Water Take Permits

Under the Hamilton City Council Water Supply Bylaw (2013), a permit is required to draw water from the Hamilton water supply system. Permit holders may only draw water in accordance with the conditions of the permit.

The use of hydrants is restricted to the Fire Service
Connecting to a fire hydrant to take water for any purpose is prohibited. This includes filling tanks or supplying water to work-site facilities.

Using unmetered water services without suitable backflow prevention for commercial activities such as land development is also prohibited. Where a customer wants a networked supply of water on site for such activities, a Temporary Water Connection can be applied for (refer to Connections page).

Dedicated Water Take Points must be used for Water Take
Hamilton City Council has installed four dedicated water take points in order to:
• protect the city’s water supply and public health from the risk of contamination caused by backflow
• reduce the impacts of water take on networked customers water supply and pressure
• prevent damage to hydrants so that the fire service can easily connect in a fire situation

Permit fees and charges
Hamilton City Council has an annual permit application charge and once permitted, the water take is charged per kilolitre. Water is billed based on water take data recorded against each customers unique User ID. One key to access the water take point is provided free of charge while additional keys cost $15 each.

Refer to Hamilton City Council Fees and Charges for more information.

Application Process
Water Take Permit Application and Key Issue forms can be downloaded on the previous page. Alternatively, you can contact City Waters on 07 838 6699.

Send the completed application and Key Issue form, along any other requested information, to City Waters (contact details on the form).

Once your application is received and processed, an invoice will be issued and upon payment you will be able to sign and collect the permit and the key(s) from the Council offices in Garden Place, Hamilton.

Annual permit renewal
Permits must be renewed annually. Water must not be drawn from the Hamilton water supply by anyone who does not have a valid permit.

Potable water carriers
Potable water carriers are required to be registered on the Ministry of Health’s register of Community Drinking-water Supplies and Suppliers. As such, Hamilton City Council requests to see a copy of a current registration certificate prior to issuing a water take permit for potable users. Visit the Ministry of Health website or contact the Waikato District Health Board Population Health Drinking Water Assessor (07 838 2569) for further information.