship Society Waikato Inc.
PO Box 4286, Hamilton East, Hamilton 3247
E sec@slfs.org.nz
W slfs.org.nz
Contact Keshawa Senaratne

SWEDISH
Swedish Community in Hamilton
116 Saxbys Rd, Hamilton
T 07 943 9083  M 027 685 7423
Contact Guss Wilkinson

SWISS
Hamilton Swiss Club
PO Box 24-061, Hamilton 3253
E anita.zuber@swiss.org.nz
W swiss.org.nz
Contact Anita Zuber

TAIWANESE
Chinese Sunshine Society (Taiwanese)
M 021 202 3296
E nzsunshinesociety@gmail.com
Contact Patrick Tsuei

TAMIL
Tamil Society Waikato
M 021 148 9705
E tamilsoctetywaikato@gmail.com
W tamilsoctetywaikato.org.nz
Contact Dhayananthan Lenin

THAI
Hamilton Thai Community
M 021 265 2533
E nzpatinya@gmail.com
Contact Pat Kunkulvoranunn

TONGAN
Tongan Society Hamilton Waikato Inc. Pasifika
Fefine Motu
PO Box 9034, Hamilton
T 07 846 9117 / 07 846 2033
Contact Emma Bourne
ETHNIC AND COMMUNITY ORGANISATIONS

TURKISH
Waikato Turkish Society
24 Parkwood Place, Hamilton 3210
T 07 854 9393   M 027 278 2721
E reneehalil@xtra.co.nz
Contact Halil and Renee Asici

TUVALUAN
Tuvalu Waikato Community
M 021 110 6836
E katauni@gmail.com
Contact Katalina Kainano

VIETNAMESE
Vietnamese Community in Hamilton
M 022 019 1219
E jnguyen81nz@gmail.com
Contact Jason Nguyen

ZIMBABWEAN
Zimbabwe Community Waikato
T 07 843 8017   M 021 242 7683
E zimbabwecommunitywaikato@yahoo.com
Contact Driden Kunaka

OTHER GROUPS
Hamilton Combined Community Trust
M 021 207 9851
E hamiltoncombined.communitytrust@yahoo.co.nz
Contact Jeanie Tseng

Kirikiriroa Multicultural Council
M 021 180 1234
E sumankapoor2002@yahoo.com
Contact Suman Kapoor

Waikato Refugee Forum
E w.refugeeforum@xtra.co.nz

Waikato Multicultural Council
E cocophamilton@gmail.com
Contact Ravinder Powar
FAITH GROUPS AND PLACES OF WORSHIP
FAITH GROUPS AND PLACES OF WORSHIP

BAHA’I
Baha’i Faith – Hamilton
8-10 Ross Crescent, Fairfield, Hamilton.
PO Box 847, Hamilton
T 07 856 7465
E isa-hamilton@bahai.org.nz

BUDDHISM
Ai Xin Society (Goddess of Mercy, Buddhism)
3 Jolly St, Frankton, Hamilton 3204
T 07 848 1068

Ratanadipa Buddhist Monastery (Hamilton)
22 Holland Rd, Fairfield, Hamilton 3214
T 07 974 9960 M 021 156 2365
E ashinsiri@gmail.com
Contact Ashin Siridhamma

Tzu Chi Foundation (Hamilton Branch)
Halcione Close, Flagstaff, Hamilton
T 07 854 1496
E tzuchi_hamilton@hotmail.com
W tzuchi.org.nz

Waikato Buddhist Temple
2A Chelmsford Rd, Silverdale, Hamilton 3216
T 07 859 2180
E wcmbh@gmail.com

Waikato Cambodian Trust (Temple)
48 Higgins Rd, Frankton, Hamilton 3204
T 07 847 7594

Waikato Khmer Buddhist Association (Temple)
3285 Ohaupo Rd, RD2, Rukuhia, Hamilton 3882
T 07 843 9886

CHRISTIANITY
Afrikaans Christian Church
61 Ascot Rd, Chartwell, Hamilton 3210
T 07 855 3329 M 021 108 4667
E office@ackhamilton.co.nz
W ackhamilton.co.nz
Contact Rev. Johan Hendricks and Rev. Louis Smith

Arise Church Hamilton
95 Collingwood St, Hamilton
T 07 838 1251
Contact Joe and Jess Bundy-Cooke
W arisechurch.com/hamilton

Babylon Chaldean Society
T 07 855 1620
E basher.ghassan@gmail.com
Contact Ghassan Basheer

Good News Baptist Church
T 07 855 0126
E admin@goodnewsbaptist.nz
W goodnewsbaptist.nz

Hamilton Catholic Korean Church
86 Clarkin Rd, Fairfield, Hamilton 3214
T 07 856 6486

Hamilton Chapel Hill Church
2 Cate Rd, Rototuna North, Hamilton 3210
PO Box 12310, Chartwell Square, Hamilton 3248
T 07 854 1299
E admin@chapelhill.org.nz

Hamilton Cook Islands Christian Church
T 07 849 3832
Contact Minister Papa Maara

Hamilton Global Church
33 Charlemont St, Whitiора, Hamilton 3200
T 07 854 9033
Contact Rev. Chung Keun Ko

Jusarang Church
1101 Heaphy Terrace, Claudelands, Hamilton 3214
T 07 859 1195
Contact Minister Jun Won Yun

Hamilton Korean Church (Saint Andrews)
6 Te Aroha St, Hamilton East, Hamilton 3216
T 07 855 0020
Contact Rev Ham Tae Ju

Hamilton Mandarin Church
15 Kowhai St, Hamilton Lake, Hamilton 3204
T 07 839 0896
E hmcchurch@xtra.co.nz
W nzchurch.org
FAITH GROUPS AND PLACES OF WORSHIP

**Hamilton New Life Church**  
703 Wairere Drive, Chartwell, Hamilton 3210  
**T** 07 855 7117  
**E** office@hnlc.org.nz  
Contact Bruce Rosser

**Iraqi Christian Community**  
97 Peacockes Rd, Glenview, Hamilton  
**T** 07 844 86556  
Contact Sam Sako

**Korean Methodist Church**  
2 Cate Rd, Rototuna North, Hamilton 3210  
**M** 0210379050  
Contact Rev. Juyong Kim

**Lighthouse Christian Fellowship**  
703 Wairere Drive, Chartwell, Hamilton 3210  
**T** 022 102 3892  
**M** 022 698 9717  
**E** office.LCFH@gmail.com  
**W** lcfh.org.nz  
Contact Pastor Andrew Lim

**Samoan Methodist Church**  
73 Higgins Rd, Frankton, Hamilton 3204  
**T** 07 847 9914

**Tongan Methodist Fellowship**  
St Paul’s Tongan Congregation  
62 London St, Hamilton 3204  
**T** 07 839 3951

**Hamilton East Tongan Congregation**  
20 Wellington St, Hamilton East, Hamilton 316  
**T** 07 856 3940

**Te Rautini**  
160 Rifle Range Rd, Frankton, Hamilton 3204  
**E** admin@terautini.com  
**W** terautini.com

**HINDUISM**

**BAPS Shri Swaminarayan Mandir**  
10 Tawn Place, Pukete, Hamilton 3200  
**T** 07 849 7709

**Hamilton Ramayan Sanstha Inc.**  
313 Ruakura Rd, PO Box 164, Hamilton  
**T** 07 843 2896  
**M** 021 166 0270  
**E** sureshmohan1@gmail.com  
Contact Suresh Mohan JP

**Radha Krishna Hamilton Mandir Temple**  
188 Maui St, Pukete, Hamilton 3200  
**T** 07 850 5108  
**E** master@wave.co.nz

**Satshangh Ramayan Mandali Waikato (Inc.)**  
31 Bartholomew Drive, Nawton, Hamilton 3200  
**T** 07 846 3432 or 07 858 6267  
**E** prem.singh@police.govt.nz  
Contact Prem Singh

**Sri Balaji Temple Trust**  
2 Kent St, Frankton, Hamilton 3204  
**T** 07 847 0266  
**E** balajihamilton@gmail.com  
Contact Chairperson 022 352 5887

**ISLAM**

**Ahmadiyya Muslim Jamaat New Zealand**  
**T** 07 853 2149  
**M** 021 293 6974  
**E** m.s.hasan@icloud.com  
Contact Dr. MS Hasan, President Hamilton Branch

**Hamilton Mosque and Islamic Centre**  
921 Heaphy Terrace, Claudelands, Hamilton 3214  
**T** 07 855 0567  
**E** wma@xtra.co.nz

**Hamilton West Mosque**  
45 Bandon St, Frankton, Hamilton 3204  
**T** 027 474 4201

**Rototuna Islamic Community Centre**  
240 Thomas Rd, Hamilton  
**W** ricc.org.nz
FAITH GROUPS AND PLACES OF WORSHIP

JUDAISM

**Waikato Jewish Association**  
PO Box 11048, Hamilton  
[E waikatojewishassn@gmail.com](mailto:waikatojewishassn@gmail.com)  
[W waikatojewish.com](http://waikatojewish.com)  
Contact Sylvie Rabinovich-Bolstad

The Waikato Jewish Association (WJA) is a community organisation active since 1996. The WJA comprises Jewish families and individuals in the Waikato and Bay of Plenty region and Jewish people who have emigrated to New Zealand from around the world. It represents a cross-section of people from different backgrounds, nationalities, ages and professions who range across a spectrum of religious and political views. The WJA meets regularly to observe the major Jewish festivals and events, to support and celebrate its collective cultural/religious identity, and to respond to the needs of its members.

ORTHODOX

**Russian Orthodox Church**  
T 07 847 4413  M 021 260 9247  
Contact Rev. Father Vladimir Boikov

**Serbian Orthodox Church**  
T 09 815 0114  M 021 270 4777  
[E o.sava@xtra.co.nz](mailto:o.sava@xtra.co.nz)  
Contact Rev. Father Sava Antic

SIKHISM

**Gurudwara Mata Sahib Ji**  
23 Bryant Rd, Te Rapa, Hamilton 3200  
T 07 849 1235

**Guru Nanak Sikh Temple**  
399 Greenhill Rd, Puketaha, Hamilton 3281

**Hamilton Sikh Temple**  
6391 Te Rapa Rd, Te Rapa, Hamilton 3200  
T 07 849 4952

**New Zealand Sikh Society Inc. Hamilton**  
PO Box 9464, Hamilton  
T 07 849 4952  
[E info@nzsikhsoctociety.org](mailto:info@nzsikhsoctociety.org)

OTHER ORGANISATIONS

**Earth Diverse**  
[E info@earthdiverse.org.nz](mailto:info@earthdiverse.org.nz)  
[W earthdiverse.org.nz](http://earthdiverse.org.nz)  
[Facebook](http://facebook.com/earthdiverse)  
[Twitter](http://twitter.com/earthdiverse)

EarthDiverse is a new organisation that combines the depth and breadth of human diversity – our social, cultural, ethnic, linguistic and religious diversities – with the vast but threatened splendour of the environmental and biological diversity of our world. We currently offer programmes in diversity education (classes and professional development seminars on religious diversity and language classes in Hindi, Urdu and Hebrew). New classes designed to introduce us to our biological and natural heritage, and new language classes are coming soon.

**Waikato Interfaith Council**  
PO Box 11048, Hillcrest, Hamilton  
[W waikato-interfaith.org](http://waikato-interfaith.org)  
[Facebook](http://facebook.com/WIFCO)  
[Twitter](http://twitter.com/WIFCONZ)

The Waikato Interfaith Council aims to bring together people of different faiths and spiritual practices to celebrate our diverse traditions without trying to convert to our own faith; to learn from each other; to share knowledge; to demonstrate respect, good will and compassion towards each other and to promote and practise these values and ideals through community action.

For other places of worship check out [yellow.co.nz/hamilton/churches](http://yellow.co.nz/hamilton/churches)
JUSTICES OF THE PEACE (HAMILTON)
JUSTICES OF THE PEACE (HAMILTON)

Justices of the Peace (JPs) can help you with ministerial matters such as:
• witnessing signatures on documents
• confirming identity of clients
• administering statutory declarations, affidavits/affirmations and oaths.

Translations of how Justices of the Peace can assist clients can be found at jpfed.org.nz

The JPs listed below speak other languages, in addition to English.

Abdinizak Abdi (Somali, Arabic) 07 855 9076
Ihsana Ageel (Dhivehi) 07 856 2532
Sayeeda Bano (Urdu, Hindi) 07 858 2468
Vaninder Bassan (Punjabi) 07 856 4426
Emma Bourne (Tongan) 07 846 9117
Ram Chetty (Hindi, Fijian) 07 873 6319
Bal Devgun (Punjabi) 021 145 6266
Miao Fan (Mandarin) 07 854 8051
Tina Fleck (Niuean) 07 849 6158
Harry Han (Korean) 07 853 5593
Mohammed Hassan (Hindi, Punjabi, Urdu) 07 846 3070
Lawrence Jensen (Spanish) 027 236 8625
Raza Khadim (Afghani, Dari-Farsi (Persian), Urdu) 07 974 4749
Suresh Mohan (Hindi, Fijian) 07 843 2896
Dahirendra Naresh (Hindi) 07 849 2053
Lana Nlimmo (Russian) 07 846 7399
Nihal Nugegoda (Sinhala) 07 850 1733
Banafsheh Ostad (Farsi, Persian, Dari, Iraqi) 07 847 0911
Mutthiahy Paranatham-Paramm (Tamil, Sinhalese) 07 855 4574
Lynette Parish (Hindi, Fijian) 07 888 6427
Chew Bee Phee (Hokkien, Taiwanese, Cantonese) 07 856 1010
Anis Rahman (Urdu, Arabic, Persian, Hindi, Punjabi) 07 856 5926
Davinder Ralm (Punjabi, Hindi) 07 855 4590
Jay Randhawa (Punjabi, Hindi, Urdu) 027 577 7221
Christina Reymer (Dutch) 027 499 1330
Helen Samijh (Hindi) 07 849 2871
Netram Sharma (Hindi, Fijian) 021 052 6577
Danny Sebastian (Hindi, Malayalam, Tamil) 07 872 4806
Amrit Singh (Maori, Punjabi, Hindi) 07 859 2474
Nirmal Singh (Hindi) 07 858 3415
Shanti Singh (Hindi, Punjabi) 021 538 186
Ranjeet Singh (Hindi) 07 856 4199
Kamala Singh (Hindi) 07 839 6177
Ushaa Sridharan (Tamil, Sinhala, Malayalam) 07 843 4386
Gladys Stephens (Tagalog) 07 854 6271
Han Soon Tak (Korean) 07 853 5593
Peter Tancock (German) 07 824 0104
Bala Tikkisetty (Hindi, Telugu) 07 853 9972
Siapu Tyrell (Samoan) 07 846 3557
JUSTICES OF THE PEACE (HAMILTON)

Zak Urlich (Croatian) 07 843 5344
Rupinder Virk (Punjabi) 07 854 5110
Brian White (Russian) 07 826 3812
Inga Wilkinson (Swedish) 07 843 8853
Afat Xiao (Indonesian, Malay, Mandarin, French, Spanish, Japanese) 021 133 5591
Deniss Yeung (English, Cantonese, Mandarin) 022 011 0990
Thelma and TP Young (Samoan) 07 843 6164

JUSTICES OF THE PEACE - HAMILTON SERVICE DESKS

<table>
<thead>
<tr>
<th>SERVICE DESK VENUE</th>
<th>TIME</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anglesea Pharmacy</td>
<td>Tuesday 5.30pm to 7.30pm</td>
</tr>
<tr>
<td>Chartwell Shopping Centre</td>
<td>Monday and Wednesday 12pm to 2pm, Thursday 6pm to 8pm</td>
</tr>
<tr>
<td>Centre Place</td>
<td>Wednesday 12pm to 2pm</td>
</tr>
<tr>
<td>Central Library</td>
<td>Friday 12pm to 2pm</td>
</tr>
<tr>
<td>Community Law Office</td>
<td>Monday and Thursday 12.30pm to 2pm</td>
</tr>
<tr>
<td>Glenview Mall</td>
<td>Saturday 10am to 12pm</td>
</tr>
<tr>
<td>Hospital – Hockin Building</td>
<td>Tuesday 12pm to 1.30pm</td>
</tr>
<tr>
<td>Te Awa – The Base</td>
<td>Saturday 10am to 12pm</td>
</tr>
<tr>
<td>University Student Centre</td>
<td>Tuesday 12pm to 1pm, Thursday 1pm to 2pm</td>
</tr>
<tr>
<td>Western Community Centre</td>
<td>Tuesday 8.30am to 12pm</td>
</tr>
</tbody>
</table>
INFORMATION SERVICES

CITIZENS ADVICE BUREAU HAMILTON (CAB)
55 Victoria St, PO Box 19020, Hamilton 3244
T 07 839 0395 or free call 0800 367 222
E hamilton@cab.org.nz
W cab.org.nz

CAB is a free, impartial and confidential service which provides information, advice and advocacy on any matter. This service is available to anyone, of any age in the community. Services we assist with:
• legal advice by appointment
• consumer advice
• Justices of the Peace (JPs)
• settlement information
• practical help with form filling, scanning documents
• employment problems
• tenancy/flatting issues
• tree and fencing issues
• financial problems
• personal and family matters
• referrals to specialist help.

HAMILTON I-SITE VISITOR INFORMATION CENTRE
ArtsPost galleries and shop, 120 Victoria St, Hamilton
T 07 958 5960 or free call 0800 HAMILTON (0800 4264 5866)
E info@visithamilton.co.nz
W visithamilton.co.nz

Open seven days 10am to 5pm. Closed Christmas Day. Centrally located at ArtsPost galleries and shop, we are your local experts in our beautiful city. Come in and see our comprehensive range of brochures, maps and visitor guides. We also specialise in travel arrangements for all New Zealand destinations, so we can help you plan your New Zealand holiday.

LINKPEOPLE LIMITED
Kakariki House, 293 Grey St, Hamilton East
PO Box 307, Hamilton 3240
T Free call 0800 932 432
E info@linkpeople.co.nz
W linkpeople.co.nz

LinkPeople believes everyone has the potential to live well and the right to a healthy home. We link people to healthy and affordable homes, and the right support services for their health and wellbeing needs. Often our housing and support services are wrapped up together. If you need a home, we will work with you to find permanent housing as quickly as possible by using the Housing First approach. This means we will help you find a home first and then link you to the wrap-around support you need to live well. We have our own housing that we can support you to live in, or we can help you access properties in the private rental market.

We also help people access other supports they need for their wellbeing. In the Waikato, we offer service navigation – a free service linking you and your whaanau to the right health, wellbeing and social services for your needs, such as a general practitioner (GP) or mental health and addiction services. With this support, you might be empowered to live a more independent, well-connected and meaningful life. Or it may mean you can better access secure, safe and affordable housing, be a good tenant and a great neighbour.

SETTLEMENT CENTRE WAIKATO
46G Boundary Rd, Claudelands, Hamilton 3214
PO Box 4340, Hamilton
T 07 853 2192  F 07 853 0469
E info@scw.org.nz
W scw.org.nz

Settlement Centre Waikato is the place where newcomers can find their way to a successful settlement in Hamilton and the Waikato. It is open Monday to Friday 9am to 5pm.
COMMUNITY HOUSES AND CENTRES
COMMUNITY HOUSES AND CENTRES

CELEBRATING AGE CENTRE
30 Victoria St, Hamilton 3204
T 07 838 2266
E enquiries@ageconcern.gen.nz

DESERT SPRING COMMUNITY CENTRE
408 Peachgrove Rd, Fairfield, Hamilton
T 07 855 2728
E manager.dsmt@gmail.com

FAIRFIELD PARK HALL
Clarkin Rd, Fairfield, Hamilton 3214
T 855 7804
E fairfielddparkhall@gmail.com

GLENVIEW COMMUNITY CENTRE
12 Tomin Rd, Glenview, Hamilton 3206
PO Box 8014, Hamilton
T 07 843 2600, 021 999 512
E glenviewcent@gmail.com
W glenviewcommunitycentre.co.nz

HAMILTON ETHNIC WOMEN’S CENTRE (SHAMA)
27 Beatty St, Melville, Hamilton 3206
PO Box 8026, Hamilton
T 07 843 3810 and 3811
E info@shama.nz
W shama.nz

PHOENIX HOUSE CHARITABLE TRUST
22 Richmond St, Whitiara, Hamilton 3200
T 027 211 8959

PUKETE NEIGHBOURHOOD HOUSE
Te Rapa Sportsdrome
43 Church Rd, Te Rapa, Hamilton 3200
PO Box 10137 Te Rapa, Hamilton 3200
T 07 849 1115
E pukete@hnpl.net
W puketehouse.org.nz

RAINBOW CHINESE COMMUNITY CENTRE
15 Kowhai St, Hamilton Lake, Hamilton 3204
Hamilton 3204
T 07 838 1320
E rccc08@gmail.com

SETTLEMENT CENTRE WAIKATO
46G Boundary Rd, Claudelands, Hamilton 3214
T 07 853 2192
E info@scw.org.nz
W scw.org.nz

TE PAPANUI ENDERLEY COMMUNITY TRUST
66 Tennyson Rd, Enderley, Hamilton 3214
T 021 113 4534
E rhinonzltd@hotmail.com

TE WHARE KOKONGA/MELVILLE COMMUNITY HOUSE
58 Bader St, Melville, Hamilton 3206
PO Box 12090, Hamilton
T 07 843 8811
E manager@tewharekokanga.co.nz

TE WHARE O TE ATA/FAIRFIELD CHARTWELL COMMUNITY CENTRE
60A Sare Crescent, Fairfield, Hamilton 3214
PO Box 12090, Hamilton
T 07 855 7804
E tewhareoteata@fairfield.org.nz

TE RONGOPAI COMMUNITY CENTRE
Cnr Dominion Rd and Breckons Ave, Hamilton
T 07 850 5020
E goodnewscommunitycentre@gmail.com
W terongopai.org.nz

TE RUNANGA O KIRIKIRIROA
59 Higgins Rd, Frankton, Hamilton 3204
T 07 846 1042
E admin@terunanga.org.nz

WAIMARIE - HAMILTON EAST COMMUNITY HOUSE
53 Wellington St, Hamilton East, 3216
T 07 858 3453
E admin@waimarie.org.nz

HAMILTON CITY COUNCIL
COMMUNITY HOUSES AND CENTRES

WESTERN COMMUNITY CENTRE
46 Hyde Ave, Nawton, Hamilton 3200
T 07 847 4873  F 07 846 3327
E manager@wccham.org.nz
W westerncommunity.org.nz

Only two centres are operated by Hamilton City Council.

ENDERLEY PARK COMMUNITY CENTRE
66 Tennyson Rd, Hamilton 3214

TE RAPA SPORTSDROME
43 Church Rd, Te Rapa, Hamilton 3200

To book one of the Council-run centres above:
T 0800 772 323
E booking.communityfacilities@hcc.govt.nz
ENGLISH LANGUAGE CLASSES AND TRAINING INSTITUTES
ENGLISH LANGUAGE CLASSES AND TRAINING INSTITUTES

ENGLISH LANGUAGE PARTNERS WAIKATO
Settlement Centre Waikato, 46G Boundary Rd, Claudelands, Hamilton 3214
Claudelands Park, PO Box 4340, Hamilton
T 07 853 2188  
E waikato@englishlanguage.org.nz  
W englishlanguage.org.nz

A range of services support English learning and successful settlement for adults from other language backgrounds, as listed below.
• Training for volunteer tutors to provide English language and settlement support in Hamilton and across the Waikato region
• One-to-one English lessons with a trained volunteer
• English language groups in Hamilton and across the Waikato region
• ESOL literacy classes
• Work Talk – job seeker training courses
• ESOL Intensive (Elementary English course)
• English for Road Code
• English and Kiwi workplace culture
• English for employees
• English for pre-paid migrants.

FREEDOM INSTITUTE OF HIGHER EDUCATION
1/28 Liverpool St, CBD, Hamilton 3204
T 07 846 7446
E contactus@freedom-ihe.ac.nz
W freedom-ihe.ac.nz

We provide NZQA-approved qualifications for those settling in Hamilton (note: only NZQA qualifications designed to support new settlers).
• Cambridge English (part of Cambridge University). Provider of Cambridge General, Advanced and Professional Preparation English classes and extended programmes. Learners are prepared for Cambridge English and/or IELTS examinations.
• Certificates in New Zealand Studies (at NZQA Levels 1, 2 and 3). NZQA approved certificate programmes designed to support history, culture, life, employment and business with options in conversational English, sport, arts, recreation or other topics learners might seek to select.
• Face-to-face Workfind Programme – this programme coaches individuals on how to find work or find better work opportunities for them and their families.
• The Careerfind Programme coaches and supports individuals to identify, plan and progress along a career path. Participants are supported to identify and minimise barriers and build their strengths and capabilities along the way.

LIGHTHOUSE LEARNING CENTRE
Lighthouse Christian Fellowship Hamilton
703 Wairere Drive, Chartwell, Hamilton 3210
T 022 102 3892  M 022 698 9717
E office.LCFH@gmail.com  
W lcfh.org.nz

We offer tuition to students who need additional help in improving their English. Our students are mostly migrants and refugees who are in Years 7 to 13.

RESPONSIVE TRADE EDUCATION
145 Greenhill Rd, Puketaha, Hamilton 3281
T 07 852 5408  M 021 812 426
E rae@rte.co.nz
W responsivetradeeducation.co.nz/courses/free-english-course-hamilton

Free English lessons for New Zealand residents and refugees.
• Learn how to go to the doctor, school, bank, do shopping or get a job
• Learn how to communicate better at work
• Classes from beginner to advanced levels
• Various class times and start dates available
• Available for people aged 16 to 70 years of age
• All enquiries welcome.
ENGLISH LANGUAGE CLASSES AND TRAINING INSTITUTES

SOUTH PACIFIC ISLANDS INSTITUTE (SPII)
74 Commerce St, Frankton, Hamilton, 3204
T 07 846 1076   M 021 729 713
E enquiries@spii.co.nz
W spii.co.nz

SPII has been providing quality programmes since 1988. We are NZQA-accredited, with national certificates offered on all programmes. Contact us for details on employment skills, sports and recreation and beauty services.

THE UNIVERSITY OF WAIKATO
Post Graduate Diploma in Second Language Teaching, The University of Waikato, Private Bag 3105, Hamilton
T 07 856 2889 ext. 9340
E dianej@waikato.ac.nz
W waikato.ac.nz/pathways

The University of Waikato provides classes for general English, academic English, IELTS preparation, English for the workplace, foundation studies, other bridging courses and learning support for Waikato students.

TRAINME
21 Ruakura Rd, Hamilton 3216
T 07 853 0772 or free call 0800 872 466
E info@trainme.org.nz
W trainme.org.nz

TrainMe provides training for permanent residents. We offer courses in mechanical engineering, and agriculture. Our TrainMe EmployMe Zone can help you find a job. TrainMe is a division of ATC New Zealand. Come to the campus and ask about courses or visit the website.
ENGLISH LANGUAGE CLASSES AND TRAINING INSTITUTES

VISION COLLEGE
21 Ruakura Rd, Hamilton 3216
T 07 853 0777 or free call 0800 834 834
E hamilton@visioncollege.ac.nz
W visioncollege.ac.nz

Vision College offers courses for permanent residents and international students, including certificates, diplomas and degrees. Areas of study include Website Development, Software Engineering, Business, Early Childhood Education, Music and more. Come to the campus on Ruakura Road, phone us, or visit the website.

WAIKATO INSTITUTE FOR LEISURE AND SPORTS STUDIES
178 Ruakura Rd, TTH Building, Hillcrest, 3216 Private Bag 3105, Hamilton 3240
T 07 839 9908
E wilss@wilss.ac.nz
W wilss.ac.nz

WILSS offers a wide range of educational programmes designed to strengthen communication skills, build self-confidence and help personal development. Our programmes are practical, fun and immediately applicable to real life. We also offer community development education covering cooking, budgeting, parenting, communication, conflict management, sports coaching, and a holiday programme for young people aged between 11 and 14 years old.

WAIKATO INSTITUTE OF TECHNOLOGY (WINTEC)
E Block, Lower Ground Level, Tristram St, Hamilton Private Bag 3036, Waikato Mail Centre, Hamilton 3240
T 07 834 8888 ext 6150
E sue.edwards@wintec.ac.nz
W wintec.ac.nz

Home to Hamilton’s Centre for Education and Foundation Pathways Teacher Training programme, Wintec offers the Graduate Certificate and Diploma in Teaching English to Speakers of Other Languages (TESOL). Free English classes are offered twice a week for six weeks, two times each year. The classes are most suitable for learners from elementary to intermediate level.

Graduate Certificate/Diploma in Teaching English to Speakers Other Languages:
Semester One: 4 February to 19 June 2020
Semester Two: 13 July to 27 November 2020.
Flexible study with part-time or full-time options, study loan applicable. No classes during school holidays. All enquiries welcome.

WAIKATO INSTITUTE OF EDUCATION
Level 1 Tower Building, 48 Ward St, Hamilton 3204, PO Box 773, Hamilton
T 07 838 2450 F 07 838 2453
E info@wie.ac.nz
W wie.ac.nz

An English language school providing students with top quality ESOL English courses taught by highly qualified and experienced teachers. NZQA accredited and one of the few English language schools to receive Government funding for its English courses. Student loans and allowances as well as Tertiary Education Commission (TEC) pre-purchased ESOL tuition funding are available to qualifying students.

English courses available include:
• IELTS Preparation from Foundation to Advanced levels
• General English courses from Beginner to Advanced levels
• NZCEL (General English)
• NZCEL Level 1 Foundation to Level 4
• IELTS Preparation
• Short courses including MS Office and Business English
• Practical English for Work programmes
• Intensive one-to-one tuition courses are also available.

Non-ESOL courses include French, Spanish, Japanese and Mandarin courses. We are the only TOEIC (Test of English for International Communication) test centre for the Waikato region as well as the official Cambridge ESOL Examinations Centre for the Waikato and Bay of Plenty regions. We are also an official OET (Occupational English Test) Test Centre.
ENGLISH LANGUAGE CLASSES
AND TRAINING INSTITUTES

WAIKATO INSTITUTE OF TECHNOLOGY
(WINTEC)
Centre for Languages ESOL classes
First Floor, C Block, Wintec campus,
Tristram St, Hamilton
Private Bag 3036, Waikato Mail Centre,
Hamilton 3240
T 0800 2 946 832
E info@wintec.ac.nz
W wintec.ac.nz

We offer a wide range of programmes including:
• New Zealand Certificate in English Language
  (NZCEL) Level 1 (Foundation) – Level 5
• Academic or Employment NZCEL Level 3
  (Applied) and NZCEL Level 4
• Pathway English (12 hours per week, start any
time)
• Preparation courses and testing for IELTS, OET,
Cambridge B2 First.

Most study is free.

Semester 1: 4 February to 19 June 2020
Semester 2: 13 July to 27 November 2020.

Other options available, including some part time.

We will help you get started.
Fee-free study and part-time options may be available.*

create your world
www.wintec.ac.nz/english

Enrol now for 2020
EMployment Services

Work Connect Programme
Free call 0800 222 733
W careers.govt.nz/workconnect

Work Connect is a free 10-hour programme to help skilled migrants, partners of skilled migrants and international student graduates (Level 7 and above) prepare for the New Zealand job market. Work Connect supports participants with personalised coaching and mentoring to help them find a job that suits their skills, experience and qualifications.

Eligibility criteria apply.

To find out more and apply now visit careers.govt.nz/workconnect or phone 0800 222 733 and ask about Work Connect.

Migrant Employment Solutions – Hamilton Multicultural Services Trust
Settlement Centre Waikato
46G Boundary Rd, Claudelands, Hamilton, 3214
PO Box 4340 Hamilton
T 07 853 0481  M 027 700 2273
E susanw@hmstrust.org.nz
W hmstrust.org.nz

The key aim of this service is to assist individual migrants to develop skills to find employment thereby improving settlement outcomes. The service supports the development of skills and knowledge to access the labour market where support through existing Work and Income New Zealand services is not available. This project provides a service for migrants who are skilled residents or have a work visa. We now also offer our services to support international students who have studied at Level 7 or above and have a post-study work visa. We also support migrant student graduates.

Are you a:
• Skilled migrant
• Partner of a skilled migrant
• An international student graduate (level 7 and above)

Work Connect is a free 10-hour programme to help you prepare for the New Zealand job market.

Apply for Work Connect now
Visit careers.govt.nz/workconnect or phone 0800 222 733 and ask about Work Connect. Eligibility criteria apply.

facebook.com/workconnectnz
EMPLOYMENT SERVICES

MIGRANT YOUTH AND TRAINING SERVICES
Settlement Centre Waikato
46G Boundary Rd, Claudelands, Hamilton 3214
T 07 210 0091  M 021 150 5520
Contact Mohamed Abdi

PATHWAYS TO EMPLOYMENT – NEW ZEALAND RED CROSS
422 Te Rapa Rd, Te Rapa, Hamilton 3200
T 07 849 0285 option three on the call.
W redcross.org.nz
The Pathways to Employment programme helps individuals from refugee backgrounds plan their employment and career goals and ultimately find work in their new home of Aotearoa, New Zealand. Gaining employment is a key part in the resettlement process for people from refugee backgrounds. Once in employment, many people from refugee backgrounds feel empowered and able to contribute back into the community they now call home.

WORK AND INCOME (WINZ)
T General enquiries free call 0800 559 009
W workandincome.govt.nz
Work and Income (WINZ) provides employment services and financial assistance throughout New Zealand.
FREE INFORMATION ABOUT LIVING IN NEW ZEALAND

CONTACT US
0800 4636 669 English
0800 869 002 Arabic
0800 869 003 Cambodian
0800 869 004 Indian
0800 869 005 Chinese
0800 869 006 Japanese
0800 869 007 Korean
0800 869 009 Dari
0800 869 010 Farsi
0800 869 011 Russian
0800 869 012 Samoan
0800 869 013 Spanish
0800 869 014 Tagalog
0800 869 015 Urdu
0800 869 019 Vietnamese

www.infonow.nz

Decypher
Providing solutions in over 50 languages

- Accuracy
- Confidentiality
- Impartiality
- Professionalism
- Cross-cultural understanding

Driver licence translation now available

46G Boundary Road, Claudelands, Hamilton
07 853 0480
info@decypher.co.nz
www.decypher.co.nz

INFO NOW...in your language
TRANSLATING AND INTERPRETING SERVICES

These are the official interpreting and translating services used by the New Zealand Police, Waikato District Health Board, Ministry of Business, Innovation and Employment (MBIE), The Courts, private businesses and not-for-profit organisations. There are other interpreting and translating services based in other cities.

**DECYPHER (INTERPRETING AND TRANSLATING)**
Settlement Centre Waikato, 46G Boundary Rd, Claudelands, Hamilton 3214
PO Box 4340, Hamilton
T 07 853 0480  F 07 838 2195
M 24-hour contact 027 479 2419
E info@decyper.co.nz
W decypher.co.nz

Decypher provides interpreters and translators in more than 50 languages. Interpreters are available face-to-face or over the telephone depending on the client’s requirements. Decypher’s interpreters are trained to work and provide support in all areas of the community. The service is often free to the non-English speaker. Decypher also provides a translation service converting documents from English to another language, or from the other language to English.

**LANGUAGE LINE (TELEPHONE INTERPRETING SERVICE)**
Freecall: 0800 656 656
E language.line@dia.govt.nz

To access Language Line, call or visit the desired agency, ask for the language you want, and wait. An interpreter is usually available within two minutes to help you talk to the agency. There are 44 languages available. Available Monday to Friday 9am to 6pm, Saturday 9am to 2pm.

**THE TRANSLATION SERVICE - DEPARTMENT OF INTERNAL AFFAIRS**
Level 13, Prime Property Tower, 86-90 Lambton Quay, PO Box 805, Wellington
Freecall: 0800 872 675
T 04 816 4011  F 04 470 2921
E translate@dia.govt.nz
W dia.govt.nz
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

AGE CONCERN HAMILTON
Celebrating Age Centre, 30 Victoria St,
Hamilton 3204
T 07 838 2266  F 07 838 2268
E postmaster@ageconcern.gen.nz
W ageconcern.gen.nz

Age Concern serves the needs of older people in Hamilton and across the Waikato through support services, education and training, visiting and shopping service, elder abuse and neglect prevention, fieldwork, health promotion and education seminars. All services are free and confidential.

ANGELICAN ACTION
Te Ara Hou, 100 Morrinsville Rd, Hamilton 3216
PO Box 13-117, Hillcrest, Hamilton 3251
T 07 856 5820  F 07 856 9823
E info@anglicanaction.org.nz
W anglicanaction.org.nz

Anglican Action offers: a supported residential facility for women and children, access to food parcels, youth mentoring for young people in the justice system, a range of programmes to support people re-integrating into the community, Centre for Social Justice, conference facilities for hire, and the onsite Ethos Cafe and Catering.

ASTHMA WAIKATO
T 07 838 0851  F 07 838 0852
E info@asthmawaikato.co.nz
W asthmawaikato.co.nz
W sailorthepufferfish.co.nz

Asthma Waikato provides education, information and support to people with respiratory conditions. We listen, we educate, we make a difference.

B4 SCHOOL CHECK
711 Victoria St, PO Box 983, Hamilton 3240
T 07 858 5977  M 027 213 5126

The B4 School Check (B4SC) is available to all four year olds. It is free and is provided at medical centres by the practice nurse. It is designed to pick up any issues that might stop a child from learning when they get to school. If there are any issues, with the parents’ consent, the child will then be referred to the appropriate secondary service.

BRAIN INJURY WAIKATO
11 Somerset St, Frankton, Hamilton
PO Box 1168 Hamilton
T 07 839 1191  F 07 839 5648
E admin@braininjurywaikato.org.nz
W braininjurywaikato.org.nz

Brain Injury Waikato empowers people and families affected by brain injury through the provision of advocacy, support and education. We also raise awareness and promote prevention of brain injury in the community. Services are free and we cover the entire Waikato region. Office hours are 9am to 5pm, Monday to Friday.

CATHOLIC FAMILY SUPPORT SERVICES
PO Box 24010, Hamilton
T 07 856 3760  M 027 285 3340
E admin@cfss.org.nz
W cfss.org.nz

Catholic Family Support Services provides the following services to all people regardless of their beliefs.

• Financial Mentoring (formerly called Budgeting). This includes the Money Mates peer-led support groups where people learn about gaining control over their financial lives
• Family support services – a home-based social work service supporting families struggling with the demands of raising a family
• Supervised contact to ensure a safe environment for children to meet with non-custodial parents.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

CCS DISABILITY ACTION
17 Claudelands Rd, Hamilton
PO Box 272, Hamilton 3240
T 07 853 9761 or free call 0800 227 2255
E waikato.admin@ccsdisabilityaction.org.nz
W ccisdisabilityaction.org.nz

CCS’s work involves supporting people with disabilities – both children and adults – and their families to develop the skills and confidence to participate in all areas of community life.

CHINESE LIFELINE (TELEPHONE COUNSELLING SERVICE)
T 09 522 2088 or free call 0800 888 880

Chinese Lifeline is New Zealand’s national telephone support service for Chinese speakers.

COMMUNITY LAW WAIKATO
2nd Floor, 109 Anglesea St, Hamilton
PO Box 1318, Hamilton 3240
T 07 839 0770
E admin@clwaikato.org.nz
W communitylaw.org.nz

Community Law Waikato provides free legal services for those unable to afford a lawyer (financial eligibility criteria apply). Community Law Waikato provides information, advice, representation, advocacy and education. Our Hamilton office hours are Monday to Thursday 9am to 5pm and Fridays 9am to 4pm, with evening clinics Monday to Thursday from 5pm onwards. We cover the entire Waikato region and have outreach clinics in Tokoroa, Putaruru, Raglan, Te Aroha, Huntly, Te Kuiti and Thames.

CREATIVE WAIKATO
11 Garden Place, Hamilton
PO Box 9304, Hamilton 3240
Free call 0508 427 892
E hello@creativewaikato.co.nz
W creativewaikato.co.nz

Creative Waikato works for a bold and ambitious creative sector that makes our region stronger. We help artists and groups succeed by providing advice, training and support. We build connections and work collaboratively for stronger and more expansive outcomes. We share the stories of the Waikato region’s creativity and expand audiences. We champion the contribution that the arts make to our collective and individual wellbeing.

DEAF AOTEAROA NEW ZEALAND
Level 4, 169 London St, Hamilton
PO Box 19330, Hamilton 3244
T 07 856 2064  M 021 540 193  F 07 856 2047
E waikatolo@deaf.org.nz
W deaf.org.nz

Deaf Aotearoa NZ provides information and resources for Deaf people in the Waikato region. Please go to deaf.org.nz for information regarding the Deaf Culture and to learn New Zealand Sign Language.

The New Zealand Relay service is also available for phone assistance. 
T 0800 471 3713  Voice 0800 471 5715
W nzrelay.com

COMMUNITY WAIKATO
PO Box 1367, Hamilton
T 07 838 1583
E info@communitywaikato.org.nz
W communitywaikato.org.nz

Community Waikato provides support and advocacy for community based, not-for-profit organisations who provide social services in the greater Waikato by helping with strategic planning, training, management, financial and governance issues, networking and collaboration.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

DIVERSITY COUNSELLING NEW ZEALAND
T 021 026 25587
E contact@dcnz.net
W dcnz.net

Diversity Counselling New Zealand provides professional counselling in English and also in other languages. If we cannot provide a counsellor in your own language, we will try and find one who is familiar and sensitive to your cultural background.

ENRICH+
T 07 871 6410 / 0800 enrich (367 424)
E info@enrichplus.org.nz
W enrichplus.org.nz

Enrich+ supports individuals with disabilities to have a “life like any other”. Our head office is based in Te Awamutu however we offer a range of services in Central Hamilton. We support individuals to find opportunities for part-time work, leisure and living options, plan for the future, build their confidence through one-on-one mentoring or in peer groups, gain work experience and/or paid employment, create positive community relationships and get back to work following an injury, through our Work Rehab service.

Enrich+ Spectrum Energy supports individuals on the autism spectrum from 8-years-old upwards, including facilitated groups developing communication, social and life skills and mentoring services. Through education, employment and empowerment, individuals are supported to be a real part of the communities of their choice.

FAMILY WORKS NORTHERN WAIKATO
Te Ara Hou, 100 Morrinsville Rd, Hamilton 3216
PO Box 24094, Hamilton 3253
T 07 858 4413
E admin.waikato@fwn.org.nz
W familyworks.org.nz

Family Works works with children up to the age of 17 and their families/whanau. Our counsellors and social workers in schools are committed to assisting families to make lasting, positive differences in their lives, working from a strength based perspective. We offer a variety of programmes such as WAVE and Restore for women and children who have experienced domestic violence; Incredible Years Parenting Programme, and Strengthening Step families.

FAMILY PLANNING
240 Tristram St, Hamilton 3204
PO Box 550, Hamilton, 3240
T 07 839 4061 F 07 839 4009
W familyplanning.org.nz

Family Planning Clinic services include:
• contraception for both men and women including long acting reversible contraceptives
• testing and treatment for Sexually Transmissible Infections (STIs)
• cervical smear testing
• pregnancy testing and referral
• advice and assistance with menopause and symptoms.

If you are a New Zealand resident under 22, a visit to your nearest Family Planning Clinic is free. For those with a Community Services Card, a visit costs $5 and for all other New Zealand residents a visit is $23. There is a consultation cost for Non-New Zealand residents. Family Planning health promoters work with schools, parents, community groups, and with migrant and refugee groups. Family Planning also produces booklets, pamphlets, posters and other resources on a wide range of sexual and reproductive health issues.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

FREE FM
214 Collingwood St, Hamilton 3204
PO Box 110, Hamilton 3240
T 07 834 2170
E info@freefm.org.nz
W freefm.org.nz
Free FM is part of the Access Radio Network. We make local radio by, for and about our community, in more than 15 different languages. Free FM’s broadcasters are all volunteers — people like YOU!

We serve our community in three ways:
• Connect – hear what your community has to say, every day. Tune in on 89FM Waikato-wide, or listen online with live streaming and on-demand podcasts on our website
• Celebrate – share your stories here, with on-air interviews and our community noticeboard
• Challenge – make your voice heard as a volunteer broadcaster and represent your interests, culture, or beliefs. Free FM provides free training and support.

FREE TRUST
T 07 846 7446
E trust@nzcdi.ac.nz
The Free Trust was established to support, promote and implement the Universal Declaration of Human Rights detailed by the United Nations on the 10 December 1948 (and any subsequent updates) through charitable research and educational equity activities. The Trust will support and advise individuals and groups who feel their human rights have been breached. The Free Trust runs events to promote and preserve human rights in New Zealand.

GAMBLING HELPLINE
Free call 0800 654 655 (24 hours)
E info@gamblinghelpline.co.nz
W gamblinghelpline.co.nz
The Gambling Helpline (New Zealand) is a 24-hour free phone service that you can call to receive immediate support, as well as referral and information services for gambling problems. Language Line telephone interpreting is available. Our services are provided for:
• people who are or have been gambling
• family and friends concerned about someone else’s gambling, and
• the general public, who might be interested in what impact gambling has in New Zealand.

Emailed and faxed messages will be answered within three working days.

We have some other specialist services as follows:
• Maaori Gambling Helpline
  0800 654 656
• Vai Lelei Pasifika Gambling Helpline
  0800 654 657
• Youth Gambling Helpline ‘In Ya Face’
  0800 654 659
• Gambling Debt Helpline
  0800 654 658
• Text Gambling Helpline anywhere, anytime: TEXT 4 HELP 8006.

HAMPTON ABUSE INTERVENTION PROJECT
135 London St, PO Box 19 051, Hamilton 3244
T 07 834 3148
E admin@haip.org.nz
HAIP provides a range of educational groups for men and women on the dynamics of domestic violence. We run a specialised programme for Asian women and provide free childcare for all our groups. All women’s groups are free to attend.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

HAMILTON BUDGETING ADVISORY TRUST
87 Clarence St, Hamilton 3204
PO Box 524, Hamilton
T 07 838 1339  F 07 838 2014
E budgadv1@xtra.co.nz
W budgeting.co.nz

The trust provides free budget advice and support and budgeting education programmes that are designed to meet the needs of your clients. We provide Total Money Management (for clients with an assessed need) where we control a client’s finances for a limited time. We also administer Summary Instalment Orders through the Official Assignee and Informal Compromises (Creditor’s Pools) both are forms of debt repayment.

HAMILTON CHRISTIAN NIGHTSHELTER — TE WHARE KOROWAI TANGATA O KIRIKIRIROA
474 Anglesea St, Hamilton 3204
PO Box 1276, Hamilton
T 07 839 3480  M 021 243 3640
E nightshelter@xtra.co.nz

This organisation provides emergency care and shelter for men and women in Hamilton.

HAMILTON MULTICULTURAL SERVICES TRUST
Settlement Centre Waikato
46G Boundary Rd, Claudelands, Hamilton 3214
PO Box 4340, Hamilton
T 07 853 2192  F 07 853 0469
E info@hmstrust.org.nz
W hmstrust.org.nz

The HMS Trust provides information on and delivers settlement services. It paves the way for successful settlement of refugees, migrants and newcomers.

INSIGHT ENDOMETRIOSIS
28 Te Aroha St, Hamilton 3216
T 07 8555 123  M 022 5 855 123
E info@insightendometriosis.org.nz
W insightendometriosis.org.nz

Insight Endometriosis provides information and support to Waikato women, teen girls and their families, and raises awareness of endometriosis. Services include education appointments and seminars, evening meetings, daytime coffee groups, website and printed information and monthly newsletters. We work with employers to support staff affected by endometriosis, and with schools to support teenage girls. We have translated our key information pamphlet into more than 24 languages, which can be downloaded from our website.

IMMUNISATION — PINNACLE (MIDLANDS HEALTH NETWORK)
711 Victoria St, Hamilton 3204
PO Box 983, Hamilton 3240
T 07 858 5934  M 021 683 977
E helen.ride@pinnacle.health.nz
W pinnacle.co.nz

Adults and children who enter New Zealand as refugees or immigrants will need an assessment of their documented vaccination status and an appropriate catch-up programme planned. Regardless of their immigration and citizenship status, all children younger than 18 years are eligible to receive scheduled vaccines, and providers can claim the immunisation benefit for administering the vaccines.

All children are also eligible for Well Child Tamariki Ora services, regardless of immigration and citizenship status. Children who have been previously immunised in a developing country may have received some vaccinations. However, they are unlikely to have received all the vaccines currently on the New Zealand immunisation schedule. Many countries, including European countries, do not have the hepatitis B vaccine included in their national childhood immunisation schedule. For immigrant children, a catch-up immunisation plan may be needed.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

K’AUTE PASIFIKA SERVICES
Health, Social Services and Management Units,
Level 1, Citisite House, 960 Victoria St
PO Box 285, Hamilton
T 07 834 1482  F 07 839 9921
E info.aeretai.nz
W aeretai.nz
This organisation provides health, social services, disability services, education training, information and interpreting services for Pacific communities.

KIRIKIRIROA FAMILY SERVICES TRUST,
FAMILY START
27 Rifle Range Rd, Frankton, Hamilton 3204
PO Box 15528, Hamilton
T 07 848 0008  F 07 847 9323
E info@family-start.org.nz
W family-start.org.nz
This is a home-based visiting service that is child centred, family focused and strength based. Our focus is to improve the health, social and educational outcomes for baby. If you are in your second trimester of pregnancy or have a child younger than 12 months you can enter the programme. Participation is voluntary.

LIFE UNLIMITED (HEARING THERAPY SERVICES)
20 Palmerston St, Hamilton 3204
PO Box 146, Hamilton 3240
T 07 839 5506  F 07 834 9982
E suej@lifeunlimited.net.nz
W lifelimited.net.nz
Hearing Therapy Services provides assistance to all people 16 years or older who have a hearing impairment. These services assist them to adjust to an acquired or increased hearing loss, so that they can maintain as much independence as possible. These services:
• are a free service for all New Zealand citizens and permanent residents
• provide support and advice for those managing a hearing loss
• make onward referrals as required
• assist with tinnitus management
• provide information to groups, organisations and the public.

LINKPEOPLE LIMITED
Kakariki House, 293 Grey St, Hamilton East
PO Box 307, Hamilton 3240
Free call 0800 932 432
E info@linkpeople.co.nz
W linkpeople.co.nz
At LinkPeople, we believe everyone has the potential to live well and the right to a healthy home. We link people to healthy and affordable homes, and the right support services for their health and wellbeing needs. Often our housing and support services are wrapped up together.

If you need a home, we will work with you to find permanent housing as quickly as possible by using the Housing First approach. This means we will help you find a home first and then link you to the wrap-around support you need to live well. We have our own housing that we can support you to live in, or we can help you access properties in the private rental market.

We also help people access other supports they need for their wellbeing. In the Waikato we offer service navigation – a free service linking you and your whaanau to the right health, wellbeing and social services for your needs, such as a general practitioner (GP) or mental health and addictions services. With this support, you might be empowered to live a more independent, well-connected and meaningful life. Or it may mean you can better access secure, safe and affordable housing, be a good tenant and a great neighbour.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

LINK HOUSE
2 Dawson St, Hamilton 3216
T 07 839 1051  F 07 839 1052
E linkhouse@xtra.co.nz

Link House aims to foster wellbeing and independence in single parent families and offers quality education and counselling to the wider community.

MATES CENTRE
100 Grandview Rd, Nawton, Hamilton 3200
T 0800 462 837
W mates.org.nz/contact-us

METHODIST CITY ACTION
62 London St, Hamilton 3204
PO Box 1388 Hamilton, 3240
T 07 839 3917
E info@hmss.org.nz

MCA is a social service/social justice organisation providing a range of services and working collaboratively with other organisations. We work with those on the margins, many who are socially isolated and often ignored or invisible to the general population. We also facilitate programmes that are suitable for those who are differently abled.

We host a range of services including:
• deaf and hearing-impaired support worker
• foodbank services
• Monday community meal
• Brain Gym Plus (for very high needs on the disability spectrum)
• cookery classes
• indoor sport team activities
• arts and craft
• distribution of community information
• governance on many trusts.

NEW ZEALAND INSTITUTE FOR DIVERSITY AND WELLBEING
T 07 856 9331  M 027 681 4703 (Stefan Doll)
E nzdiversity@xtra.co.nz
W diversityinstitute.co.nz

The New Zealand Institute for Diversity and Wellbeing helps individuals or organisations to leverage on benefits from New Zealand’s diverse workforce and its multicultural society. It also aims to strengthen our community by creating awareness and understanding on how to develop a culture of inclusiveness through holistic life coaching, coaching for intercultural couples, diversity consulting/workshops for students, the public and organisations.

NEW ZEALAND RED CROSS (WAIKATO SERVICE CENTRE)
422 Te Rapa Rd, Te Rapa, Hamilton 3200
T 07 849 0285 or free call 0800 733 276
E waikato@redcross.org.nz
W redcross.org.nz

The NZ Red Cross aims to mobilise the power of humanity to help the vulnerable in our community. We offer first aid courses, meals on wheels, community programmes such as community transport, free first aid courses in schools, a free drug and alcohol workshop for young people (community programmes), resettlement support for United Nations’ quota refugees, employment support for former refugees, a tracing service to reunite families separated through war or natural disaster, and a message service to families who are separated by conflict or war.

We also have eight Red Cross shops in the Waikato where quality, cheap, second-hand clothing and other household items can be purchased. Volunteering opportunities with Red Cross are with meals on wheels, Disaster Welfare Support Team, retail shops and Refugee Services. As a Refugee Support Volunteer, you support a refugee family resettling in Hamilton. Email us if you are interested in joining Red Cross as a member or volunteer.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

OASIS CENTRE FOR PROBLEM GAMBLING
(Salvation Army Addictions and Supportive Accommodation Services)
25 Thackeray St, Hamilton 3204
T 07 839 6871  F 07 839 6872
E mas@nzf.salvationarmy.org
Director – Aux. Captain Rob Raven

The Oasis Centre provides free treatment for problem gambling and related issues as well as support to family members.

PARENTLINE CHARITABLE TRUST
48 Palmerston St, Hamilton
T 07 839 4536  F 07 839 4515
E parentline@parentline.org.nz
W parentline.org.nz

Parentline’s core business is working with children up to 13 years, who have been traumatised by abuse and domestic violence. We provide parenting programmes and offer a counselling service for children who present with challenging behaviours in a cluster of Hamilton primary schools. As a child advocate, Parentline upholds the Paramountcy of the Child principle and has a zero tolerance to abuse and domestic violence against children.

PARENT TO PARENT WAIKATO
99 Greenwood St, Frankton, Hamilton 3204
PO Box 9112, Waikato Mail Centre, Hamilton 3240
T 07 848 1362 or free call 0508 236 236
E waikato@parent2parent.org.nz
W parent2parent.org.nz

This organisation provides support for parents, caregivers and whanau of children with disabilities, health impairments or special needs. Provides information and/or matching with a family whose child has the same or similar condition.

PLUNKET
Hamilton Central Clinic, 12 Richmond St, Hamilton 3204
T 07 839 3982 or free call 24 hours/7 days a week
0800 933 922
W plunket.org.nz

Plunket provides well-child assessments, supports the health and wellbeing of families/whanau and young children. Operates a low-cost car seat rental service, education courses for parents/caregivers, playgroups, walking/discovery groups and coffee support groups for parents/caregivers. Clinics held at Richmond Street, Rototuna, St Andrews, South City (Trigg Place Melville), Dinsdale, Grey Street (Hamilton East) and Nawton.

For all clinic bookings 07 839 3982 ext. 1
Car seat rental 07 839 2123
Parenting courses 07 839 3982 ext. 4
PEPE courses 07 859 7715.

PROBLEM GAMBLING FOUNDATION
OF NEW ZEALAND
Level 2, 71 London St, Hamilton PO Box 19311, Hamilton
T 07 834 0014 or free call 0800 664 262
Asian Hotline or free call 0800 862 342
F 07 834 0053
W pgfnz.org.nz

At the Problem Gambling Foundation of New Zealand (PGF) we are trained to help. Our qualified counsellors provide free, professional and confidential gambling counselling services for both gamblers and others affected by gambling. Asian Family Services provides free and confidential counselling, information and education in Korean, Cantonese, Mandarin, Vietnamese and Thai. A gambling problem (sometimes called a gaming addiction) can significantly impact your life and the lives of those closest to you. For many people, phoning a gambling helpline or seeking help from anyone at all can be a difficult step to take.

---

64  Hamilton New Settlers Guide 2020  HAMILTON CITY COUNCIL
PROGRESS TO HEALTH
Free call 0800 77 57 57
E admin@progresstohealth.org.nz
W progresstohealth.org.nz
Progress to Health is a community-based organisation. We support people who experience mental illness or who have disabilities. We have a passion for reconnecting individuals to their communities and work to support people to make positive changes in their lives by achieving personal goals. We work with you one-on-one on your goals that will help you move forward in life, and offer workshops on a range of wellbeing related topics. We also offer education and peer support services for individuals and groups.

RAPE AND ABUSE SEXUAL HEALING CENTRE
33A Clarence St, Hamilton
T 07 839 4433
E coordinator@rasahc.co.nz
This organisation provides advocacy and support, emergency face-to-face crisis counselling sessions and crisis social work support for adults who have experienced sexual harm. We support people of all genders, ethnicities and backgrounds.

REFUGEE ORIENTATION CENTRE TRUST
63 Kent St, Frankton Hamilton
PO Box 5390, Frankton, Hamilton 3242
T 07 847 6968 M 027 352 3944
E roc_trust@hotmail.com
W roctrust.org.nz
ROC focuses on helping former refugees and their families to reach their goal of settling successfully into their new country. Our goal is to nurture their ambition, draw out their capabilities, and make them assets for New Zealand. We use a range of services including advocacy, programmes for children, youth and adults, as well as a range of information workshops designed to overcome obstacles and difficulties and increase their understanding and confidence. Together we can walk on the journey to a positive life in their new country.

SF WAIKATO (SUPPORTING FAMILIES IN MENTAL ILLNESS)
28 Pembroke St, Hamilton 3204
T 07 839 7069 or free call 0800 555 434
E office@sfwaikato.org.nz
SF Waikato Provides support, information, advocacy and education to families in Hamilton and the Waikato who have a family member experiencing a mental illness. This is a free service which provides education courses, a book and video library and three fieldworkers (one of whom is a kai awhina worker) to meet families at home or at the SF Waikato office.

SHAMA HAMILTON ETHNIC WOMEN’S CENTRE
27 Beatty St, Melville, Hamilton 3206
PO Box 4218, Hamilton East, Hamilton 3247
T 07 843 3810 and 07 843 3811
E info@shama.nz
E shama.nz
Shama is a vibrant social service agency providing support, advocacy and programmes to empower all ethnic women, their children and their families. Shama provides a friendly, safe, environment where ethnic women can meet and bring their children. It provides social work support in a safe, confidential and culturally appropriate way. Lifeskills classes such as English, cooking, conversation, sewing class, domestic violence and legal workshop, children’s holiday programme, homework support, community development programme, and volunteer support.

ST. JOHN
63-65 Seddon Rd, Hamilton 3204
Private Bag 3215, Hamilton
T 07 847 2849 or free call 0800 785 646
F 07 847 2850
E enquiriesmid@stjohn.org.nz
W stjohn.org.nz
St. John is a charitable organisation providing a wide range of health and community services. We provide an ambulance service to 85% of New Zealand. Visit our website to purchase first aid kits and supplies, to donate, or to find out about first aid courses, St. John Youth programmes and volunteering for St. John.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

TE RUNANGA O KIRIKIRIROA
59 Higgins Rd, Frankton, Hamilton 3214
PO Box 19165, Hamilton
T 07 846 1042  F 07 846 7156
E admin@terunanga.org.nz
W terunanga.org.nz

This organisation’s purpose is to improve the holistic wellbeing of Maaori and Pacific peoples living within Hamilton and guides new settlers to the right Maaori contacts for experiences in Maaori culture and language.

THE BLIND FOUNDATION
15 Liverpool St, Hamilton 3204
PO Box 854, Waikato Mail Centre, Hamilton 3240
T 07 838 7500

The Blind Foundation is New Zealand’s main provider of practical and emotional support for the 11,700 Kiwis who are blind or have low vision, enabling them to face their future with confidence. Our vision is to empower and support people who are blind or have low vision so they have the same opportunities and choices as everyone else. We equip people with the skills needed to participate fully in society, which includes support in living independently and getting around, help with technology, ways to continue reading and communicating, and advice on staying in or looking for work.

What we offer

- Social Work ( advocacy, support, home visits and referrals )
- Life skills classes (English, Sewing, Cooking & Conversation, Gardening, Computer)
- Workshops on Domestic violence, our rights, personal development and others
- Children’s Holiday Programme
- Community Development Work
- Justice of Peace
- Volunteer opportunities

27 Beatty Street, Melville
Hamilton, PO Box 4218
(07) 843 3810 —11
info@shama.nz
www.shama.nz
facebook.com/
ShamaHamiltonEthnicWomensCentre

Shama staff, clients, participants & friends
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

THE SALVATION ARMY OASIS AND BRIDGE: WAIKATO
105 Rostrevor St, Hamilton
T 07 839 6871
E waikatobridge@nzf.salvationarmy.org

The Salvation Army is focused on reducing harm from alcohol and other drugs. The Salvation Army Bridge is a free community service that provides support to individuals and families who are experiencing difficulties with alcohol and other drugs. We provide, counselling and an option of group programmes, so people can have an individual treatment plan which will support their recovery and a path towards wellbeing. Whanau and other supports are welcome and encouraged to be involved in this journey.

This service is for people within the Waikato area who are experiencing difficulties with alcohol and other drugs and who are 18 years or older. Our aim is to work in partnership with people to support positive lifestyle changes that can free them and their whanau to move towards wellbeing.

THE SALVATION ARMY, HAMILTON COMMUNITY MINISTRIES (THE NEST)
99 London St, Hamilton 3204
T 07 834 7000  F 07 843 3865
E the_nest@nzf.salvationarmy.org

The Nest focuses on social work, advocacy, welfare, food bank, budget advice, counselling services, parenting programme, supervised access service for non-custodial parents and provides an Educare Centre for preschool children. A small fee is charged for some services, but this is negotiable depending on need.

THE UNITED NATIONS ASSOCIATION OF NEW ZEALAND (WAIKATO BRANCH)
PO Box 4118, Hamilton
T 07 859 1144  M 027 451 3771
Contact N. Manoharan (Mano)

This organisation is focused on disseminating information and educational materials about the United Nations, conducting Model UN conferences, speech competitions for high school students, stimulating the media to provide coverage of UN programmes, collaborating with other voluntary organisations on projects related to the work of the UN.

TOUGHLOVE WAIKATO
T 07 856 5999 or 0800 868 445
E waikatopsg@gmail.com
W toughlove.org.nz

Toughlove is a parent support group providing skills for parents troubled by unacceptable adolescent behaviour. No problem too big or too small. Just turn up on the night.

- Hamilton Tuesday evenings 7.30pm to 9.30pm at 53 Wellington Street
- Te Awamutu 7pm Mondays – Te Awamutu Baptist Church (off Fresh Choice carpark).

VICTIM SUPPORT HAMILTON
Hamilton Central Police Station,
12 Bridge St, Private Bag 3078, Hamilton
T 07 834 9449  M 0276 817 718
E glenys.roe@victimsupport.org.nz
W victimsupport.org.nz

Free call 0800 VICTIM (0800 842 846) 24 hours a day, seven days a week.

Victim Support works with victims of crime, crisis and trauma providing crisis intervention, support and information. Service is free and confidential.

VITAE – ORGANISATIONAL SUPPORT SERVICES
490 Grey St, Hamilton East, Hamilton 3216
T 07 856 8638 or free call 0508 664 981
E kathy.green@vitae.co.nz
W vitae.co.nz

Vitae (formerly Workplace Support) is a national professional staff and organisational support service providing a range of services to businesses that include on-site support, off-site counselling, critical incident/trauma response, staff training and development programmes, supervision, facilitation, mediation and support and resourcing through job or career changes.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

VOLUNTEERING WAIKATO
2nd Floor, Caro St, Community Building
PO Box 19111, Hamilton
T 07 839 3191
E admin@volunteeringwaikato.org.nz
W volunteeringwaikato.org.nz

Volunteering Waikato recruits and refers volunteers to non-profit organisations, matching the interests and skills of people who wish to volunteer with volunteer jobs in the community. Also provides support, development, resources and networks for volunteers and people who work in the not-for-profit sector.

WAIKATO DISTRICT HEALTH BOARD (WAIKATO DHB)
W waikatodhb.health.nz

WAIKATO HOSPITAL
Pembroke St, Private Bag 3200, Hamilton
T 07 839 8899 (all departments), 07 839 8666 (patient enquiries)
F 07 839 8799
E info@waikatodhb.health.nz

Visiting hours are 11am to 1.30pm and 4pm to 8pm daily.

MENTAL HEALTH AND ADDICTIONS SERVICE EMERGENCY (CRISIS ONLY) FREE CALL 0800 505 050
• Community Adult Mental Health 07 834 6902.
• Community Alcohol and Drug (CADS) 07 834 6902
• Infant, Child and Adolescent (ICAMHS) 07 839 7828
• Perinatal Mental Health 07 858 0924
• Mental Health Services for Older People 65+ (MHSOP) 07 839 8603
• Integrated Recovery Service (IRS) 07 843 0456.

BREAST SCREEN MIDLAND AND CERVICAL SCREENING PROGRAMME
Hockin Building, Waikato Hospital
Private Bag 3200 Hamilton
F 07 858 0982
• Cervical Screening Programme 0800 729 729
• Breast Screening Programme 0800 270 200.

COMMUNITY AND PUBLIC HEALTH
Waikato District Health Board
Waiora CBD level 1, 87 Alexandra St
Private Bag 3200, Hamilton 3240
M 027 536 1257
E karen.jensen@waikatodhb.health.nz
Contact Karen Jensen
This organisation provides a free and voluntary health screening service for Waikato refugee family reunification immigrants and asylum seekers. Screening includes a full health screen by general practitioner (GP), dental check and urgent dental treatment, professional interpreters, blood tests, hospital chest x-ray, urine and faeces tests, urgent health treatment and referrals to specialists or other services. Free screening is available to asylum seekers who have applied for refugee status in the past six months and refugee family reunification immigrants who have arrived in New Zealand in the past six months.

HAMILTON AND RURAL FAMILY HEALTH TEAM
Waiaora CBD level 1, 87 Alexandra St, Hamilton

COMMUNITY REGIONAL REFERRAL CENTRE
T 07 834 3370  F 0800 86733

District Nursing and Community Allied Health (social work, physiotherapy, occupational therapy and dietitians) provides services to patients of all ages in their community setting. Referrals to the services are via the GP, hospital or other health service provider. Public Health nurses focus on child health for children up to school-leaving age. They also carry out contact tracing and follow up for the management of communicable diseases.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

THE EAR NURSE SERVICE AND VISION HEARING TECHNICIANS
Waikato District Health Board
Rural and Community Services
51 Gallagher Drive, Hamilton
Private Bag 3200, Hamilton 3206

Vision hearing technicians provide hearing and vision checks for children at designated ages in schools and preschools/early education centres and community clinics (25 Vialou Street, Hamilton). The Ear Nurse Service provides assessment and treatment services for children. These nurses work from an appointment-based clinic in Hamilton at 25 Vialou Street, Hamilton.

COMMUNITY ORAL HEALTH SERVICE
T 07 859 9160 or free call 0800 TALKTEETH (0800 825 583)
The Community Oral Health Service provides free dental care for enrolled children up to 17 years of age.

SEXUAL HEALTH SERVICE
3 Ohaupo Rd, Hamilton 3206
T 07 839 8732  F 07 839 8892
• Free screening and treatment of sexually transmitted diseases (STIs)
• Telephone information and advice
• Specialist sexual health check-ups
• Testing and management of HIV/AIDS
• Free condoms
• Advice on sexual health and related issues
• Friendly and non-judgmental staff
• Self referrals welcome.

WAIKATO ETHNIC FAMILY SERVICES TRUST (WEFST)
Level 2D, Caro St Community Building,
Caro St, Hamilton
PO Box 19-139, Hamilton 3244
T 07 839 4688  M 027 714 4411
E info@wefst.org.nz
W wefst.org.nz

This Trust works with families to ensure the safety and well-being of ethnic children and their family members. Our aim is strengthening families through individualised, culturally responsive, flexible approaches. We offer prevention and intervention services in collaboration with local communities, non-Government organisations (NGOs), and Government agencies.

Our programmes and services include:
• Advocacy and support for children and families
• Budgeting services
• Multilingual parenting programmes
• Education programmes: ethnic pregnancy, ethnic children wellbeing
• Art programmes; painting and sewing for women
• Youth music programme
• Driver license training
• Interpreting access for Farsi and Dari
• Justices of the Peace services.

WAIKATO FAMILY CENTRE
4 Radnor St, Hamilton 3204 PO Box 4214, Hamilton
T 07 834 2036  F 07 834 2105
E wfct@xtra.co.nz
W waikatofamilycentre.co.nz

The Waikato Family Centre gives advice to help families experiencing difficulties with their babies in the first 12 months of their child’s life.
COMMUNITY, HEALTH AND OTHER SOCIAL SERVICES

WAIKATO MULTICULTURAL COUNCIL INC.
PO Box 551, Hamilton
T 027 248 3040
E waikatomulticultural@gmail.com

Waikato Multicultural Council Inc. provides advocacy and works with local and central Government agencies to ensure that migrant and refugee communities integrate and settle effectively in New Zealand. It promotes harmony between different cultural groups.

WAIKATO REFUGEE FORUM (WRF)
46G Boundary Rd, Claudelands Park
PO Box 12681, Chartwell, Hamilton 3248
T 07 8550156   F 07 855 0158
E w.refugeeforum@xtra.co.nz

The Waikato Refugee Forum supports refugee groups in the region. WRF looks at the wellbeing of the refugee communities by providing networking opportunities and facilitating and advocating for the needs of its member groups which are presented at the regional and national forums.

YOUNG WORKERS’ RESOURCE CENTRE (YWRC)
34 Harwood St, Hamilton
T 07 834 7124 or free call 0800 028 9972
E ywrc@xtra.co.nz
W ywrc.org.nz

Do you understand what a trial period is? What are your obligations when you start working? Having problems at work? YWRC could help you! Young Workers’ Resource Centre works to have young people (aged 15 to 25) who are informed, productive and empowered in the workplace. YWRC provides educational workshops about employment relations to community groups and education providers as well as offering a free drop-in centre where young people can seek support, advice, help and referrals regarding any challenges they might be facing at work.
MEDICAL SERVICES

MINISTRY OF HEALTH – HEALTHLINE
Free call 0800 611 116
W healthline.co.nz
Healthline is a free telephone health information service for all the family. The service is staffed by registered nurses who will assess your health needs and give information and advice to help you decide on the best level of care. Interpreter services are available if required. Healthline uses Language Line Monday to Friday, 9am to 6pm.

WAIKATO HOSPITAL – 24-HOUR EMERGENCY ACCIDENT AND MEDICAL SERVICES
Pembroke St, Private Bag 3200, Hamilton
T 07 839 8899 (all departments), 07 839 8666 (patient enquiries)
F 07 839 8799
Waikato Hospital visiting hours are between 11am to 1.30pm and 4pm to 8pm daily.

AMBULANCE SERVICES – ST. JOHN
In an emergency dial 111 and ask for ‘Ambulance’. Non-urgent ambulance service – free call
T 0800 426 285
W stjohn.org.nz

ACCIDENT AND MEDICAL CENTRE,
Victoria Central 750 Victoria St, Hamilton
T 07 834 0333
Open seven days, 8am to 10pm.

ANGLESEA ACCIDENT AND URGENT MEDICAL CLINIC
Cnr Anglesea and Thackeray Sts, Hamilton
T 07 858 0800
Open seven days, 24 hours for urgent medical and injury care.

RADIUS MEDICAL, ROTOTUNA ACCIDENT AND MEDICAL
Centre Rototuna Shopping Centre
Cnr Horsham Downs and Thomas Rds, Hamilton
T 07 852 5377
Open seven days, 8am to 8pm.

PINNACLE – MIDLANDS HEALTH NETWORK
711 Victoria St,
PO Box 983, Hamilton, 3240
T 021 683 977  F 07 834 9242
W pinnacle.co.nz

RADIUS MEDICAL, DAVIES CORNER ACCIDENT AND MEDICAL
31 Hukanui Rd, Hamilton
T 07 855 5370
Open seven days, 8am to 8pm.
**HAMILTON MEDICAL CLINICS/CENTRES**

*Avalon Medical Centre, 6 Avalon Drive, Nawton* 07 846 0082  
*Beerescourt Medical Practice, Corner Vercoe and Cunningham Rds* 07 849 7200  
*Chartwell Health Centre, 13 Chartwell Professional Suites, 9 Lynden Court* 07 855 4321  
*Clarence Medical Centre, 129 Pembroke St* 07 838 3145  
*Davies Corner Urgent Care Medical Centre, 31 Hukanui Rd, Chartwell* 07 855 5370  
*Dinsdale Medical Centre, 21 Whatawhata Rd* 07 847 8425  
*Hamilton Lake Clinic, 226 Grey St, Hamilton East* 07 856 8042  
*Enderley Medical Clinic, 66 Tennyson Rd* 07 853 3370  
*Fairfield Medical Centre, 1021 Heaphy Terrace* 07 855 2079  
*Five Cross Roads Medical Centre, 284 Peachgrove Rd* 07 855 7824  
*Flagstaff Medical Centre, 2 Endeavour Ave* 07 854 0189  
*Glenview Medical Centre, Corner Urlich Ave and Ohaupo Rd* 07 843 4429  
*Hamilton East Medical Centre, 16 Beale St* 07 839 1232  
*Health Medical Clinic, 87 Clarence St, Hamilton Lake* 07 974 9098  
*Hillcrest Medical Centre, Corner Cambridge Rd and Masters Ave* 07 856 5087  
*Hukanui Health Centre, 41 Hukanui Rd, Chartwell* 07 855 6199  
*Little London Medical Clinic, 6 Little London Lane* 07 839 5004  
*Masters Avenue Medical Clinic, 54 Masters Ave* 07 856 7801  
*Nawton Medical Clinic, 3/41 Whatawhata Rd* 07 847 2383  
*Northcare Grandview Road Medical Centre, 107 Grandview Rd* 07 847 2168 / 0800 487 694  
*Northcare Pukete Road Medical Centre, 10B Pukete Rd* 07 850 9900 / 0800 487 694  
*Northcare Thomas Road Medical Centre, 107 Thomas Rd* 07 853 6130 / 0800 487 694  
*Radius Medical - Davis Road, 31 Hukanui Rd* 07 855 5370  
*Redicare Family Practice and Injury Centre, Cnr Rostrevor and Tristram Sts* 07 838 0300  
*River Road Family Practice, 554 River Rd* 07 853 5099  
*Rototuna Family Health Centre, 240 Thomas Rd, Rototuna North* 07 853 6586  
*South City Health, 91 Kahikatea Drive* 07 838 2323  
*Te Kohao Health, 951 Wairere Drive* 0800 4835 6426  
*Temple View Medical Clinic, 35 Cowley Drive, Temple View* 07 847 1220  
*Te Rengarenga Medical Centre, Unit 3, 41 Whatawhata Rd, Dinsdale* 07 847 2383  
*The Family Clinic Te Whare Hauora Whanau, 39 Vercoe Rd, Beerescourt* 07 849 2767  
*Tui Medical Central, 960 Victoria St* 07 849 2767  
*Tui Medical Parkwood, 6 Gordonton Rd, Chartwell* 07 903 0055  
*Tui Medical Rototuna, Corner Horsham Downs and Thomas Rds* 07 852 5377  
*Tui Medical Te Rapa, 26 Bryant Rd, Te Rapa* 07 849 4181  
*Victoria Clinic Ltd, 750 Victoria St* 07 855 0333  
*Westend Health Centre, 38 Tuhikaramea Rd* 07 847 4500  
*Wintec Health Centre, Gate 3, Wintec campus, Tristram St* 07 834 8869
SCHOOLS IN HAMILTON
SCHOOLS IN HAMILTON

WAIKATO KINDERGARTEN ASSOCIATION
291 Grey St, PO Box 4311, Hamilton East, Hamilton
T 07 856 4649
E wka@kindergarten.org.nz
W kindergarten.org.nz

Our 29 kindergartens and seven childcare centres and home-based education services provide high-quality education using trained teachers. We focus on education and preparation for primary school. We offer sessional, school day or full day attendance. Waikato Kindergarten Association offers the ‘20 free hours’ scheme for three-to-five year olds. Children start at about three months old in education and care centres and three years old in our kindergartens. Contact us for information, visit our website or please pop in and visit the kindergartens and centres near you.

PRIMARY AND INTERMEDIATE SCHOOLS

Aberdeen Primary School, Aberdeen Drive 07 847 7312
Bankwood Primary School, Bankwood Rd 07 855 7763
Berkley Normal Middle School, Berkley Ave 07 856 6537
Crawshaw Primary School, Crawshaw Drive 07 849 1565
Deanwell Primary School, Deanwell Ave 07 843 7069
Endeavour Primary School, Endeavour Ave (NEW) 07 855 5257
Fairfield Intermediate School, 261 Clarkin Rd 07 855 9718
Fairfield Primary School, Clarkin Rd 07 855 6284
Forest Lake Primary School, Storey Ave 07 849 2256
Frankton School, Massey St 07 847 6726
Glenview Primary School, Bruce Ave 07 843 5598
Gordonton School, Woodlands Rd, RD1, Gordonton 07 824 3602
Hamilton Christian School, 4 North City Rd, 3281 07 854 0010
Hamilton East School, Dawson St 07 839 3377
Hamilton Junior High School, 90 Heath St 07 849 2819
Hamilton North School, Warwick Ave 07 849 3029
Hamilton West School, Fow St 07 839 4911
Hillcrest Normal School, 218 Cambridge Rd 07 856 6122
Hukanui Primary School, Pickering Crescent 07 855 6037
Insoll Avenue School, 95 Insoll Ave 07 855 5067
Knighton Normal School, Knighton Rd 07 856 5399
Maeroa Intermediate School, 57 Churchill Ave 07 847 5014
Marian Catholic School, Beale St 07 856 7515
Melville Intermediate School, 29 Mount View Rd 07 848 9008
Melville Primary School, 101 Ohaupo Rd 07 843 5369
Nawton Primary School, 58 Livingstone Ave 07 847 7420
Patricia Avenue School, Patricia Ave 07 856 9350
Peachgrove Intermediate School, Peachgrove Rd 07 855 7596
Puketaha School, Puketaha Rd, RD1, Puketaha 07 824 3870
Pukete School, Pukete Rd 07 849 4352
SCHOOLS IN HAMILTON

Rhode Street School, Rhode St 078477245
Rototuna Primary School, Strathmore Drive 078532470
Seventh Day Adventist School, Annetbrook Rd, RD3, Hamilton 078564417
Silverdale Normal School, 62 Silverdale Rd 078567604
Southcity Christian School, Collins Rd 078433258
Southwell School, 200 Peachgrove Rd 078552089
St. Columba’s Catholic Primary School, 50 Rifle Range Rd 078479322
St Joseph’s Catholic School, 88 Clarkin Road 0785554534
St Peter Chanel Catholic School, 5 Vardon Street 078493734
St. Pius X School, 57 Pine Ave 078436554
Te Rapa Primary School, 61 Ashurst Ave 078492232
Te Totara Primary School, 13 Whistler Close, Rototuna, 3210 078530039
Vardon Primary School, 36 Cunningham Rd 078492451
Waikato Waldorf School, 85 Barrington Drive 078558710
Whitiora School, 38 Willoughby St 078395579
Woodstock Primary School, Fairfield Rd 078556686

SECONDARY

Fairfield College, Bankwood Rd 078535660
Hamilton Boys’ High School, Peachgrove Rd 078530440
Hamilton Christian School, 4 North City Rd, RD1 078540010
Hamilton Girls’ High School, Ward St 078391304
Hamilton’s Fraser High School, 72 Ellicott Rd 078479044
Hillcrest High School, Masters Ave 078570297
Melville High School, 6 Collins Rd 078434529
Nga Taiatea Wharekura, 134 Rotokauri Road 078506358
Rototuna Junior and Senior High School, Kimbrae Drive 078540541
Sacred Heart Girls College, Clyde St 078567874
St. John’s College, 85 Hillcrest Rd 078567091
St. Paul’s Collegiate School, 77 Hukanui Rd 079578899
Tai Wananga, Ruakura AgResearch Centre East Street 078530035
Te Kopuku High, 70 Foreman Road 072820137
Waikato Diocesan School for Girls, 660 River Rd 078552038
CENTRAL GOVERNMENT

ACCIDENT COMPENSATION CORPORATION (ACC)
18 London St, Hamilton
Private Bag 3017, Hamilton 3240
T Free call 0800 101 996  F 07 957 6101
W acc.co.nz

ACC provides comprehensive, no-fault personal injury cover for all New Zealand residents and visitors to New Zealand. This means you can apply for our help, no matter how you got injured, or whose fault it was. Our help can include a wide range of services – from payment towards treatment, to help around the home while you get better, and assistance with your income if you can’t work because of your injury.

CHARITIES COMMISSION
Level 5, 85 The Terrace, Wellington
PO Box 30112, Lower Hutt 5040
T 0508 242 748 (Language Line is available)
E info@charities.govt.nz
W charities.govt.nz

The Charities Commission is an autonomous Crown Entity established to register and monitor charitable organisations in New Zealand and to provide them with support and advice on good governance and management.

DEPARTMENT OF INTERNAL AFFAIRS (DIA)
W dia.govt.nz

BIRTHS, DEATHS, MARRIAGES AND NAME CHANGES
Level 3, 109 Featherston St
PO Box 10-526, Wellington 6143
T Free call 0800 225 252 (New Zealand only)
or 04 463 9362
E bdm.nz@dia.govt.nz

CITIZENSHIP (NEW ZEALAND) APPLICATIONS AND ENQUIRIES
Level 3, 109 Featherston St
PO Box 10-680, Wellington 6143
T Free call 0800 225 151 (New Zealand only)
or 0064 4 462 0651 (outside New Zealand)
E citizenship@dia.govt.nz

COMMUNITY OPERATIONS BRANCH
2nd Floor, 410 Victoria St
PO Box 19230, Hamilton 3244
T 07 839 9960 or free call 0800 824 824
F 07 839 9955
E grantsonline@dia.govt.nz
W communitymatters.govt.nz

The Community Operations Branch works toward the Government and departmental goal of building ‘strong sustainable communities, hapu and iwi’. Our services contribute to the building of strong communities in the broadest sense: connecting central Government, local government and communities, hapu, iwi – to identify, plan for and realise their futures. The department also contributes to community development by administering the Lottery Grant Funding and the Community Grants Scheme Funding as well as providing information and advisory services to communities.

PASSPORT (NEW ZEALAND) APPLICATIONS AND ENQUIRIES
NEW ZEALAND Passport Office
Level 3, 109 Featherston St
PO Box 1568, Wellington 6140
T Free call 0800 225 050 (New Zealand only)
or 0064 4 462 0650 (outside New Zealand)
E passports@dia.govt.nz
W passports.govt.nz

OFFICE OF ETHNIC COMMUNITIES
Level 2, 410 Victoria St, Hamilton
PO Box 19230, Hamilton 3204
T 07 839 9961  F 07 839 9955
E ethnic_affairs@dia.govt.nz

This organisation provides a referral and information service to ethnic communities and policy advice to Government.
The Disputes Tribunal can deal with many disputes which concern an amount up to $15,000 or less (or $20,000 if both parties agree).

You are qualified to enrol to vote if you are 18 years or older, you are a New Zealand citizen or permanent resident and you have lived in New Zealand for one year or more.

This Crown agent offers housing services for people in need by providing high quality, subsidised rental homes to people in the greatest need and for the duration of their need.

HRC advocates and promotes respect for, and an understanding and appreciation of, human rights in New Zealand. HRC also resolves disputes relating to unlawful discrimination. One of the primary functions of the Human Rights Commission is to encourage harmonious relationships between individuals and among the diverse groups in New Zealand.

Immigration NZ handles all immigration enquiries and services to facilitate processing of visas to New Zealand.
If you have a consumer problem, you can contact Citizens Advice Bureau for advice and assistance or free call 0800 367 222 or drop by to the Citizens Advice Bureau near you.

The Ministry of Education advises Government on education matters and implements Government policies and its vision that all New Zealanders will be able to participate successfully in quality education no matter what their circumstances.

The Ministry for Pacific Peoples advises Government on policies relating to the welfare of Pacific Island people and consults Pacific Island communities on issues that affect them in New Zealand.

The Ministry for Children is dedicated to supporting any child in New Zealand whose wellbeing is at significant risk of harm now, or in the future. We also work with young people who may have offended, or are likely to offend. Our belief is that in the right environment, with the right people surrounding and nurturing them, any child can, and should, flourish.

StudyLink provides people with the information they need to make informed decisions about student finances and other study-related issues, and provides financial support to students including student allowances, scholarships, student loans, and extra help with costs.

Work and Income provides financial assistance and employment services throughout New Zealand. They offer a single point of contact for New Zealanders needing job search support, financial assistance and in work support. To receive an unemployment benefit, a person must be registered with Work and Income. Call the free multilingual lines and speak to someone in your language.

These free 0800 lines are available between 8:30am and 5pm Monday to Friday:
- Arabic 0800 668 008
- Cantonese 0800 664 004
- Farsi 0800 996 006
- Hindi 0800 993 003
- Mandarin 0800 661 001
- Maaori 0800 662 002
- Punjabi 0800 995 005
- Samoan 0800 663 003
- Somali 0800 997 007
- Tongan 0800 669 009
- Vietnamese 0800 665 005.
CENTRAL GOVERNMENT

NEW ZEALAND POLICE
(EMERGENCY CALL: 111)
Central Police Station, 6 Anzac Parade, Hamilton
T 07 858 6200
Sr Constable Pere Paea, Ethnic and
Pacific Liaison Officer
W police.govt.nz

TENANCY SERVICES — DEPARTMENT
OF BUILDING AND HOUSING
Ground Floor, 533 Anglesea St, Hamilton
T Free call 0800 836 262

Tenancy Services offers useful advice and
information for landlords and tenants who rent
their homes. We also provide dispute resolution
services. We can give you information and
advice about your rights and obligations, and
then you can decide on the next step to take.
We receive and hold bonds until the end of a
tenancy, when either the landlord or tenant can
apply for a refund.
MEMBERS OF PARLIAMENT – HAMILTON

Jamie Strange
Labour list MP living in Hamilton East

07 839 6803
/jamiestrangemp
/jamiestrangenz

Your Hamilton electorate MPs

David Bennett
MP for Hamilton East
510 Grey Street • 07 834 3407
davidbennettmp@parliament.govt.nz
DavidBennettMPforHamiltonEast
davidbennett.nz

Tim Macindoe
MP for Hamilton West
543 Te Rapa Road • 07 850 6262
macindoe.office@parliament.govt.nz
TimMacindoeMP
timmacindoe.national.org.nz