

## Rebecca Watson

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**From:** official information  
**Sent:** Friday, 22 March 2019 10:55  
**To:** [REDACTED]  
**Cc:** official information  
**Subject:** Re: LGOIMA 19043 - the most popular street sign

Kia ora,

Further to your information request of 1 March 2019 in respect of the most popular street sign, I am now able to provide Hamilton City Council's response.

### **You requested:**

*This is an official information act for the most popular street sign that needs to be replaced.*

*Could I please get the answers Hamilton for the past three years on the following questions.*

*What is the most popular road sign that needs to be replaced?*

*What is the name of the street sign?*

*How many times has it been required to be replaced in the past three years?*

*What is the cost of replacing signs for the past three years?*

*What is the largest cause of missing or damaged signs - ie stolen or vandalised?*

### **Our response:**

1. *What is the most popular road sign that needs to be replaced?*

The road sign most often to be replaced is a 'keep left' sign which is the blue and white arrow sign on the central islands. These are typically damaged by vehicles.

2. *What is the name of the street sign? How many times has it been required to be replaced in the past three years?*

The Street Name Plate sign most regularly to be replaced in the last three years is Fox Street (10 times) followed by Hogan Street (5 times).

Previously it has been popular signs such as Holden Avenue but the Council has taken measures to deter theft/vandalism for these signs.

3. *What is the cost of replacing signs for the past three years?*

We can confirm the cost to the Council to repair and replace a street sign is approximately \$155 each.

Our signs maintenance and renewal budget is \$330k per year (average). This budget covers replacement due to damage or theft as well as replacement due to fair wear and tear.

4. *What is the largest cause of missing or damaged signs - ie stolen or vandalised?*

It is not possible to respond specifically to the question that you have posed. This is because it can be extremely difficult to distinguish between crash damage and stolen/vandalised signage. We don't have records which differentiate between the circumstances that result in damaged or stolen road signage. However in general, of signs replaced ahead of planned renewals, accident damage equates to 70-80% and vandalism/theft 20-30%.

5. *Anything else you could offer me about this topic would be appreciated.*

Our staff and contractors work hard to reduce the costs of vehicle damage and vandalism through a variety of methods. These include putting those signs that have had a history of being stolen high up on street light poles, removing any signs we don't need, and combining signs on poles where possible.

All signage located on the state highways through Hamilton – other than street name plates, parking signs, and bylaw signs – is managed by the NZ Transport Agency and not included above.

If you have any concerns with the decision(s) referred to in this response, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

For your information, the Ombudsman's contact details are:

**Email:** [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz)

**Post:** PO Box 10152, Wellington 6143

**Telephone:** 0800 802 602

Kind regards,

**Amy Viggers**

*On behalf of the Privacy Officer*

DDI: 07 8386727 | Email: [amy.viggers@hcc.govt.nz](mailto:amy.viggers@hcc.govt.nz)



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**From:** official information

**Sent:** Friday, 1 March 2019 2:57 PM

**To:** [REDACTED]

**Cc:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>

**Subject:** Re: LGOIMA 19043 - the most popular street sign

Good Afternoon,

I write to acknowledge your information request of 1 March 2019 in respect of the most popular street sign.

Please be advised that your request has been passed on to the relevant team within Council and you will be informed of the outcome.

The Local Government Official Information and Meetings Act 1987 requires that we advise you of our decision on whether the Council will provide the requested information or not "as soon as reasonably practicable", no later than 20 working days after the day we received your request. We will respond to you no later than 29 March 2019.

Kind regards

**Amy Viggers**

*On behalf of the Privacy Officer*

DDI: 07 8386727 | Email: [amy.viggers@hcc.govt.nz](mailto:amy.viggers@hcc.govt.nz)



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**From:** [REDACTED]  
**Sent:** Friday, 1 March 2019 2:18 PM  
**To:** official information <[officialinformation@hcc.govt.nz](mailto:officialinformation@hcc.govt.nz)>  
**Subject:** Official Information Act request

Hello,

Please pass on to the appropriate person.

This is an official information act for the most popular street sign that needs to be replaced.

Could I please get the answers Hamilton for the past three years on the following questions.

What is the most popular road sign that needs to be replaced?

What is the name of the street sign?

How many times has it been required to be replaced in the past three years?

What is the cost of replacing signs for the past three years?

What is the largest cause of missing or damaged signs - ie stolen or vandalised?

Anything else you could offer me about this topic would be appreciated.

I calculate the 20 working day deadline to be March 29

Could you please acknowledge receipt of this request via email?

Also, if all or part of the information requested cannot be provided I would like a written reason why.

[REDACTED]  
Reporter

[REDACTED]  
500 Anglesea St, Hamilton, 3200, New Zealand  
PO Box 3086, Hamilton, 3204, New Zealand



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