

Michelle van Straalen

From: Michelle van Straalen
Sent: Thursday, 25 June 2020 14:22
To: [REDACTED]
Cc: official information
Subject: LGOIMA 20132 - Relief for SME's in Hospitality During C19

Kia Ora [REDACTED]

Further to your request received 3 June 2020 seeking information on what actions Hamilton City Council are taking in relation to, relief for rates, outdoor dining, mobile trading and food & alcohol licences, to support recovery in the hospitality sector post pandemic, I am now able to provide Hamilton City Council's response.

You requested:

[Details of rate reductions offered to hospitality businesses in Hamilton](#)

Our response:

The Council's phase one COVID-19 response included a rates rebate for residential property owners that have been significantly impacted by COVID-19. The rebate did not extend to commercial property.

Over the past months, Council staff have also been working with ratepayers to assist with extended payment arrangements when required.

Council are currently discussing options that will be put forward to the community as part of the 2020/21 Draft Annual Plan consultation.

This may include additional assistance options, and Elected Members will be seeking feedback from the community over the coming weeks.

You requested:

[Details of reductions offered in fees for food and alcohol licensing](#)

Our Response:

Fees for food businesses;

1. Reduced the 'lapsed renewal fee' from \$380 to the 'renewal fee' of \$90 (this means if the licence lapsed while they were closed there is no penalty)
2. Reduced the cost of the Verification by 50% until end June

Fees for alcohol licensing;

1. No changes made to existing fee structure

You requested:

[Details of fee relief offered in relation to outdoor dining and mobile shop operations](#)

Our response:

Fees for outdoor dining;

1. Cafes etc were offered a refund or credit for the portion of their Outdoor Dining permit fee from the first day of lockdown through to the end of the FY
2. Cafes were permitted to increase the number of tables they have outside their premise, without charge until the end of the FY
3. Cafes that wanted to, were able to register to have outdoor tables, without charge until the end of the FY

Fees for mobile shops;

1. No changes made to existing fee structure

If you have any concerns with the decision referred to in this response, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

For your information, the Ombudsman's contact details are:

Email: info@ombudsman.parliament.nz

Post: PO Box 10152, Wellington 6143

Telephone: 0800 802 602

Kind regards,

Michelle van Straalen

Official Information Advisor | Legal Services

DDI: 07 974 0589 | Michelle.vanStraalen@hcc.govt.nz



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

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From: Michelle van Straalen

Sent: Wednesday, 10 June 2020 2:18 PM

To: [REDACTED]

Cc: official information <officialinformation@hcc.govt.nz>; Sheryl Ward <Sheryl.Ward@hcc.govt.nz>

Subject: HPE CM: LGOIMA 20132 - Relief for SME's in Hospitality During C19

Kia ora [REDACTED]

Thank you for your email below. The information you have requested falls within the ambient of the Local Government Official Information and Meetings Act 1987 and has been lodged accordingly.

Please be advised your request has been sent to the relevant groups within Council. We will endeavour to respond as soon as practicable and in any event no later than 3 July 2020, being 20 working days after the day we received your request.

Please feel free to contact me in the meantime if you have any further queries regarding your request.

Kind regards,

Michelle van Straalen

Official Information Advisor | Legal Services



Hamilton City Council | Private Bag 3010 | Hamilton 3240 | www.hamilton.govt.nz

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From: [REDACTED]
Sent: Friday, 5 June 2020 10:31 AM
To: "info@hcc.govt.nz" <info@hcc.govt.nz>
Subject: Urgent Attention - Cheryl Ward - Advice Required on Relief for SME's in Hospitality During C19

Hi Cheryl

Following a chat with Rachel in your customer services team this morning, I was hoping to have a very quick chat today with regards to my email sent below.

Basically we are looking for information on what relief, if any, is being offered to the hospitality industry to assist with recovery; such as rate reductions, food & licensing fees being reduced, etc.

If you are able to spare just 2 minutes, it would be great to hear from you today if possible.

Thanks so much for your help

Best regards

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: Wednesday, 3 June 2020 2:37 pm
To: info@hcc.govt.nz <info@hcc.govt.nz>
Subject: Advice Required on Relief for SME's in Hospitality During C19
Importance: High

Good afternoon

I want to reach out to gain an understanding of what plans, if any, are in place for the Hamilton region hospitality businesses during this very challenging time. As you're aware, the hospitality industry has been hit incredibly hard recently, and to sustain these businesses we all have to rally together to help out where we can.

As an example; Wellington council have allowed 25% off fees, Auckland have deferred payments for a couple of months. Wellington council had also suspended destination marketing in favour of promoting local businesses, while WellingtonNZ has developed online workshops to help businesses navigate their way through the pandemic.

It is also working on a city recovery plan and an infrastructure investment programme as an economic stimulus package for the region. They are also offering rates relief to enable eligible commercial ratepayers to elect to defer their fourth-quarter rates without penalty for at least six months (benefits of rates relief must flow through to tenants) this could include landlords of hospitality businesses – and any other businesses that are struggling financially including with the payment of rent.

Kaipara are offering the Hospitality industry, or those that require health, food or alcohol licences to operate, cash grants of \$1500 to offset licence fees, \$500 to offset rates. Cash grants up to \$1000 to seek professional advice, such as accounting, human resources or business mentoring to help improve operations, or resolve issues resulting from business shutdown.

We would like to share what initiatives Hamilton City Council have on offer to support hospo & local businesses regarding the rebuild of the local economy.

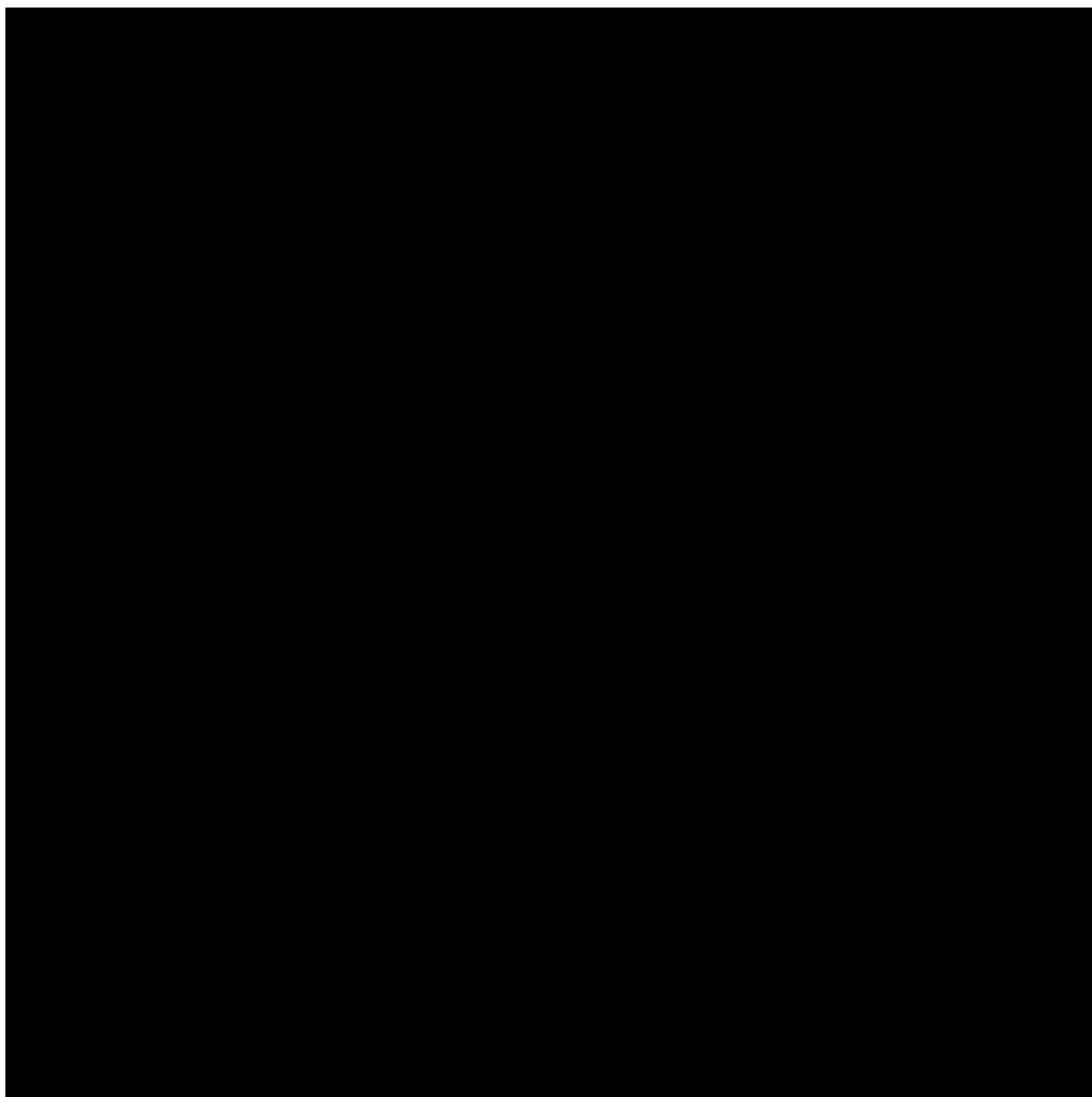
Therefore, may I ask:

- what you're doing regarding relief for rates, outdoor dining, mobile trading and food & alcohol licences etc.?
- what other support is on offer for the region regarding the rebuild of the local economy?

It would be great to have a chat about a relief package on either of my numbers below or by return email.

Many thanks for your time.

Best regards

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