

## Michelle van Straalen

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**From:** Michelle van Straalen  
**Sent:** Wednesday, 12 February 2020 16:36  
**To:** Mike Mather  
**Cc:** official information  
**Subject:** HPE CM: LGOIMA Response - Food Act Interventions  
**Attachments:** Food Act Interventions - 12-Feb.xlsx

**Record Number:** D-003236869

Kia ora

Further to my email of earlier today relating to your request under the Local Government Official Information and Meetings Act 1987, I can advise that Hamilton City Council has had an opportunity to prepare the information you requested. As we have previously advised, the Act requires Council to balance the public interest in disclosing information against any interests in the information being withheld under a ground in the Act. Having now undertaken this balancing exercise, Council has determined in this case the public interest in disclosing the information outweighs the likely prejudice to the named businesses' commercial position.

Accordingly, Council has determined to release the information you have requested. We understand you have requested an interview with the relevant staff member. Our approach as a Council is always to support media where possible. However, at the same time we have to ensure the information we provide is accurate and fair to all parties. As such, we are responding to your questions about specific businesses in writing. Please find a spreadsheet **attached**.

Peter McGregor, Environmental Health Manager at Hamilton City Council, is happy to take part in an interview to answer your more general questions (copied below for reference). Peter is available tomorrow afternoon to speak with you by phone. In line with the above, should questions be asked about specific businesses, Council will be unable to provide an answer during the interview and will follow up afterwards, once the information has been identified and the balancing test under the Act carried out. We invite you to arrange a time to speak with Peter by contacting Lauradanna Radesic in the Communications Unit.

### Michelle van Straalen

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Site Trading Name	Intervention Decision Date	Site Physical Address	Intervention	Comments	Intervention initiated by customer complaint or HCC verification?	Specifics
Chicking	18/09/2018	65 Bryce Street Hamilton Central Hamilton	Warning Letter	Chicken not cooked properly (blood observed within the chicken)	Customer complaint	Customer did not report being sick. Officer observed chicken cooking process and found no issues. However, warning issued for no hand drying facilities, multiple areas requiring cleaning, no cleaning records kept.
Choice Convenience Store (Glenview)	14/02/2019	7 Glenview Terrace Glenview Hamilton	Warning Letter	Lack of pest control, inadequate food labelling	Customer complaint	Unlabelled eggs in crates and chopped fruits in syrup. Mice droppings under shelving also found. Entry points into the premises for mice
Hillcrest Mini Supermarket	6/03/2019	126 Cambridge Road Hillcrest	Improvement Notice (s302)	No cleaning plan or procedures for cleaning & sanitising; no records of suppliers of food	Verification	No records of approved suppliers or records of temperatures of delivered chilled goods; lack of staff training records; lack of temperature monitoring of hot-held foods (pies)
Jesters The Base	23/01/2019	Maahanga Drive Northgate	Warning Letter	Lack of managing Unsafe/Unsuitable Food, lack of stock rotation	Verification	Use of packaged pie filling exceeding the use-by date.
Master House Chinese Restaurant	22/03/2019	303 Victoria Street Hamilton Central	Warning Letter	Falsification of record-keeping	Verification	Falsified records in relation to cooking of poultry, reheating and cooling foods (records were identical for several weeks)
Oriental Court	26/10/2018	153 Victoria Street Hamilton Central	Warning Letter	Inadequate record keeping	Verification	General lack of record keeping required under the food control plan - staff training records, chilled food daily monitoring, cooked poultry records
Prolife Foods Ltd	21/08/2018	137 Maui Street Pukete	Warning Letter	Foreign matter in food	Customer complaint	Piece of material that may have been part of an arm band found in one packaged food item; arm bands are used to secure long sleeves; food business has ceased using arm bands.
The Helm Bar & Kitchen	9/04/2019	22 Ulster Street Whitiara	Improvement Notice (s302)	Procedures for cleaning and sanitising facilities, equipment and the place of food busine	Verification	Cockroaches were found in all areas. Improvement notice was followed up and closed out with no outstanding matters.
Town And Country Food	29/04/2019	454 Victoria Street Hamilton Central Hamilton	Warning Letter	Failure to keep records	Verification	Not recording temperature monitoring results.
Volcano Bar & Grill	9/05/2019	12 Hood Street Hamilton Central	Warning Letter	Dishonest record-keeping practice	Verification	Falsified temperature records of stored chilled foods. Temperature records were recorded for future dates.
Volcano Bar & Grill	18/12/2018	12 Hood Street Hamilton Central	Warning Letter	Falsified records in relation to temperature monitoring of the cold food	Verification	As already described - temperature records were recorded for future dates.
Xiang Style Restaurant	21/12/2018	134 London Street Hamilton Central	Notice of Direction (s305)	Directed not to accept food and in particular chicken from their supplier	Verification	The supplier, Fishy Business (a food business outside of Hamilton), was not operating within the scope of their registration. Under investigation by the relevant registration authority. This does not necessarily mean there was anything wrong with the food.